



AV-RGH5C-TE

Before You Install Compaq TeMIP Clarify Liaison V4.1

Dear Customer,

Compaq is delighted that you have chosen Compaq TeMIP Clarify Liaison as part of your trouble ticketing solution.

Compaq TeMIP Clarify Liaison provides a gateway between the alarm handling world of TeMIP and the trouble ticket (“Case”) world of Clarify eFrontOffice. Using Compaq TeMIP Clarify Liaison, alarm handling operators have access to the full trouble ticketing facilities of Clarify eFrontOffice.

Please read this cover letter carefully before installing the software.

Contents of the Software Kit

Your kit includes the Compaq TeMIP Clarify Liaison software distribution media for Compaq Tru64 UNIX¹ and Windows NT, together with the Compaq TeMIP Clarify Liaison contractual documentation and user documentation set, which consists of:

- *Compaq TeMIP Clarify Liaison Software Product Description*
- *Compaq TeMIP Clarify Liaison Transformation Module User’s Guide*
- *Compaq TeMIP Client for Windows NT Installation and Configuration Guide*
- *Compaq TeMIP Client for Windows NT User’s Guide*

Release Notes

Release Notes are available in the kit. The Release Notes contain information about known problems. Refer to the Readme file in the base directory of the kit for details of how to access the Release Notes.

For information on prerequisite hardware and software, refer to the *Compaq TeMIP Client for Windows NT Installation and Configuration* guide.

Obtaining a License Key

Before using TeMIP Clarify Liaison, you need to use your license agreement to obtain a license key from the Compaq License Key Fulfillment Web site, according to the instructions with the certificate.

¹ UNIX is a registered trademark in the United States and other countries licensed exclusively through X/Open Company Ltd.

When you have the license key, add it to the FLEXlm™ license file as described in the *Compaq TeMIP Client for Windows NT Installation and Configuraiton guide*. You can then install and use TeMIP Clarify Liaison.

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