



EK-HSZ70-CL. A01

August 4, 1997

Dear StorageWorks Customer,

Thank you for your recent purchase of our StorageWork HSZ70 Array Controller.

An external cache battery (ECB) and an HSZ70 Solutions Software Kit for a specific platform must be purchased separately for the use with the HSZ70 controller. If not done previously, these items can be ordered through your DIGITAL Representative.

The order numbers for the HSZ70 Solutions Software are as follows:

- QB-5SBAB-SA/SB HSZ70 Solutions Software for DIGITAL UNIX
- QB-5SBAC-SA/SB HSZ70 Solutions Software for DIGITAL OpenVMS
- QB-5SBAG-SA/SB HSZ70 Solutions Software for SUN Solaris
- QB-5SBAJ-SA/SB HSZ70 Solutions Software for HP-UX; Media
- QB-5SBAE-SA/SB HSZ70 Solutions Software for NT Intel
- QB-5SBAD-SA/SB HSZ70 Solutions Software for NT Alpha
- QB-5SBAK-SA/SB HSZ70 Solutions Software for IBM AIX
- QB-5SBAF-SA/SB HSZ70 Solutions Software for Novell Netware

All of the above -SA Software kits include media (PCMCIA and CD-ROM), documentation, and software license. As a convenience to our customers who use multiple controllers, please order the -SB software kits that contain media and software license only (no documentation) for each additional controller in your configuration.

The order numbers for the External Cache Batteries are as follows:

- DS-HS35X-BC Single External Cache Battery
- DS-HS35X-BD Dual External Cache Battery

A single cache battery supports a single controller. Dual cache batteries, which are packaged in a single storage building block (SBB), supports a dual redundant pair of controllers.

In addition, your DIGITAL Representative or DIGITAL Distributor can assist you with a full range of DIGITAL MultiVendor Customer Service offerings. These offerings are available to provide hardware and software support for the RA 7000 and ESA 10000 with HSZ70 Array Controllers.

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The order numbers for the DIGITAL MultiVendor Customer Service are as follows:

- QT-5SBAX-ZA HSZ70 Solutions Software for Operating System, Telephone Support.
- QT-5SBAX-XA HSZ70 Solutions Software for Operating System, Right to New Version and Media, Documentation and Distribution Package Service
- QT-5SBAX-XB HSZ70 Solutions Software for Operating System, Right to New Version and Media Distribution Package Service Service Mandatory return of old PCMCIA required
- QT-5SBxx-I9 HSZ70 Solutions Software for Operating System, Installation Service

For more information about the features and performance of the RA 7000 or ESA 10000 and HSZ70 Solutions Software, contact your DIGITAL sales representative or DIGITAL distributor. You can also request additional information about StorageWorks products by dialing the StorageWorks hotline at (800) StorWor (800-786-7967) in the United States or dial (508) 841-7000.

Sincerely,

Keith Schlachter