Addendum — MDP3858 Patch Utility

The MDP3858 Driver Update Patch Utility only needs to be installed if you experienced Windows errors such as Rundll32, Msgsrv32 or xxx.vxd after installing the modem drivers. These errors occur in some systems when performing a Modem Diagnostic Test or when clicking the Modem device in the Device Manager Menu. Follow the steps listed below to rectify the errors by running the patch utility.

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1. Restart Windows® 95.

2. A "**Msgsrv32**" error message will appear with **Close** and **Ignore** options.

3. Click on the **Ignore** buttons until the error message windows disappear.

4. Insert the Patch Utility Diskette into the floppy drive.

5. From the Windows® 95 taskbar, click the **Start** button and then click **Run**.

6. Type "*A:\Update*" in the text box (assuming your floppy drive letter is A) and click **OK**.

7. A **Confirm File Deletion** window will appear. Click **Yes** to confirm the deletion of the drivers.

8. Click **OK** when a **Warning** window appears.

8. Press any key to proceed with the updating of the drivers.

9. When prompted by Windows to restart, remove the Patch Utility Diskette from the floppy drive and click the **Restart Windows** button.

10. The "**Msgsrv32**" error message will appear during Windows restart for the last time. Just click the **Ignore** buttons to get rid of them.

11. The patch utility has been successfully run. The error messages would not surface again upon subsequent restarts.