DECwindows Motif Interface

To start the DSNlink DECwindows Motif interface:

```
% dxdsn
```

Service Request Application (SRA)

To get a list of routing codes, open/closed service requests, or supported products:

1) Applications ⇒
   Service Requests ⇒
   Fetch List...
2) Select a list type.
3) Click on Fetch.

To create a service request:

1) Applications ⇒
   Service Requests ⇒
   Create Service Request...
2) Fill in the following required fields:

   Routing Code
   Brief Description
   Detailed Description

3) Click on Create.

To augment an existing service request:

1) Applications ⇒
   Service Requests ⇒
   Augment Service Request...
2) Fill in the following required fields:

   Service Request Number
   Brief Description
   Additional Information

3) Click on Augment.

To review work units for a service request:

1) Applications ⇒
   Service Requests ⇒
   Review Service Request...
2) Fill in the Service Request Number field.
3) Click on Review.

To advance or back up through work units, click on the arrow buttons on either side of the Work Unit Number button.

To view a specific work unit, click on the Work Unit Number button and enter a work unit number.

File Copy Application

To copy a file to Compaq:

1) Applications ⇒ File Copy...
2) Fill in the following required fields:

   Source File
   Service Request Number or
   Analysis Tool

3) Click on Start Copy.

DSNlink Mail Application

To send a mail message to Compaq:

1) Applications ⇒ Mail...
2) Fill in the following required fields:

   Send To
   Subject
   Message Body

3) Click on Send.

Interactive Text Search (ITS) Application

To start the ITS application:

Applications ⇒ Interactive Text Search ...

To open databases:

In the Database Information window, double-click on the titles of the databases to be opened.

To search open databases:

1) In the Database Information window, click on Search....
2) In the Article Search/Subsearch window, specify search criteria and click on Search.

To list the matching articles found by a search:

In the Article Search/Subsearch window, click on List Matches....

To access a specific article:

In the Matching Articles window, double-click on the article title to display it in the Selected Article dialog box.

To save a copy of an article in a specified file:

1) In the Selected Article window, click on Save As....
2) In the Save As dialog box, enter a file name and click on OK.

To send an article via electronic mail:

1) In the Selected Article window, click on Send To....
2) In the Send To dialog box, enter a mail address and click on OK.

To send comments to Compaq on the current article:

1) In the Selected Article window, click on Comment....
2) In the Comment on Current Article dialog box, enter your comment and click on Send

Comment.

To request the ECO associated with the current article:

1) In the Selected Article window, click on Request File....
2) Answer prompts that appear in succeeding dialog boxes.

Modem Commands

These are modem management and testing commands (the minimum command is shown):

```
# dsnmmgr show line
# dsnmmgr show server
# dsnmmgr stop line
# dsnmmgr test api -dna address
# dsnmmgr test hdlc \
-dna address -line line-name
# dsnmmgr test dial \
-dna address -line line-name
# dsnmmgr test wire -line line-name
# dsnmmgr test script \
-dna address -line line-name
# dsnmmgr init line
# dsnmmgr start line
```

See also the dsnmmgr(8) reference page.

Command Line Interface (CLI)

Help Commands

% **dsnhelp**	Main Menu
% **dsnhelp sra**	SRA
% **dsnhelp copy**	File Copy
% **dsnhelp mail**	DSNlink Mail
% **dsnhelp its**	ITS
% **dsnhelp utilities**	Utilities

Application Commands and Syntax

```
% dsnfetch {options} list_type

% dsncreate -s subject {options} \
   routing_code detail_file

% dsnaug {options} sr_no add_file

% dsnreview {options} sr_no

% dsncopy source_file \
   -srq sr_no {options} or
   -t analysis_tool {options}

% dsnmail -s subject {options} \
   msg_file send_to_address

% dsnits {options}

its>
  back
  cat {-ls} article_file
  clear
  close {-all} or db_name {db_name}
  comment {-edit}
  ls {-all -beginning -ending -flash}
  mail {-ls} -address send_to_address
  next {-view}
  open db_name {db_name}
  previous {-view}
  quit
  read {-view} article_number
  request file
  search {-beginning -boolean \
    -ending -flash} query_words
  show databases {-full -open} \
    {db_name}
  subsearch {-beginning -boolean \
    -ending -flash } query_words
  view
```

Command Options

Options followed by "..." require a value.

Option	Description	Valid With
-A...	Access Number	dsnfetch, dsncreate, dsnaug, dsnreview, dsncopy, dsnmail, dsnits
-b...	Beginning Date	dsnfetch
-c...	CC Addresses	dsncreate, dsnaug, dsnmail
-d	Delete File	dsncopy, dsnmail
-e...	Ending Date	dsnfetch
-h...	Hardware	dsncreate
-i	Image (Binary) Mode	dsncopy
-l...	Layered Product and Version	dsncreate
-m	Mail Confirmation	dsncreate
-N...	Node Name	dsnfetch, dsncreate, dsnaug, dsnreview, dsncopy, dsnmail
-srq…	Service Request Number	dsncopy
-p...	Platform's Operating System and Version	dsncreate
-r...	Reply To/Notify Address	dsncreate, dsnaug, dsnmail
-S...	Support Center	dsnfetch, dsncreate, dsnaug, dsnreview, dsnits
-s...	Subject	dsncreate, dsnaug, dsnmail
-t...	Analysis Tool	dsncopy
-u	Unsigned Message (No Signature File)	dsnmail
-v	Verbose	dsncopy
-w...	Work Units	dsnreview

DSNlink Version 2.3
Quick Reference Card

Overview

This card is for users of DSNlink Version 2.3 for DIGITAL UNIX®. It contains reference information on the DSNlink applications for both the DECwindows™ Motif® and command line interfaces.

Conventions

DECwindows Motif procedures use the following convention:

Menu Name ⇒
  Command/Menu Item ⇒
    Command/Submenu Item

This indicates that you pull down the specified menu from the main DSNlink window, click on the specified command, and click on another command in the resultant submenu.

In the command line interface, command examples use the following convention:

```
% command {options} argument
```

The minimum command is shown. Items enclosed in braces { } are optional. Arguments shown in italics must be replaced with the appropriate text, as described in the DSNlink Version 2.3 user documentation.

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