HP AlphaServer SC

Release Notes

December 2005

This document provides updated information on restrictions to the software and documentation for the AlphaServer SC system from the Hewlett-Packard Company (“HP”). This document also provides information on new and changed features in this release.

Revision/Update Information	This version supersedes the *HP AlphaServer SC Release Notes* issued in September 2004 for HP AlphaServer SC Version 2.6 (UK1).
Operating System and Version:	HP Tru64 UNIX Version 5.1B-3 (also known as HP Tru64 UNIX Version 5.1B Patch Kit 5)
Software Version:	Version 2.6 (Update Kit 2)
Maximum Node Count:	1024 nodes
Node Type:	HP AlphaServer ES45 HP AlphaServer ES40 HP AlphaServer DS20L

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- *Interconnect hardware developed by Quadrics, including switches and adapter cards*
- *Elan, which describes the PCI host adapter for use with the interconnect technology developed by Quadrics*
- *PFS or Parallel File System*
- *RMS or Resource Management System*

Contents

1 Changed Features

1.1 Documentation Changes . . . 1–1
1.2 Operating System . . . 1–1
1.3 Upgrade Support . . . 1–2

2 Problem Solutions Delivered

2.1 Solutions Delivered in Patches . . . 2–1

3 Restrictions and Problems Identified

3.1 Documentation Errors . . . 3–1
3.2 Reference (man) Page Errors . . . 3–2

4 General Restrictions

4.1 Booting and Shutting Down Nodes — Reminder . . . 4–1
4.2 CAA Daemon Location . . . 4–1
4.3 CAA Placement Policy for srad . . . 4–2
4.4 cfengine Command . . . 4–2
4.5 Disabled Daemons . . . 4–3
4.5.1 AdvFS GUI . . . 4–3
4.5.2 clu_mibs Daemon . . . 4–3
4.5.3 Insight Manager Daemon . . . 4–3
4.5.4 Printing Daemon . . . 4–3
4.5.5 SNMP and Environmental Information Monitoring Daemons . . . 4–3
4.5.6 SysMan Station Daemon . . . 4–4
4.5.7 X Windows Login Daemon . . . 4–4
4.6 Do Not Directly Mount or Unmount SCFS and PFS File Systems . . . 4–4
4.7 Do Not Rebuild the Kernel Before Creating the Domains . . . 4–4
4.8 Do Not Include Blank Lines in the /etc/routes File . . . 4–4
4.9 DRD: Do Not Increase drd_remote_maxphys . . . 4–4
4.10 Lazy Swap is Not Supported . . . 4–5
4.11 Local Area Transport Protocol Not Loaded . . . 4–5
4.12 LSF: All LSF Hosts Must be Upgraded to HP AlphaServer SC Version 2.6 . . . 4–5
4.13 LSF: Chunk Jobs Are Not Supported . . . 4–5
4.14 LSF: Host Preference Support Restrictions . . . 4–5

4.15 LSF: Kernel-Level Checkpointing Not Supported and Restricted User-Level Checkpointing Support . . . 4–6
4.16 LSF: LSF Administrator Must Be Known User on Nodes Running LSF Daemons . . . 4–6
4.17 LSF: Preemption Preferences. . . . 4–6
4.18 LSF: Restricted Usage . . . 4–6
4.19 LSF: "span[ptile=*n*]" Resource String Not Supported. . . . 4–7
4.20 Rack Names Must be Populated and Unique . . . 4–7
4.21 Restriction on Using addvol. . . . 4–7
4.22 RMS: GPL Code . . . 4–7
4.23 RMS: Readline and History Support Removed from rmsquery . . . 4–7
4.24 RMS: Support for prun -r and prun -dr Commands . . . 4–8
4.25 Routing: routed is Not Supported . . . 4–8
4.26 Upgrade: Do Not Leave the System Partially Upgraded . . . 4–8
4.27 Use /tmp — Not /usr/tmp . . . 4–8
4.28 64-Bit Shmem is Not Supported. . . . 4–9

5 Known Problems in HP AlphaServer SC Version 2.6 (UK2)

5.1 /etc/binlog.conf File no Longer a CDSL. . . . 5–1
5.2 Booting: “sed: Function s/-netmask-/255.255.0.0 cannot be parsed” Error . . . 5–1
5.3 Booting: “The boottime cluster check found a potential problem” Error. . . . 5–1
5.4 CMF: Daemon May Need to be Manually Restarted . . . 5–2
5.5 Installation/Upgrade: Benign Errors . . . 5–2
5.6 Installation/Upgrade: clu_quorum Check . . . 5–2
5.7 Installation/Upgrade: TCP/IP Ephemeral Range. . . . 5–2
5.8 Install: Cannot Install Certain Layered Products. . . . 5–3
5.9 Install: ifaccess.config File Set Up Only for Head Node in Domain. . . . 5–3
5.10 I/O May Hang on HSG80 in Multibus Mode . . . 5–3
5.11 Kernel: Nodes May Crash with “malloc_internal: invalid link address may occur” String. . 5–3
5.12 LSF: bjobs Command Does Not Work Correctly When Wild Card Specifier is Used in Job Name . . . 5–4
5.13 LSF: bjobs -l Times Out. . . . 5–4
5.14 LSF: Delay Between Resource Allocation and Job Start-Up . . . 5–4
5.15 LSF: Imprecise Pending Reason When the Node Required by a Job is Configured Out . . . 5–5
5.16 LSF: Incorrect Status for Job Submitted with Invalid Command Using prun . . . 5–5
5.17 LSF: Incorrect Pending Reason When the Node Required by a Job is Marked for Draining 5–5
5.18 LSF: Job Continues Pending Even after Drain Decision is Cancelled. . . . 5–5
5.19 LSF: Job May be Lost when RMS Partition Crashes if LSF is in Suspended State. . . . 5–5
5.20 LSF: Larger than Expected RMS atime . . . 5–5
5.21 LSF: LSF Not Supported on Dual-Management Server Configuration . . . 5–5
5.22 LSF: Reservation and User Limits. . . . 5–6
5.23 LSF: Reservation for Jobs with [hosts=1] . . . 5–6
5.24 LSF: Slow Update of MXJ=!. . . . 5–6
5.25 LSF: SQL Delete Query May Fail Because of an Excessive Number of Conditions. . . . 5–6

5.26 LSF: Suspended Jobs May be Aborted 5–6
5.27 LSF: Unnecessary Slot Reservation with MCONT/SNODE and Base 5–6
5.28 MPI: Invalid DMA May Be Seen With Onset of Paging 5–7
5.29 MPI: Large Number of MPI Communicators/Not Enough Global Memory 5–7
5.30 MPI: Problem When a Subgroup is the Same Size as COMM_WORLD 5–8
5.31 MPI: LIBELAN_WAITTYPE Variable Must Be Set to “POLL” 5–8
5.32 MPI: Sending Large Messages Without Buffering 5–8
5.33 Networks: Configuration of Default Gateway on Peripheral Hardware 5–9
5.34 Networks: Quiet Management Networks can be Misinterpreted by niffd 5–9
5.35 NFS: “Stale File Handle” or “Cannot Overwrite Existing File” Errors 5–10
5.36 Performance Visualizer: pvis Command Causes Stack Trace 5–10
5.37 Performance Visualizer: pvis Command Not Removed 5–11
5.38 PFS: Can Create, and Write to, Files on a Full PFS File System 5–11
5.39 PFS: Changing the Default File Mapping May Not Take Effect Globally 5–11
5.40 PFS: Do Not Delete an Active PFS Mount Point 5–11
5.41 PFS: Do Not Mount a PFS on a PFS Directory 5–11
5.42 PFS: File Locking is Not Supported 5–12
5.43 PFS: Linker May Fail on a PFS File System 5–12
5.44 PFS: PFS File System Cannot be Deleted if SCFS is Broken 5–12
5.45 PFS: pfsmgr show Displays “new” State 5–13
5.46 PFS: ro (read-only) Access is Not Supported 5–13
5.47 PFS/SCFS: Mounts and Unmounts Rely on scrun Command 5–13
5.48 PFS/SCFS: Mount Status Not Updated After Shutdown 5–14
5.49 RMS: Detection and Reporting of PSU or Fan Failures on HP AlphaServer ES45 Nodes . . 5–14
5.50 RMS: Draining Nodes Problem 5–14
5.51 RMS: Event Manager Exits Due to Low Memory Availability 5–15
5.52 RMS: “failed to allocate elan capability” Error 5–15
5.53 RMS: Jobs May be Aborted 5–15
5.54 RMS: Jobs Occasionally Hang on Systems 5–15
5.55 RMS: Jobs Occasionally Report an Error Status 5–15
5.56 RMS: max_per_proc_stack_size Setting in the proc stanza in etc/sysconfigtab Should be Same For Each node in RMS Partition 5–16
5.57 RMS: prun and Non-Global File Systems 5–16
5.58 RMS: prun Fails with “failed to get capability” Error 5–17
5.59 RMS: prun Fails with “failed to create capability: Invalid argument” Error 5–17
5.60 RMS: rmsd Memory Size 5–18
5.61 scevent: <EvmITEM_CLUSTER_NAME> in NFS Events 5–18
5.62 SCFS: File System Status May Be Set To “Unknown” 5–18
5.63 SCFS: File System May Not Mount If File Server is in Single-User Mode 5–19
5.64 SCFS: Fortran Formatted I/O May Perform Poorly for FAST File Access 5–19
5.65 SCFS: scfsmgr export or scfsmgr destroy Print Error Message Twice 5–20
5.66 SCFS: SysMan Menu Refresh Button Behaves Incorrectly 5–20
5.67 SCFS: Changing the max_buf and max_buf_total Attributes of the scfs_client kernel Subsystem 5–20

5.68 SC Monitor: Cannot Monitor HSV110 Cells with Multiword Names 5–20
5.69 SC Monitor: HSG Must Have CCL 5–20
5.70 SC Monitor: HSV RAID Systems May Not be Monitored 5–21
5.71 SC Monitor: May Not Mark Objects As Being Stale 5–21
5.72 SC Viewer: “Can't find class p3_desktop.Desktop” Error 5–21
5.73 SC Viewer: Elan Status May Be Incorrect. 5–21
5.74 SC Viewer: “/usr/bin/scviewer: cd: too many arguments” Error 5–22
5.75 SRA: Installing on a non-RAID Cluster Disk and Generic Boot Disk 5–22
5.76 SRA: No Sanity Check on the sra shutdown Command 5–23
5.77 SRA: Output Uses the Term “Cluster” 5–23
5.78 SRA: Rerunning the sra setup Command 5–23
5.79 SRA: sra cookie Command Is Only Accurate on rmshost 5–23
5.80 SRA/Sysman: Updating the /etc/hosts File 5–24
5.81 Sysman: Display Error When Configuring NIC On Other Node 5–24
5.82 TotalView: Defining the Path 5–24
5.83 TotalView: TotalView Client May Not Communicate with TotalView Server 5–24
5.84 Upgrade: Benign Error. 5–25
5.85 Upgrade: “could not locate Tru64 UNIX in RIS database” Error 5–25
5.86 Upgrade: Member-Specific Crontab Files Not Saved 5–25
5.87 Upgrade: “Unexpected exit while: Building boot disk” Error. 5–26
5.88 Upgrade: Upgrade Fails if HP AlphaServer SC-Specific UNIX Accounting is in Place . . . 5–26
5.89 Zombie Resources May Not Be Removed. 5–27
5.90 Incorrect Callouts in Error Log. 5–27

About These Release Notes

This document describes changed features and problems solved in Version 2.6 (UK2) of the system software and documentation for an AlphaServer SC system from the Hewlett-Packard Company (“HP”). It also provides information on known restrictions and problems in this release.

Audience

This document is intended for use by those who install, maintain, and use HP AlphaServer SC systems.

Structure of This Document

These Release Notes provide the following information for HP AlphaServer SC Version 2.6 (UK2):

- Chapter 1: Changed Features
- Chapter 2: Problem Solutions Delivered
- Chapter 3: Restrictions and Problems Identified
- Chapter 4: General Restrictions
- Chapter 5: Known Problems in HP AlphaServer SC Version 2.6 (UK2)

Related Documentation

You should have a hard copy or soft copy of the following documents:

- *HP AlphaServer SC Installation Guide*
- *HP AlphaServer SC System Administration Guide*
- *HP AlphaServer SC Best Practices I/O Guide*
- *HP AlphaServer SC Interconnect Installation and Diagnostics Manual*

- *HP AlphaServer SC RMS Reference Manual*
- *HP AlphaServer SC User Guide*
- *Administering HP AlphaServer SC Platform LSF®*
- *HP AlphaServer SC Platform LSF® Reference*
- *Running Jobs with HP AlphaServer SC Platform LSF®*
- *HP AlphaServer SC Platform LSF® Quick Reference*
- *HP AlphaServer SC Installing and Configuring SCIP*
- HP *AlphaServer ES45 Owner's Guide*
- HP *AlphaServer ES40 Owner's Guide*
- HP *AlphaServer DS20L User's Guide*
- HP *StorageWorks HSG80 Array Controller CLI Reference Guide*
- HP *StorageWorks HSG80 Array Controller Configuration Guide*
- HP *StorageWorks Fibre Channel Storage Switch User's Guide*
- HP *StorageWorks Enterprise Virtual Array HSV Controller User Guide*
- HP *StorageWorks Enterprise Virtual Array Initial Setup User Guide*
- HP *StorageWorks Modular SAN Array 1000 User Guide*
- HP *SANworks Tru64 UNIX Kit for Enterprise Virtual Array Release Notes*
- HP *SANworks Tru64 UNIX Kit for Enterprise Virtual Array Installation and Configuration Guide*
- HP *SANworks Scripting Utility for Enterprise Virtual Array Reference Guide*
- HP *TruCluster Server Cluster Release Notes*
- HP *TruCluster Server Cluster Technical Overview*
- HP *TruCluster Server Cluster Hardware Configuration*
- HP *TruCluster Server Cluster Administration*
- HP *TruCluster Server Cluster Highly Available Applications*
- HP *Tru64 UNIX Release Notes*
- HP *Tru64 UNIX Installation Guide*
- HP *Tru64 UNIX Network Administration: Connections*

- HP *Tru64 UNIX Network Administration: Services*
- HP *Tru64 UNIX System Administration*
- HP *Tru64 UNIX System Configuration and Tuning*
- HP *Tru64 UNIX AdvFS Administration*
- HP *Tru64 UNIX Logical Storage Manager*
- HP *Tru64 UNIX Advanced Printing Software User Guide*
- HP *Management and Configuration Guide for the HP ProCurve Series 4100GL Switches, Series 2600 Switches, and Switch 6108*
- *Summit Switch Hardware Installation Guide* from Extreme Networks, Inc.
- *ExtremeWare Software User Guide* from Extreme Networks, Inc.

Terms Used in These Notes

Clusters of nodes within an HP AlphaServer SC system are called domains (except in the case of clustered management servers). However, as domain management in HP AlphaServer SC systems is based on cluster management in TruCluster Server, many of the terms used in domain management include the word “cluster” — for example, cluster alias, cluster quorum, cluster application availability (CAA), cluster root, cluster disk.

The term “LSF cluster” is used to describe a group of machines controlled by LSF. An LSF cluster can consist of one or more HP AlphaServer SC systems, or part of an HP AlphaServer SC system; it can also include additional machines of arbitrary architectures.

TruCluster Server Documentation

The HP TruCluster Server documentation set provides a wealth of information about clusters and cluster management; however, there are a number of differences between the management of domains in an HP AlphaServer SC system, and the management of TruCluster Server clusters. These differences are described in the *HP AlphaServer SC System Administration Guide*.

You should use the HP TruCluster Server documentation set to supplement the HP AlphaServer SC documentation set — if there is a conflict of information, use the instructions provided in the HP AlphaServer SC documentation set.

Abbreviations

Table 0–1 lists the abbreviations that are used in this document.

Table 0–1 Abbreviations

Abbreviation	Description
AdvFS	Advanced File System
API	Application Programming Interface
ATM	Asynchronous Transfer Mode
CCL	Command Console LUN
CD-ROM	Compact Disc — Read-Only Memory
CDSL	Context-Dependent Symbolic Link
CFS	Cluster File System
CLI	Command-Line Interface
CMF	Console Management Facility
CPU	Central Processing Unit
CS	Compute-Serving
DCE	Distributed Computing Environment
DFS	Distributed File Service
DMA	Direct Memory Access
DNS	Domain Name System
EVM	Event Manager
FDDI	Fiber-optic Digital Data Interface
FS	File-Serving
GUI	Graphical User Interface
HBA	Host Bus Adapter
HiPPI	High-Performance Parallel Interface
IDCD	InterDomain Connectivity Daemon
IP	Internet Protocol

Table 0–1 Abbreviations

Abbreviation	Description
KMF	Kernel Memory Fault
LIM	Load Information Manager
LSF	Load Sharing Facility
LSM	Logical Storage Manager
LUN	Logical Unit Number
MBD	Master Batch Daemon
MIB	Management Information Base
MPI	Message Passing Interface
NFS	Network File System
NIS	Network Information Service
PFS	Parallel File System
RAID	Redundant Array of Independent Disks
RIS	Remote Installation Services
RMS	Resource Management System
SC	SuperComputer
SCFS	HP AlphaServer SC File System
SCSI	Small Computer System Interface
SMP	Symmetric Multiprocessing
SNMP	Simple Network Management Protocol
SQL	Structured Query Language
SRM	System Resources Manager
SROM	Serial Read-Only Memory
TCL	Tool Command Language
VCS	Virtual Controller Software
WEBES	Web-Based Enterprise Service

Documentation Conventions

Table 0–2 lists the documentation conventions that are used in this document.

Table 0–2 Documentation Conventions

Convention	Description
%	A percent sign represents the C shell system prompt.
$	A dollar sign represents the system prompt for the Bourne and Korn shells.
#	A number sign represents the superuser prompt.
P00>>>	A P00>>> sign represents the System Resources Manager (SRM) console prompt.
`Monospace type`	Monospace type indicates file names, commands, system output, and user input.
Boldface type	Boldface type in interactive examples indicates typed user input.
Italic type	Italic (slanted) type indicates emphasis, variable values, placeholders, function argument names, menu options, and complete titles of documents.
Underlined type	Underlined type emphasizes important information.
[|] {|}	In syntax definitions, brackets indicate items that are optional and braces indicate items that are required. Vertical bars separating items inside brackets or braces indicate that you choose one item from among those listed.
“ ”	Quotation marks are used to highlight words or phrases that have a specific meaning or significance in the context in which they are used.
...	In syntax definitions, a horizontal ellipsis indicates that the preceding item can be repeated one or more times.
⋮	A vertical ellipsis indicates that a portion of an example that would normally be present is not shown.
cat(1)	A cross-reference to a reference page includes the appropriate section number in parentheses. For example, `cat(1)` indicates that you can find information on the `cat` command in Section 1 of the reference pages.
Ctrl/x	This symbol indicates that you hold down the first named key while pressing the key or mouse button that follows the slash.
Note	A note contains information that is of special importance to the reader.
`atlas`	Throughout this document, `atlas` is an example system name.

Supported Network Adapters

Table 0–3 lists the associated device names for each supported network adapter. The examples in this guide refer to the DE602 network adapter.

Table 0–3 Network Adapters and Device Names

Network Adapter	SRM Device Name	UNIX Device Name
DE60*x*	`eia0`	`ee0`
DE50*x*	`ewa0`	`tu0`
Gigabit Ethernet	SRM cannot use this device	alt0
Gigabit Ethernet	SRM cannot use this device	bcm0
HiPPI[1, 2]	SRM cannot use this device	hip0
ATM[2]	SRM cannot use this device	lis0
FDDI	SRM cannot use this device	fta0

[1]High-Performance Parallel Interface (HiPPI) is only available if you install an additional HiPPI subset — for HP Tru64 UNIX Version 5.1B, the minimum supported version is HiPPI kit 222.

[2]The `sra install` command does not configure HiPPI and Asynchronous Transfer Mode (ATM) interfaces — you must configure such interfaces manually.

Supported Node Types

HP AlphaServer SC Version 2.6 (UK2) supports the following node types:

- HP AlphaServer ES45
- HP AlphaServer ES40
- HP AlphaServer DS20L

Comments on this Document

HP welcomes any comments and suggestions that you have on this document. Please send all comments and suggestions to your HP Customer Support representative.

1

Changed Features

This chapter provides information on changed features in HP AlphaServer SC Version 2.6 (UK2) since Version 2.6 (UK1).

This chapter is organized as follows:

- Documentation Changes (see Section 1.1 on page 1–1)
- Operating System (see Section 1.2 on page 1–1)
- Upgrade Support (see Section 1.3 on page 1–2)

1.1 Documentation Changes

The following documentation has been updated:

- *HP AlphaServer SC Installation Guide*
- *HP AlphaServer SC Release Notes*

Note:

Refer to Section 3.1 on page 3–1 for information about known documentation errors.

1.2 Operating System

In HP AlphaServer SC Version 2.6 (UK1), the supported operating system was HP Tru64 UNIX® Version 5.1B-2, also known as HP Tru64 UNIX Version 5.1B Patch Kit 4.

In HP AlphaServer SC Version 2.6 (UK2), the supported operating system is HP Tru64 UNIX Version 5.1B-3, also known as HP Tru64 UNIX Version 5.1B Patch Kit 5.

For information about issues and problems that have been discovered since the release of the HP Tru64 UNIX Version 5.1B operating system, refer to the online *Technical Updates for the Version 5.1B and Higher Operating System and Patches*, available at:

- http://h30097.www3.hp.com/docs/updates/V51B/TITLE.HTM.

The features and functionality of Tru64 UNIX Version 5.1B-3 are summarized at:

- http://h30097.www3.hp.com/unix/v51b3.html

For a description of the new and changed features of Tru64 UNIX Version 5.1B-3, refer to the *Tru64 UNIX Release Notes for Version 5.1B-3*, available at:

- http://h30097.www3.hp.com/docs/base_doc/DOCUMENTATION/V51B-3/HTML/TITLE.HTM

1.3 Upgrade Support

The only earlier installation that is supported for upgrade to HP AlphaServer SC Version 2.6 (UK2) is HP AlphaServer SC Version 2.6 (UK1).

If you have a system with an older version of HP AlphaServer SC, and wish to upgrade to HP AlphaServer SC Version 2.6 (UK2), please contact your local HP support representative.

2
Problem Solutions Delivered

This chapter lists the problem solutions that were delivered in patches since HP AlphaServer SC Version 2.6 (UK1) and gives the Version 2.6 (UK2) equivalent for each one.

2.1 Solutions Delivered in Patches

Table 2–1, starting on this page, lists HP AlphaServer SC Version 2.6 (UK1) patches that **are** included in HP AlphaServer SC Version 2.6 (UK2).

Table 2–2 on page 2–4 lists HP AlphaServer SC Version 2.6 (UK1) patches that are **not** included in HP AlphaServer SC Version 2.6 (UK2) and identifies the equivalent UK2 patch for each one.

Table 2–1 Version 2.6 (UK1) Patches Included in Version 2.6 (UK2)

UK1 Patch Name	Description
T64KIT0022807-V51BB25-ES-20040630	ssrt4718 ntp
T64KIT0023168-V51BB25-20040803	vm: **`lru_trace`** debug patch
T64KIT0023420-V51BB25-20040901	`procfs`: TotalView zombies
T64KIT0023665-V51BB25-20040921	VFS: Fix for panic in `ubc_bigpage_alloc`
T64KIT0023905-V51BB25-20041013	VFS: Fix for second panic in `ubc_bigpage_alloc`
SCV26UK11204174760B	RMS: prun environment variables limit = 12288
SCV26UK115314629C	Upgrade: Problem with long upgrades on ES45 hardware
T64KIT0024453-V51BB25-E-20041212	Alt: BU041102_EW01 alt driver V2.0.22
T64KIT0024545-V51BB25-20041220	VFS: `vm_pg_free`: page on o/h list panic plus VPP_REPL panic

UK1 Patch Name	Description
T64KIT0023053-V51BB25-20040723	Elan0: heartbeat pacemaker - flatlined
T64KIT0024668-V51BB25-20050113	`std_kern`: Invalid 'Signal 64' delivered to user-space
T64KIT0024733-V51BB25-20050124	VFS/UBC locking problems
SCV26UK13209360960	CFS: panic in `scfs_canfastmode` with `io_env=1`
SCV26UK13208624741	Shutdown hangs with Unix accounting enabled
SCV26UK11206584363	RMS accounting stats not updated for >32 resources
SCV26UK11205528446	BU040910_EW02: `caa_stat(1)` gives an error for non-root users.
SCV26UK115314649	Origin script
SCV26UK115314636	SCFS: `ioh_dirty` server fix, duplicate `fsid` client fix
SCV26UK13207575368	SRAD: node running `srad` will not shut down
T64KIT0025018-V51BB25-S-20050227	ssrt4696 inet DoS attack
SCV26UK13207821509	shmem "touchbuf" modifications
SCV26UK13208306801	KMF in `cfs_getpage` (writing to VDIR)
SCV26UK13209317693	Elan assertion failed PTBL_LEVEL (ptbl->ptbl_flags)
SCV26UK115314648	Skipping rows of `sc_networks` table
SCV26UK13209712778	Elan3: Threads deadlocked in `sdp_alloc`
SCV26UK13208325498	DLM: panic: `rcv_cvt`: `lk_txid` mismatch
T64KIT0025228-V51BB25-20050324	`aha_chim`: SCSIhSwappingSearchNewQ panic
T64KIT0025250-V51BB25-S-20050330	ssrt4891 message queue DoS
T64KIT0025273-V51BB25-20050404	Inet: alt0: null mbuf
T64KIT0025274-V51BB25-20050404	`gated` interactive interface
T64KIT0025283-V51BB25-20050405	Enable IPv6 MTU up to 9000 bytes
SCV26UK11205560491	Compiler-induced bug in the Elan threadcode library
T64KIT0025305-V51BB25-20050407	Redefinition of 'cold' global variable
T64KIT0025318-V51BB25-20050408	VM race conditions
SCV26UK13210109206	`caad`: defunct processes + BU040910_EW02

UK1 Patch Name	Description
SCV26UK11206623459	EP3: increase `ep_dma_retry` tenacity
SCV26UK13209081993	RMS: full kit 6132
T64KIT0025815-V51BB25-20050608	`aha_chim`: reduce callout usage by the KZPEA
T64KIT0025870-V51BB25-20050617	RPC: prevent indefinite hang in `clntkudp_callit_addr`
SCV26UK11206623459B	EP3: verbose reporting of prefetch traps
SCV26UK11206623459C	EP3: 256k dma alignment
SCV26UK13209964871	SCFS: Use remoteread permissions to accommodate prefetcher
SCV26UK11000244478	RMS: cannot launch jobs - LSF fails to allocate
SCV26UK11000245362	RMS: CPU field in acctstats reporting incorrectly in RMS db
SCV26UK11206856597	RMS: LSF jobs using `prun -i` taking longer time
SCV26UK11206623459D	EP3: defer tx interrupt processing
SCV26UK13209964871B	SCFS: page protection plus count (`scfs_buf_wait` problems)
SCV26UK11206623459E	EP3: prefetch category 2 (`scfs_buf_wait` problems)
SCV26UK13211345126	Elan3: prevent userspace ICS code causing an assertion failure.
T64KIT0026108-V51BB25-20050729	NFS server handling of ill-formed RPC message
SCV26UK13211378152	`srad` and `scmountd` log formatting
SCV26UK13211723192	Libelan: memory exhausted exception issues.
SCV26UK13211740283	RMS scheduler: jobs queued rather than allocated
T64KIT0026611-V51BB25-20051006	Fix KMF from login auditing.

Solutions Delivered in Patches

Table 2–2 lists HP AlphaServer SC Version 2.6 (UK1) patches that are **not** included in HP AlphaServer SC Version 2.6 (UK2).

Note:

The information in Table 2–2 is current as of the publication date of these Release Notes, but is subject to change as new patches are released after the release date of HP AlphaServer SC Version 2.6 (UK2).

Table 2–2 Version 2.6 (UK1) Patches Not Included in Version 2.6 (UK2)

UK1 Patch Name	Description	UK2 Equivalent
T64KIT0026321-V51BB25-20050830	`cam`: I/O Command Timeout handling	T64KIT1000161-V51BB26-20051129
T64KIT0026381-V51BB25-20050908	Alt: set mtu on fiber cards	T64KIT1000137-V51BB26-20051125
T64KIT0026526-V51BB25-S-20050923	`ftpd`: SSRT5971 backport to sc26uk1 ces pool	The standard patch from the SSRT website (http://h30097.www3.hp.com/unix/security-download.html) can be used directly.
T64KIT0026606-V51BB25-20051005	alt: `hwmgr mtu` display is wrong	T64KIT1000137-V51BB26-20051125
SCV26UK13212427758	scfs: mount table insertions	SCV26UK23212427758
T64KIT1000111-V51BB25-S-20051117	Inet: Fix for SSRT 4743, SSRT 4884	T64KIT0026541-V51BB26-S-20050926
SCV26UK13211112399B	A DRD issue resulting in failure to close a faulty disk	SCV26UK21000288570

3

Restrictions and Problems Identified

This chapter lists known problems and restrictions in HP AlphaServer SC Version 2.6 (UK2).

3.1 Documentation Errors

The following are known documentation errors:

- In the *HP AlphaServer SC System Administration Guide*, Chapter 19: Managing the Cluster Alias Subsystem, Table 19-2: Preferred Server Cluster Aliases Configuration, the `/etc/exports.aliases` configuration setting/file table cell description under the **CS Node with External Interface** column should read as follows: No aliases defined.

- In the *HP AlphaServer SC System Administration Guide*, Chapter 21: Managing Domain Members, Section 21.5: Converting a CS Domain to an FS Domain, step 5 should read as follows:

  Add `atlasD1` to the list of FS domains in the SCFS_SRV_DOMS variable in the `/etc/rc.config.common` file on the management server and on all domains, as shown in the following example, where `atlasD0` is an existing FS domain, and `atlasD1` is the new FS domain:

  ```
  atlasms# rcmgr -c set SCFS_SRV_DOMS atlasD0,atlasD1
  atlasms# scrun -d all "rcmgr -c set SCFS_SRV_DOMS atlasD0,atlasD1"
  ```

- In the *HP AlphaServer SC Interconnect Installation and Diagnostics Manual*, Chapter 7: HP AlphaServer SC Interconnect Diagnostic Tests, Section 7.3.3: Defining the SC Viewer Interconnect Configuration, you can ignore step 6c and its associated instructions regarding how to configure the `Module Controller Base IP` address field in the Network Parameters dialog box. This is because in the released SC Viewer product, the `Module Controller Base IP` address field is greyed out and it cannot be modified, because it is not necessary to change the Base IP address.

- In the *HP AlphaServer SC System Administration Guide*, Chapter 4: Managing the Load Sharing Facility (LSF), Section 4.9.1.1: Allocation Type on Page 4-13, the final paragraph of the RMS_SNODE value description should read as follows:

Use RMS_SNODE on larger clusters where only the number of available job slots matters for job placement decisions. When RMS_SNODE is used with job preemption, LSF may suspend more jobs than necessary. You should use RMS_SLOAD if you use preemptive scheduling.

3.2 Reference (man) Page Errors

The following are known reference (man) page errors:

- The `vrestore -m` command does not function as documented. In the `vrestore` man page, the `-m` flag is described as follows:

  `-m` `Does not preserve the owner, group, or modes of each file from the device.`

  When the `vrestore` command is run with the `-m` flag option, the owner, group, or modes should not be restored from the archives. In the following example, tests are run as `root` user:

```
atlas0 # ls -al /vrestore_m_fset1/dir1/file.1
-rwxrwxrwx   1 tmp_user tmp_grp     1024 Apr 30 09:40
/vrestore_m_fset1/dir1/file.1

atlas0 # vdump -f /tmp/vrestore_m_file /vrestore_m_fset1

atlas0 # vrestore -m -f /tmp/vrestore_m_file -x dir1/file.1
vrestore: Date of the vdump save-set: Fri Apr 30 10:39:52 2004
vrestore: Save-set source directory : /vrestore_m_fset1
vrestore: Target directory : /

atlas0 # ls -al dir1/file.1
-rwxrwxrwx   1 root     tmp_grp     1024 Apr 30 10:43 dir1/file.1
atlas0 #
```

  Note that the user has changed to `root`, but that group (`tmp_grp`) has been incorrectly preserved.

4

General Restrictions

This chapter describes the general restrictions that apply to HP AlphaServer SC Version 2.6 (UK2).

4.1 Booting and Shutting Down Nodes — Reminder

Use the `sra boot` command to boot nodes of an HP AlphaServer SC system. The SCFS file systems may not mount correctly if you boot nodes manually from their consoles.

Use the `sra shutdown` command or the `shutdown -h now` command to shut down nodes of an HP AlphaServer SC system. HP does not recommend using the `shutdown -sh now` command to shut down nodes.

Always shut down the file serving domains last for best performance. This is especially effective on large systems and on systems where the compute domains are much larger than the file serving domains. If the file serving domains are shut down first, the compute domains will encounter network timeout errors which will delay their shutdown.

Do not extend the default width.

See Chapter 2 of the *HP AlphaServer SC System Administration Guide* for more information.

4.2 CAA Daemon Location

CAA monitors the status of domain members and when necessary will relocate applications or daemons to another member of the domain based on the placement policy within the CAA profiles. Over the lifetime of a domain, the actual location of these applications may change; for example, if member 1 was rebooted at some time, the daemons may now be running on member 2 or elsewhere. This can lead to unpredictable performance, which may adversely affect barrier operations within parallel programs.

To ensure a predictable performance characteristic, you can manually relocate the CAA applications to a defined member (for example, member 0) as shown in the following example:

1. On each domain, run the following command to determine which member is currently running each resource:
   atlas0# **caa_stat -t**
2. On each domain, run the following command to view the placement policy for all registered applications:
   atlas0# **caa_profile -print**
3. To manually relocate a CAA application, run a command as shown in the following example (where SC15srad is the application to be relocated on member atlas0):
   atlas0# **caa_relocate SC15srad -c atlas0**

4.3 CAA Placement Policy for srad

The CAA placement policy for the srad daemon is based on what nodes can "see" the generic boot disk, typically a disk on a RAID system that is connected to both member 1 and member 2. Each time a node boots, it runs the /usr/opt/sra/bin/srad.caa script. This script adds or removes the node from the HOSTING_MEMBERS field of the srad daemon resources file (SC15srad).

To determine the current placement policy, run the following command:
caa_profile -print SC15srad

The PLACEMENT entry should be set to restricted and the HOSTING_MEMBERS field should contain the first two members of the cluster (assuming these members have direct access to the generic boot disk). If this is not the case, run the srad.caa script on members 1 and 2. If this does not update the placement policy, check the sc_system_devices table in the SC database. There should be a cluster-specific entry for the gen_boot disk, as shown in the following example:

```
sql> select name,role,image,location from sc_system_devices where
sql> name='atlasD1'
name     role      image  location
------------------------------------
atlasD1  cluster   first  IDENTIFIER=4
atlasD1  gen_boot  first  IDENTIFIER=5
```

Use the hwmgr -v d command to verify that the location field is correct for the gen_boot disk on the specific domain. If you are unsure which disk was used as the generic boot disk, check the clu_add_member.log file in /cluster/admin, as follows:

```
atlas64# grep "Checking the member boot disk" clu_add_member.log
Checking the member boot disk: dsk6
```

4.4 cfengine Command

The cfengine command is present but not supported in HP AlphaServer SC Version 2.6 (UK2).

4.5 Disabled Daemons

A number of daemons have been disabled in HP AlphaServer SC Version 2.6 (UK2) as a general performance-enhancement measure. These daemons can be enabled if required. The disabled daemons are listed in this section.

As a result of these daemons being disabled, the following message is displayed after a cluster configuration check is run during boot time:

```
The boottime cluster check found a potential problem.
```

This is followed by another message pointing to a log file. These messages are benign, and may be ignored.

4.5.1 AdvFS GUI

The AdvFS graphical user interface (`dtadvfs`) cannot manage storage on a domain. The AdvFS daemon, `advfsd`, has been disabled.

4.5.2 clu_mibs Daemon

The data items in the Common Cluster Management Information Base (MIB) and the TruCluster Server MIB are not available. The SNMP subagent daemon for TruCluster Server, `clu_mibs`, has been disabled.

4.5.3 Insight Manager Daemon

The Insight Manager is not needed if the system is not to be remotely configured *via* the web. The Insight Manager daemon, `insightd`, has been disabled.

4.5.4 Printing Daemon

Printing functionality is not normally used in HP AlphaServer SC systems. The printing daemon, `lpd`, has been disabled.

4.5.5 SNMP and Environmental Information Monitoring Daemons

SNMP and environmental information monitoring are not widely used in HP AlphaServer SC systems. The `snmpd`, `envmond`, `cpq_mibs`, and `os_mibs` daemons have been disabled.

Note:

When the `envmond` daemon is disabled, an overheated system will still shut itself down by powering off. This is a built-in feature of the RMC functionality. However, if a UNIX controlled shutdown is required by a site, then the `envmond` daemon can be re-enabled on each domain by running the command:

```
scrun -d all 'mv /sbin/init.d/envmon.disabled /sbin/
init.d/envmon'
```

Afterwards, the `envmond` daemon can be started using the command:

```
scrun -n all '/sbin/init.d/envmon start'
```

On startup, the messages indicating that the extensible SNMP master agent is not running can be ignored.

4.5.6 SysMan Station Daemon

Sysman Station, `sysman_station(8)`, cannot be used to monitor a domain. The SysMan Station daemon, `smsd`, and the SysMan authentication daemon, `smauth`, have been disabled.

4.5.7 X Windows Login Daemon

HP AlphaServer SC systems do not contain graphics cards, and do not need to run X Windows login. The `dtlogin` daemon has been disabled.

4.6 Do Not Directly Mount or Unmount SCFS and PFS File Systems

The SCFS and PFS file system management system tries to keep the file systems in a consistent state at all times. In addition, this state is maintained across the system — the `ONLINE`/`OFFLINE` state applies to all domains. It is not possible to mark the file systems on a specific domain as `ONLINE` or `OFFLINE`.

4.7 Do Not Rebuild the Kernel Before Creating the Domains

Do not rebuild the kernel after installing the HP AlphaServer SC system software and before creating the domains. This restriction does not apply to the management server.

4.8 Do Not Include Blank Lines in the /etc/routes File

Do not include blank lines in the `/etc/routes` file — this will cause spurious, but benign, errors about `botched keywords` in the boot sequence.

4.9 DRD: Do Not Increase drd_remote_maxphys

Do not increase the value of the `drd sysconfig` variable `drd_remote_maxphys` — the maximum supported value is the default value (524288).

4.10 Lazy Swap is Not Supported

Lazy swap is not supported in HP AlphaServer SC Version 2.6 (UK2) — use eager swap only.

4.11 Local Area Transport Protocol Not Loaded

Local Area Transport (LAT) is an older protocol that is seldom used. The LAT kernel subsystem is prevented from loading on boot.

4.12 LSF: All LSF Hosts Must be Upgraded to HP AlphaServer SC Version 2.6

HP AlphaServer SC Version 2.6 hosts and HP AlphaServer SC Version 2.5 hosts cannot coexist in the same LSF cluster. You must upgrade all HP AlphaServer SC hosts in the LSF cluster to HP AlphaServer SC Version 2.6.

4.13 LSF: Chunk Jobs Are Not Supported

If the chunk job size is defined in a queue configuration, jobs will still be dispatched as single jobs on an SC machine. This is because LSF chunk jobs are not supported in HP AlphaServer SC Version 2.6 (UK2).

4.14 LSF: Host Preference Support Restrictions

Host preference (for example, `bsub -m hostA`) is only supported for `RMS_SLOAD`, `RMS_SNODE`, and `RMS_MCONT` allocations. However, it is only honored for the `RMS_SLOAD` allocation. With the other allocation types, the hosts will be re-ordered based on RMS ordering. All hosts in the preference list must be within the same host group or RMS partition.

It is recommended that the `RMS_SLOAD` allocation be used on smaller clusters, where the job placement decision should be influenced by host load, or where you want to keep a specific host preference.

4.15 LSF: Kernel-Level Checkpointing Not Supported and Restricted User-Level Checkpointing Support

Application-level checkpointing is supported in HP AlphaServer SC Version 2.6 (UK2). However, kernel-level checkpointing is not available on HP AlphaServer SC systems. User-level checkpointing is supported for sequential jobs only. See section 4.10.10 of the *HP AlphaServer SC System Administration Guide* for details on the limitations on user-level checkpointing.

4.16 LSF: LSF Administrator Must Be Known User on Nodes Running LSF Daemons

The LSF administrator must be a known user on the nodes that are running the LSF daemons. This can be accomplished either by configuring Network Information Service (NIS) on these nodes, or by manually adding an entry to the `/etc/passwd` file. If the LSF administrator is not a known user, error messages similar to the following are logged in the relevant `sbatchd.log.`*`nodename`* file:

```
Aug 21 07:54:37 2002 525902 3 4.2 getManagerId: No LSF administrator defined in
sbdPackage
Aug 21 07:54:37 2002 525902 3 4.2 Daemon on host <atlas224> exiting; cause code
<-1> unknown
```

Do not use the `mount(8)`, `umount(8)`, `mount_pfs(8)`, or `umount_pfs(8)` commands to directly mount or unmount SCFS and PFS file systems. If you do so, the state of the system will be inconsistent and the `scfsmgr show` and `pfsmgr show` commands will not reflect the true state of the system. In addition, the system may undo your mount or unmount action if that action does not agree with the `ONLINE`/`OFFLINE` status.

4.17 LSF: Preemption Preferences

The topological preemption preference is the only preemption preference supported in HP AlphaServer SC Version 2.6 (UK2).

4.18 LSF: Restricted Usage

LSF usage is restricted to batch operations. Specifically, the `lsrun` command is not supported.

The LSF software provided is specifically designed to work with the HP AlphaServer SC system software. Do not use other versions of the LSF software on an HP AlphaServer SC system.

4.19 LSF: "span[ptile=*n*]" Resource String Not Supported

The `"span[ptile=n]"` resource string is not supported for use in the `-R` option of the `bsub` command in HP AlphaServer SC Version 2.6 (UK2).

4.20 Rack Names Must be Populated and Unique

When you are defining racks in the SC database (using the `sc_cabinet` command), ensure that each rack has a unique label. Do not leave rack labels blank.

4.21 Restriction on Using addvol

The `addvol` command can only be issued from the node serving the file system in question. This is because the `addvol` command creates a temporary file in `/tmp` and then expects this file to be readable by both the node the command is being run on and the server node of the file system. This restriction only applies if `/tmp` is mounted using the `server_only` option (which is the default on AlphaServer SC nodes).

4.22 RMS: GPL Code

The RMS functionality in HP AlphaServer SC Version 2.6 (UK2) does not have any dependence on General Purpose License (GPL) code. However, if you want the extra capability that would come from using that code, you can access the relevant code at www.quadrics.com.

4.23 RMS: Readline and History Support Removed from rmsquery

Readline and history support have been removed from the `rmsquery` command. This functionality can be obtained by using the Quadrics QSQUERY package; this package can be downloaded from the Quadrics website at: www.quadrics.com.

Alternatively, you can create a new version of the `rmsquery` command, as follows:

1. Back up the original `rmsquery` command, which is located in the `/usr/bin` directory.
2. Download the Gnu Readline library from the Open Source Software Collection for Tru64 UNIX website at: www.hp.com.
3. Place the libraries for readline and history in the `/usr/opt/rms/lib` directory, and place the header files for readline in the `/usr/opt/rms/include` directory.
4. Recompile the `rmsquery` command by running the following command:
```
cc -o rmsquery /usr/opt/rms/src/rmsquery.c -I/usr/opt/rms/include \
   -L/usr/opt/rms/lib -lmsql -lreadline -lhistory -lcurses -DUSE_READLINE
```

5. Copy the new `rmsquery` command created in step 4 above to the original `rmsquery` command in the `/usr/bin` directory.

4.24 RMS: Support for prun -r and prun -dr Commands

The `prun -r` and `prun -dr` commands are not supported in HP AlphaServer SC Version 2.6 (UK2) when RMS is only installed on the management server.

4.25 Routing: routed is Not Supported

In HP AlphaServer SC Version 2.6 (UK2), the only supported router is `gated`. You should not disable `gated` on a domain unless every member has an external network interface (and an accompanying static default route).

4.26 Upgrade: Do Not Leave the System Partially Upgraded

When upgrading to HP AlphaServer SC Version 2.6 (UK2), you must not leave your system partially upgraded, or attempt to complete the upgrade over a long period, domain by domain. A partial upgrade, or upgrade over a long period, will cause PFS in HP AlphaServer SC Version 2.6 (UK2) to fail, and will also result in problems with RMS.

For these reasons, you must take your PFS file systems offline, and stop RMS, before starting an upgrade. You must also rename the RMS startup script so that non-upgraded domains will not cause any difficulties for the newly upgraded management server during the course of the upgrade. These tasks are explained in detail in Section 4.2 of the *HP AlphaServer SC Installation Guide*.

4.27 Use /tmp — Not /usr/tmp

`/usr/tmp` is a symbolic link to the `/var/tmp` directory. The `/var/tmp` file system is served by member 1 or member 2 in each domain. If you use `/usr/tmp` or `/var/tmp` in user applications, you may cause the following problems:

- The file system may fill up.
- You will place a large load on the serving node.

Instead of using `/usr/tmp` or `/var/tmp`, use `/tmp`. The `/tmp` file system is located on the internal disk of each node.

4.28 64-Bit Shmem is Not Supported

HP AlphaServer SC Version 2.6 (UK2) does not support 64-bit shmem.

For certain shmem applications, you can overcome the 64-bit addressing issues by changing the LIBELAN_ALLOC_SIZE environment variable from its default value (200 MB). For some shmem applications, you may need to increase this environment variable, and for others you may need to decrease it — you should investigate both options.

5

Known Problems in HP AlphaServer SC Version 2.6 (UK2)

This chapter lists known problems in HP AlphaServer SC Version 2.6 (UK2).

5.1 /etc/binlog.conf File no Longer a CDSL

On a non-SC system, the `/etc/binlog.conf` file is created as a Context-Dependent Symbolic Link (CDSL) and it is listed as a CDSL in the `/usr/.smdb./OSFBASE540.inv` file. However, for the consolidated logging feature introduced in HP AlphaServer SC Version 2.6, the `/etc/binlog.conf` file is changed to a cluster-wide file rather than a CDSL. This will cause the `/usr/sbin/cdslinvchk` command to report the `/etc/binlog.conf` file as an error. This error can safely be ignored, and the `/etc/binlog.conf` file should be left as a non-CDSL.

5.2 Booting: “sed: Function s/-netmask-/255.255.0.0 cannot be parsed” Error

Messages similar to the following may appear on a node’s console while it is being booted:

```
sed: Function s/-netmask-/255.255.0.0 cannot be parsed.
sed: Function s/-interface-/ee0 cannot be parsed.
```

These messages are related to the `cfengine` command. As the `cfengine` command is not supported in HP AlphaServer SC Version 2.6 (UK2), you can ignore these errors.

5.3 Booting: “The boottime cluster check found a potential problem” Error

A number of daemons have been disabled in HP AlphaServer SC Version 2.6 (UK2) as a general performance-enhancement measure. The disabled daemons are listed in Section 4.5 on page 4–3.

As a result of these daemons being disabled, the following message is displayed after a cluster configuration check is run during boot time:

```
The boottime cluster check found a potential problem.
```

This is followed by another message pointing to a log file. These messages are benign, and may be ignored.

5.4 CMF: Daemon May Need to be Manually Restarted

If mSQL is configured as a CAA service, CMF must also be configured as a CAA service. If mSQL is CAA-enabled and CMF is not CAA-enabled, the CMF service must be manually started after CAA has started mSQL — for example, after a reboot. This is only relevant for an HP AlphaServer SC system with no management server, or for an HP AlphaServer SC system with a clustered management server.

If mSQL is CAA-enabled, ignore the following console message on the clustered management server or Node 0 during boot:

```
CMF: console logging daemon does not run on this host
```

This message appears because the mSQL service is started later in the boot sequence and the CMF startup script cannot correctly determine the CMF host.

5.5 Installation/Upgrade: Benign Errors

During installation and upgrade, the Patch Kit 5 patches for Tru64 UNIX Version 5.1B are configured on the non-lead nodes when they are booting to join their domains for the first time. On some of these non-lead nodes, you may see messages similar to the following:

```
Configuring "Patch: Removes compiler warnings" (OSFPAT00068700540) on member4
cp: /listpatches.tmp2: No such file or directory
cp: /listpatches.tmp2: can't propagate property list
```

These messages are benign and may be ignored.

5.6 Installation/Upgrade: clu_quorum Check

When upgrading a domain, the `clu_quorum` check is issued and must complete successfully before proceeding with the actual upgrade. If `clu_quorum` does not complete, please contact your HP Customer Support representative for assistance.

5.7 Installation/Upgrade: TCP/IP Ephemeral Range

The TCP/IP ephemeral range may need to be moved on a management server. Many of the HP AlphaServer SC daemons use well-known ports, and these ports are in the ephemeral range. The ephemeral range on a management server should be moved to avoid the potential risk of a socket already being in use when a system daemon is attempting to start up.

5.8 Install: Cannot Install Certain Layered Products

Installing certain layered products prior to domain creation can adversely affect the automated installation process, because the product configuration phases interact with the user. Legato NetWorker is an example of such a product. You should install such layered products after you have completed the post-installation tasks described in Chapter 10 of the *HP AlphaServer SC Installation Guide*.

5.9 Install: ifaccess.config File Set Up Only for Head Node in Domain

By default, the `ifaccess.conf` file is set up only for the head node of a domain (that is, member 1) at installation time. If other domain members have external network connections, the `ifaccess.conf` files for these members must be set up manually, as described in the "Updating ifaccess.conf When Changing Network Interfaces" section of Chapter 21 of the *HP AlphaServer SC System Administration Guide*.

5.10 I/O May Hang on HSG80 in Multibus Mode

When configuring an HSG80 RAID controller, you can set parameters for the connection (each route to a controller from a Host Bus Adapter (HBA)). In multiple-bus failover mode, the default host type is WINNT. When a controller connection is thus configured, the controller ports are seen as 4 active and 0 standby, instead of 2 active and 2 standby.

You can see this by entering the following command:

```
# hwmgr –get attr –id HWID
```

If all four ports are active, a hang may occur. To avoid this, you MUST set each connection type to TRU64_UNIX. You must set this for EACH connection.

If you do not have a serial connection, use the `/usr/lbin/hsxterm5` command to provide CLI access from UNIX. You can use this command to script the setting of connections.

Note:

New connections are created if you unplug and replug any fibre.

5.11 Kernel: Nodes May Crash with "malloc_internal: invalid link address may occur" String

Nodes may crash with the following panic string:

```
malloc_internal: invalid link address may occur.
```

The most likely reason for this panic is that the number of cluster aliases has reached the limit defined by the `max_aliasid` attribute in the `clua` subsystem. If, for example, the cluster aliases are moved from one subnet to another, the number of cluster aliases effectively doubles, as both the original IP addresses and the new IP addresses are stored (and will be reported by the `cluamgr -s all` command). In such a case, the limit defined by the `max_aliasid` attribute may be reached.

To avoid this panic, increase the value of the `max_aliasid` attribute, so that the limit will not be reached.

To recover from this panic, reboot the node. You should also file a problem report with pointers to this crash file and any other crashes that occur on the domain at the same time.

Note:

It is possible that a node may crash with this panic string when the `max_aliasid` limit has not been reached. If this occurs, you should also reboot the node and file a problem report with pointers to this crash file and any other crashes that occur on the domain at the same time.

5.12 LSF: bjobs Command Does Not Work Correctly When Wild Card Specifier is Used in Job Name

The `bjobs` command does not work as expected when the wild card specifier is used in the job name.

5.13 LSF: bjobs -l Times Out

The `bjobs -l` command times out when executed from nodes with no external network interfaces.

5.14 LSF: Delay Between Resource Allocation and Job Start-Up

Sometimes there is a delay between the time LSF allocates an RMS resource on a domain and the start time of the RMS job. Other than this delay, the job will run and complete normally. This delay is caused by CPU-intensive application programs running on the node (usually member 1) on which the LSF daemons run.

If you frequently encounter this problem, contact your HP Customer Support representative for a solution.

5.15 LSF: Imprecise Pending Reason When the Node Required by a Job is Configured Out

If slot reservation is enabled, a job that specifies a configured-out node in the RMS `base` topology option (to specify the starting point of an RMS allocation) remains pending with the following reason:

```
Not enough free cpus to satisfy job requirements
```

5.16 LSF: Incorrect Status for Job Submitted with Invalid Command Using prun

If an LSF job is submitted using `prun` and an invalid command, for example, `bsub prun bad_cmd`, the job will return a completed status of DONE, which is incorrect.

5.17 LSF: Incorrect Pending Reason When the Node Required by a Job is Marked for Draining

A job requesting a node marked for draining remains pending with the following incorrect reason:

```
Cannot satisfy RMS base node requirement
```

5.18 LSF: Job Continues Pending Even after Drain Decision is Cancelled

A job continues pending even after a drain decision is cancelled.

5.19 LSF: Job May be Lost when RMS Partition Crashes if LSF is in Suspended State

If LSF is in a suspended state when the RMS partition goes down, the LSF job may be lost in some cases.

5.20 LSF: Larger than Expected RMS atime

LSF jobs scheduled from slot reservation queues may result in larger then expected RMS `atime`.

5.21 LSF: LSF Not Supported on Dual-Management Server Configuration

Platform do not support LSF in a dual-management server configuration.

5.22 LSF: Reservation and User Limits

When LSF user limits are set, LSF reserves fewer slots than user limits allow.

5.23 LSF: Reservation for Jobs with [hosts=1]

A job with the `[hosts=1]` locality span string does not reserve slots if multiple partitions exist.

5.24 LSF: Slow Update of MXJ=!

When an LSF cluster is started, the value of the maximum job slots indicator (MXJ) on some HP AlphaServer SC hosts may be set to `infinite`. It may take a few minutes before the MXJ value changes to `!`.

5.25 LSF: SQL Delete Query May Fail Because of an Excessive Number of Conditions

In rare circumstances, an SQL delete query performed by the RLA may fail because it has too many conditions specified.

5.26 LSF: Suspended Jobs May be Aborted

If the RMS partition is restarted while suspended LSF jobs exist, these suspended jobs may be aborted.

5.27 LSF: Unnecessary Slot Reservation with MCONT/SNODE and Base

It is a known limitation, where certain jobs will have topology requirements that cannot be satisfied. However, such jobs will reserve slots if a reservation is configured. For example, consider a host that consists of four nodes only: `adam[0-3]`. The following job will run:

```
$ bsub -n 8 -ext 'RMS[RMS_SNODE;base=adam2]' a.out
```

If, however, you typed `adam3` instead of `adam2`, the job would never run:

```
$ bsub -n 8 -ext 'RMS[RMS_SNODE;base=adam3]' a.out
```

However, this job will reserve slots on the `adam3` node.

5.28 MPI: Invalid DMA May Be Seen With Onset of Paging

For MPI `AllToAll` operations at higher process counts, invalid Direct Memory Accesses (DMAs) may be reported by the `libelan` libraries, leading to the applications being aborted. The problem is related to the onset of paging associated with comms buffers having increased from 2GB to 4GB to handle the process count. The workaround is to tune the application to a level where the memory usage for the node will remain below the threshold that will cause applications to page. Therefore, if problems are experienced on systems with 4GB per node, the application should be tuned to a memory usage below approximately 3400MB per node.

5.29 MPI: Large Number of MPI Communicators/Not Enough Global Memory

A problem can occur when an MPI job creates a large number of MPI communicators. A new ELAN_GROUP is created for each MPI communicator. These groups require large amounts of global memory, which has to be pre-allocated at program startup. If there is not enough global memory to create a new group, a message similar to the following is displayed:

```
ELAN_EXCEPTION @ 1: 5 (Memory exhausted)
elan_createSubGroup(): Failed to allocate global Vaddr for subgroup
```

The message may relate to global `vaddr` space, global main memory or global elan memory.

There are several possible solutions to this problem. In most cases, the best solution is to revisit the application and make sure that it really does need all the communicators it creates. If you cannot reduce the number of communicators being created, any one of the following solutions should enable the job to run:

- Disable the use of subgroups within MPI. This solution works in all cases, but also results in the collectives routines no longer being optimized.

  To disable the use of subgroups within MPI, either set the environment variable MPI_USE_LIBELAN_SUB=0, or use the `--elan-coll-sub 0` command line option to any MPI program.

- Decrease the amount of global memory that groups use, by setting either the LIBELAN_GROUP_RBUFSIZE environment variable or the LIBELAN_GROUP_CBUFSIZE environment variable. These variables default to 64KB and 4KB respectively.

- Increase the amount of global memory that is reserved at program startup by setting the LIBELAN_GALLOC_SIZE environment variable, which defaults to 64MB. As the global address space is allocated from the elan3allocator, you should also increase the value of the LIBELAN_ALLOC_SIZE environment variable, which defaults to 200MB.

5.30 MPI: Problem When a Subgroup is the Same Size as COMM_WORLD

If the `libelan` subgroup optimizations are disabled and if an MPI subgroup is the same size as COMM_WORLD, then the MPI code will use the COMM_WORLD group for such subgroup communications. However, in doing so, the MPI code does not take into account the fact that the ranks may have been reversed, and hence `MPI_Bcast` will potentially go wrong.

5.31 MPI: LIBELAN_WAITTYPE Variable Must Be Set to “POLL”

By default, the LIBELAN_WAITTYPE variable is set to POLL. Do not set this variable to a different value — some applications may hang if this setting is changed.

5.32 MPI: Sending Large Messages Without Buffering

Very often in MPI applications, very large messages are sent between MPI processes. If the application does not arrange any buffering itself (using `MPI_Bsend()` calls), any needed buffering must be carried out by the system software (the Elan software).

The Elan software uses the notion of a “biggest message size” to decide whether the system buffers should be relied on to buffer a specific message, whenever a matching receive is not synchronously posted. A “biggest message size” of 64KB is the default, but this can be increased or decreased at runtime by setting the LIBELAN_TPORT_BIGMSG environment variable.

For message sizes that exceed the “biggest message size” limit, buffering is not permitted and the Elan software requires that the send and receive processes synchronize with one another. For some applications, this synchronization process can cause the application to hang: each process is in either an unmatched `MPI_Send()` or unmatched `MPI_Recv()` call that can never complete. To fix this, set LIBELAN_TPORT_BIGMSG to a value greater than 64KB.

Increasing LIBELAN_TPORT_BIGMSG beyond the default value of 64KB can itself have unforeseen consequences. Now that the Elan software is buffering larger messages, it may run out of buffer storage space, as indicated by an error message similar to the following:

```
elan3_alloc: Exhausted ALLOC 452f10 type 71434240 allocator space (0) : wanted
209707008 bytes
```

By default, the amount of buffer storage space is set at 200MB. However, this can be reset at runtime by setting the LIBELAN_ALLOC_SIZE environment variable.

5.33 Networks: Configuration of Default Gateway on Peripheral Hardware

The management network of the HP AlphaServer SC system contains many peripheral devices with TCP/IP address configuration; for example, terminal servers, Fibre Channel switches, Ethernet switches, HP AlphaServer SC Interconnect control processors, and SANworks Management Appliances.

The *HP AlphaServer SC Installation Guide* recommends that the default gateway be configured as `10.128.0.1`, which corresponds to the first node of the first domain. This configuration is well suited to an HP AlphaServer SC system with no management server or an HP AlphaServer SC system with a standalone management server.

However, for an HP AlphaServer SC system with a clustered management server, you must configure the default gateway differently. For such systems, you should set the default gateway on peripheral devices to be the management network address of one of the members of the clustered management server; for example, `10.128.101.1`.

This is necessary to guarantee that communication with such devices will work correctly with the cluster alias of the clustered management server, during the installation and lifetime of the system.

5.34 Networks: Quiet Management Networks can be Misinterpreted by niffd

When installing an HP AlphaServer SC system with no management server or an HP AlphaServer SC system with a clustered management server, the management Ethernet network will have limited traffic initially — all other nodes will be at the SRM prompt. Once you have created a single-node `atlasD0` domain (or a single-node `atlasms` cluster), the `niffd` daemon may falsely detect that the `ee0` interface is `down` and deconfigure the interface. A message will be written to the console log on the affected node. The workaround is to manually boot a second node in the cluster — the `niffd` daemon will no longer think the network is idle.

The misinterpretation will not happen if there is any other traffic on the management network; for example, terminal-server traffic, and so on. However, some smaller systems and test systems may have terminal servers on the external network, so that the terminal servers can be shared with other corporate equipment.

5.35 NFS: “Stale File Handle” or “Cannot Overwrite Existing File” Errors

In certain circumstances, an NFS client may encounter `Stale File Handle` errors for a file system that is NFS (SCFS) served by either a domain or a clustered management server, even though sufficient time has passed so that any cached information should have been invalidated. Fortran applications may report this as a `Cannot overwrite existing file` error.

This problem may occur if the files in question have been removed by a command running in the NFS (SCFS) serving domain, on a node other than the node that is the `cfsmgr` for the served file system.

The following example shows how an application might see this problem:

1. An application spanning multiple domains, including a file-serving (FS) domain, writes out checkpoint data, with one checkpoint file per process.
2. Process 0, which is located on a node in the FS domain but not on the node that is the `cfsmgr` for either the SCFS file system or the root component of the PFS file system, collects the checkpoint files into an archive and removes the checkpoint data files.
3. The application continues and checkpoints again some time later, at which point the process on the client domains might encounter one of the above errors.

If you encounter this problem, contact your HP Customer Support representative for details on how to work around this issue.

5.36 Performance Visualizer: pvis Command Causes Stack Trace

Occasionally, the `pvis` command can cause a stack trace when accessing older versions of the `$HOME/.pvis` initialization file, as shown in the following example:

```
# pvis -setup
# pvis
Error in startup script:
    while executing
"ppm_cluster_set ${type}_updateperiod $period"
    (procedure "periodicChangeType" line 36)
    invoked from within
"periodicChangeType disks $gRefresh_update_period(disks)"
    (procedure "Refresh_update" line 5)
    invoked from within
"Refresh_update"
    (file "/usr/bin/pvis" line 825)
#
```

The solution is to delete the `$HOME/.pvis` file and allow the `pvis` command to recreate it.

5.37 Performance Visualizer: pvis Command Not Removed

The `pvis` command has not yet been removed. If you have used `scpvis` and then try to use `pvis`, it will fail. Delete the `$HOME/.pvis` file and try the `pvis` command again.

5.38 PFS: Can Create, and Write to, Files on a Full PFS File System

When creating a file, PFS randomly selects the base component file system that stores the start of the file. As long as there is sufficient space on this component file system or subsequently accessed components to store that data written to the file, then writes to this file will succeed. However, the `df` command will report the file system as full, and any write that resolves to a full component file system will fail with ENOSPC (no space left on device).

5.39 PFS: Changing the Default File Mapping May Not Take Effect Globally

If you use the PFSIO_SETDFLTMAP ioctl call to change the default file mapping for a PFS file system, this change may not take effect immediately. To ensure that all nodes see the change, either perform the PFSIO_SETDFLTMAP ioctl call on every node that has the PFS file system mounted, or unmount and remount the PFS file system after making this change.

See Chapter 8 of the *HP AlphaServer SC System Administration Guide* for details on how to use the `pfsmgr` command to unmount and remount PFS file systems, or for information about the PFS ioctls.

5.40 PFS: Do Not Delete an Active PFS Mount Point

Deleting an active PFS mount point may lead to an inconsistent PFS environment. If a PFS file system is actively mounted on other nodes within a domain, but is not mounted on the current node, it is possible to delete the PFS mount point. After doing so, applications cannot access any PFS files on any node within the domain, as the path to the PFS does not exist.

To recover from this situation, perform the following tasks:

1. Use the `pfsmgr offline` command to unmount the PFS on all members of the domain.
2. Re-create the mount point.
3. Use the `pfsmgr online` command to remount the PFS on all members of the domain.

5.41 PFS: Do Not Mount a PFS on a PFS Directory

It is not possible to mount a PFS file system on a mount point that resides on a PFS file system.

5.42 PFS: File Locking is Not Supported

File locking is not supported on PFS file systems.

5.43 PFS: Linker May Fail on a PFS File System

If you expect to compile and link programs on a PFS file system, set up the PFS file system with a default file stripe count of 1. The PFS file system itself will use multiple component file systems, but only one component file system will be used per file. This is necessary because linkers often need to perform complex `mmap` operations on their output files and PFS offers very limited support for `mmap` on multi-stripe files (files with data on more than one component).

5.44 PFS: PFS File System Cannot be Deleted if SCFS is Broken

A PFS file system cannot be deleted until all underlying component file systems are mounted by at least one domain. If one of the underlying SCFS file systems cannot be mounted (for example, because the underlying AdvFS domain has been deleted), the `pfsmgr delete` command cannot be used to delete the PFS.

The process described in this section can be used to delete the PFS manually. The example assumes the PFS set is called `pdata`, mounted at `/pdata` with components `/c1/a`, `/c1/b`, `/c2/c`, `/c2/b`, where `/c1` and `/c2` are SCFS file systems. The example assumes that `/c2` is the broken SCFS and that you cannot mount it.

1. Get the PFS set name for the `/pdata` mountpoint, as follows:

   ```
   # rmsquery "select pfs_set from sc_pfs where mountpoint='/pdata'"
   pdata
   #
   ```

2. Get the names of the PFS components, as follows:

   ```
   # rmsquery "select component_fs_path from sc_pfs_components where \
   pfs_set='pdata'"
   /c1/a
   /c1/b
   /c2/c
   /c2/d
   #
   ```

3. Place the underlying SCFS file systems online, as follows:

   ```
   # scfsmgr online /c1
   ```

4. When the file system is mounted, delete the contents of the component directories listed from step 2. In this example, this is `/c1/a` and `/c1/b`. You cannot delete `/c2/c` or `/c2/d`, as `/c2` is not mountable.

5. Delete records related to the PFS from the database, as follows:

```
# rsmquery "delete from sc_pfs_filesystems where pfs_set='pdata'"
# rsmquery "delete from sc_pfs_components  where pfs_set='pdata'"
# rsmquery "delete from sc_pfs  where pfs_set='pdata'"
# rsmquery "delete from sc_pfs_mount  where pfs_set='pdata'"
```

The PFS file system is now deleted. Later, if you manage to recreate the broken SCFS file system, make sure that all component directories are empty before attempting to recreate the PFS file system.

5.45 PFS: pfsmgr show Displays “new” State

The `pfsmgr show` command may show that the state of the PFS file system is `new` instead of `online` or `offline`. This happens in the following situations:

- Someone else is running the `pfsmgr create` command.

  This is a transitory situation.
- You aborted a previous `pfsmgr create` command while it was in the middle of its operations.

  This situation will persist until you correct the problem by creating a PFS of the same name. Normally, you cannot create another PFS with the same name; however, in this situation, the `pfsmgr create` command will work.

  If you are unable to use the same name, delete the relevant entries from the `sc_pfs`, `sc_pfs_components`, and `sc_pfs_filesystems` tables in the SC database. If you only delete a record from the `sc_pfs` table, the `pfsmgr show` command will work, but a subsequent `pfsmgr create` command may fail.

5.46 PFS: ro (read-only) Access is Not Supported

A PFS file system created with the `ro` (read-only) access mode specified is still writable. The `rw` field in the `sc_pfs` table contains the value `rw`, regardless of the access mode specified in the `pfsmgr create` command. At present, no workaround exists for this problem, as it is not possible to create a PFS file system using read-only SCFS components. Also, although it is possible to change the underlying SCFS components to be read-only after the PFS file system has been created, if you do so, the PFS file system will subsequently fail to mount.

5.47 PFS/SCFS: Mounts and Unmounts Rely on scrun Command

The SCFS and PFS file-system management system relies on the `scrun` command. If the `scrun` command fails on a member of a domain, the PFS file system on that member will fail to mount or unmount. In addition, the failure of the `scrun` command can affect the underlying component SCFS file systems. Before mounting an SCFS file system, the system checks whether the PFS is already mounted — it uses the `scrun` command to perform this

check. If the `scrun` command fails on any node, the check cannot be performed. The SCFS file system is not mounted. As the SCFS file system is not mounted, the PFS file system is also not mounted.

When file systems fail to mount due to `scrun` failures, events are posted. Since failure of the `scrun` command can affect several file systems, you will see events for each individual file system. However, only one event is posted to report the failure of the `scrun` command. For example, the following events show how a failure of the `scrun` command causes the failure of a PFS and its two underlying SCFS component file systems:

```
08/23/02 14:27:57  atlas32      scfs            mount.failed
Must not mount /d_comp1: failed to unmount pfs_fileset

08/23/02 14:27:57  atlas32      scfs            mount.failed
Must not mount /d_comp2: failed to unmount pfs_fileset

08/23/02 14:27:57  atlasD1     scfs            script.error
scrun failed: atlas35

08/23/02 14:28:00  atlasD1     pfs             comp.not_mounted
cannot mount pdata: component /d_comp1 is not mounted
```

5.48 PFS/SCFS: Mount Status Not Updated After Shutdown

The mount status of PFS and SCFS file systems may not be automatically updated when nodes or domains are shut down or crash. Run the `scfsmgr sync` command to force an update of the current status.

5.49 RMS: Detection and Reporting of PSU or Fan Failures on HP AlphaServer ES45 Nodes

On HP AlphaServer ES45 nodes, the environmental monitoring daemon may only report a failure affecting the last remaining fan or power supply units (PSU). As a consequence, RMS will not log any change in the operational status of the cooling fans or power supplies, or generate environment events for single fan or PSU failures.

5.50 RMS: Draining Nodes Problem

If a request is made to drain a node which is running jobs, the node will be marked as draining and the drain will complete when all running jobs have been completed. However, if the node is still draining and a new job is requested requiring resources, which spans the node (using the `-N prun` flag), the new job will queue and it will not be serviced.

5.51 RMS: Event Manager Exits Due to Low Memory Availability

On management servers with 256MB memory, the event manager can occasionally exit when failing to `malloc` memory while processing new events.

The problem is exacerbated when there is a high node count, or if RMS is stopped on the management server for some time while events queue up from nodes.

The workaround is to delete unhandled events, by running the following commands:

```
# rcontrol stop server eventmgr
# rmsquery "update events set handled=1"
# rcontrol start server eventmgr
```

Once the unhandled events are gone, the event manager should be able to run without problems unless there is a barrage of new events.

The ultimate solution is to increase the physical memory on the management server — 1MB should be considered to be the minimum value and a good investment.

5.52 RMS: “failed to allocate elan capability” Error

Some capabilities of a process may not be removed when the process dies. This problem manifests itself as jobs failing to start, with the following message:

```
failed to allocate elan capability
```

5.53 RMS: Jobs May be Aborted

It has been observed that when a large number (greater than 170) of multiple users’ small jobs (2 CPUs or less) are submitted and the partition is restarted, some jobs may be aborted.

5.54 RMS: Jobs Occasionally Hang on Systems

If one of the management servers crashes in a system containing clustered management servers, jobs which were running on the machine may occasionally hang.

5.55 RMS: Jobs Occasionally Report an Error Status

It has been observed that if a large number of multiple users’ jobs, are submitted from within a script, some of the jobs will occasionally report an error status. This can be resolved by introducing a small delay before submitting each user’s jobs.

5.56 RMS: max_per_proc_stack_size Setting in the proc stanza in etc/sysconfigtab Should be Same For Each node in RMS Partition

The `max_per_proc_stack_size` setting in the proc stanza in `/etc/sysconfigtab` should be the same for each node in an RMS partition. If this value is different, then it is likely that any one process on one node will obtain a different return from `malloc` than a corresponding process on another node. For parallel programs that rely on a common return, such as the `shmem shmalloc` function call, then a mismatch in this setting can cause the parallel program to abort unexpectedly.

5.57 RMS: prun and Non-Global File Systems

When you run a program though `prun`, it expands the executable pathname and uses that name everywhere. In addition, it attempts to run the program in the same working directory as that in which the `prun` itself is running (that is, it changes to the same directory). Where the current working directory is a globally mounted file system, this does not create any problems.

However, if the file system is not globally mounted, several problems may occur:

- If the executable is in the non-globally mounted file system, RMS will fail to find it and will be unable to execute it.
- RMS fails to change (`cd`) to the working directory.
- The program attempts to read or write data files that are not present on all nodes.

This issue affects any non-globally mounted file systems. For example:

- `/local` — this is a Context-Dependent Symbolic Link (CDSL) to a locally mounted file system. Within a domain, this is mounted by each node, but between domains two problems can occur:
  - The file system is not present on every domain (this happens when each domain has a different number of nodes).
  - The file (executable or data file) is not present on each domain.
- `/tmp` — this is a CDSL to a locally mounted file system. The same problems can occur as for `/local`.
- NFS file systems — the following problems can occur:
  - The file system is not mounted by each domain. Typically, the program will fail to start or fail shortly after starting.

  - The NFS file system is unresponsive. Typically, the program will appear to hang.
- `/usr` — although `/usr` is present on all nodes, each domain has its own copy. If a software product is not installed on all domains, `prun` will be unable to execute the program on those nodes on which the product is not installed.

5.58 RMS: prun Fails with “failed to get capability” Error

Occasionally, `prun` operations can fail with the following message:

```
prun: Error: loader 2 failed to start its processes
```

If running in verbose mode, `prun` will report the following message:

```
loader[atlas2]: failed to get capability
```

At this point, the console log for the relevant node will report the following message:

```
Unable to obtain requested swap space
```

These error messages appear because RMS is not cleanly reporting the ENOMEM error situation. The solution is to reduce the memory requirements of the application or increase the available swap space.

5.59 RMS: prun Fails with “failed to create capability: Invalid argument” Error

This error may occur on a dual-rail system. One cause of this error is that the second HP AlphaServer SC Elan adapter card on one node within the RMS partition has ceased to function correctly — perhaps because of a disconnected cable. The `rmsd` daemon on the node will only scan the HP AlphaServer SC Elan adapter card status on daemon startup; therefore, the partition believes that there are still two rails on all nodes. The problem can be localized by using the `railmask` parameter and running jobs on individual nodes in the partition. Alternatively, following a stop and restart of RMS on the nodes in the partition, the `rinfo -nl` command will correctly report the number of working rails on each node in the partition.

The `default-railmask` attribute specifies a default value for RMS allocations that do not specify a railmask. If a rail fails, you should modify the `default-railmask` attribute so that the failed rail is not used. For more information about the `default-railmask` attribute, see the *HP AlphaServer SC RMS Reference Manual*.

Another potential cause for this error is a situation where one node in the system considers the size of the interconnect to be different to the majority decision of the other nodes. A possible cause for this is where there has been a recent hardware problem with the broadcast tree route through the interconnect. You should first isolate the offending node with `prun` for reducing sets of nodes, and then restart `rmsd` on the affected node. If the problem persists,

you should run the `elan_level_test` diagnostic to test all levels within the affected interconnect node-level chassis. If the installation is a federated one, you should also test the uplinks to the top-level chassis.

5.60 RMS: rmsd Memory Size

Faulty elan cards may cause the virtual memory (VSZ/RSS) used by `rmsd` to increase abnormally. If this occurs, you should run elan diagnostics and investigate the hardware issue.

5.61 scevent: <EvmITEM_CLUSTER_NAME> in NFS Events

Sometimes, the domain name is missing in NFS events — instead, the `name` field contains the string `<EvmITEM_CLUSTER_NAME>`.

Frequently, there is a CFS event just after the NFS event, associated with the same transition (for example, an NFS mount is followed by CFS reporting the node that serves the file system). The CFS event usually has the correct domain name.

5.62 SCFS: File System Status May Be Set To “Unknown”

A problem with one file system can affect the status information of all other file systems on the domain.

If any one step of an `scfsmgr sync` command times out, the status of all SCFS and PFS file systems on that domain is set to `unknown`. This is not necessarily an indication that all the file systems are down (unmounted). You can manually check whether file systems are mounted by verifying whether the corresponding mount points are present and contain data. When you have identified the file system or systems that failed to mount, and corrected the problems that may have caused the failure, you can use the `scfsmgr sync_domain` command to mount the file system.

The following example shows this procedure for a system that has three domains, `atlasD0` (an FS domain), `atlasD1`, and `atlasD2`:

1. Check whether the mount points for each file system are present and contain data on each domain, as shown in the following example, where `scfs1` is an SCFS file system:

```
atlasms# scrun -d all "mount |grep /scfs1"
atlasD0: domain1#scfs1 on /scfs1 type advfs (rw)
atlasD1: atlasD0-atlas1:/scfs1 on /scfs1 type nfs (v3, rw, udp, hard, intr)

atlasms# scrun -d all "ls /scfs1"
atlasD0:  .tags
atlasD0:  quota.group
atlasD0:  quota.user
```

```
atlasD1:  .tags
atlasD1:  quota.group
atlasD1:  quota.user
atlasD2: exited with status 1
```

Run these commands for each file system.

If a mount point is not present or is empty on a domain, this indicates that the file system failed to mount failed on that domain; in this example, the output indicates that the `scfs1` file system may have failed to mount on `atlasD2`.

2. Try to force the file system to mount in the domain where the mount failed, as follows:

   ```
   atlasms# scfsmgr try_mount atlasD2 /scfs1
   ```

   If the command executes successfully, proceed to step 3.

   If the command fails, examine the output of the command to identify any possible reasons for the failure, then correct any possible problems.

3. Run the following command to correct the status of all file systems on the domain:

   ```
   atlasms# scfsmgr sync_domain atlasD2
   ```

4. Verify that the file system has mounted successfully, as follows:

   ```
   altasms# scrun -d atlasD2 "ls /scfs1"
   atlasD2:  .tags
   atlasD2:  quota.group
   atlasD2:  quota.user
   ```

5.63 SCFS: File System May Not Mount If File Server is in Single-User Mode

If the preferred SCFS file server is up, other viable file servers will not try to mount the file system. However, this may be a problem if the preferred server is only booted to single-user mode.

5.64 SCFS: Fortran Formatted I/O May Perform Poorly for FAST File Access

If an application uses Fortran formatted I/O for data files that are opened for FAST access on an SCFS file system, the performance may be very poor. This is because Fortran formatted I/O statements can generate I/O operations with very small sizes, which do not work efficiently on an SCFS file system in FAST mode. In many cases, performance can be significantly improved by using buffered I/O, as follows:

- Recompile the application with the `-assume buffered_io` compiler option.
- Specify the `BUFFERED='YES'` flag when opening the file in the Fortran code.

See the Fortran compiler documentation for the implications of using buffered I/O within your application.

5.65 SCFS: scfsmgr export or scfsmgr destroy Print Error Message Twice

If either the `scfsmgr export` command or the `scfsmgr destroy` command fails, the resulting error message is printed twice.

5.66 SCFS: SysMan Menu Refresh Button Behaves Incorrectly

When using SysMan Menu to manage SCFS, the Refresh button changes the currently selected item.

5.67 SCFS: Changing the max_buf and max_buf_total Attributes of the scfs_client kernel Subsystem

If the `max_buf` attribute value is changed to a value which is greater than or equal to the value of the `max_buf_total` attribute, SCFS client nodes may crash with the following panic string:

```
SCFS assertion failed scfscli_max_total_buffering > scfscli_replay_max , file sys/
scfs_failover.c
```

Refer to the "Tuning SCFS Client Operations" section of Chapter 7 of the *HP AlphaServer SC System Administration Guide* for information on changing the `max_buf` and `max_buf_total` configurable attributes of the `scfs_client` kernel subsystem.

5.68 SC Monitor: Cannot Monitor HSV110 Cells with Multiword Names

If the name of a cell within the HSV110 RAID system is composed of more than one word, SC Monitor will interpret it as two different cells and it will fail to monitor that cell.

For example, a cell named `SCHV01` will be monitored by SC Monitor. However, if the cell is named `SCH V01`, SC Monitor will fail to monitor that particular cell within the HSV110.

5.69 SC Monitor: HSG Must Have CCL

If the Command Console LUN (CCL) of an HSG80 RAID system is not visible as an `scp` device, the `scmonmgr detect` process does not find the HSG device; therefore, the HSG device will not be scanned.

The solution is to make sure that the CCL is visible as an `scp` device. To do so, you must set the Small Computer System Interface (SCSI) version of the HSG controllers to SCSI-3.

The following example shows how to do this, if you know the disk device name:

```
# /usr/sbin/hwmgr -view devices
HWID:    Device Name         Mfg                  Model        Location
 -------------------------------------------------------------------------------
    :
    :
    :
 150:    /dev/disk/dsk14c    DEC                 HSG80        bus-1-targ-0-lun-2
    :
    :
    :
# /usr/lbin/hsxterm5 -F /dev/disk/dsk14c 'SET THIS SCSI_VERSION=SCSI-3'
# /usr/lbin/hsxterm5 -F /dev/disk/dsk14c 'SET OTHER SCSI_VERSION=SCSI-3'
```

Restart both controllers and run the `hwmgr -scan scsi` command so that the `scp` device is created. You must then rerun the `scmonmgr detect` command.

5.70 SC Monitor: HSV RAID Systems May Not be Monitored

The HSV element manager on SANworks Management Appliance sometimes fails to respond. This means that the HSV RAID system will not be monitored.

When this happens, the monitor status of the HSV is `stale`, but the monitor status of the associated SANworks Management Appliance is `normal`.

5.71 SC Monitor: May Not Mark Objects As Being Stale

Normally, if a node is shut down, SC Monitor sets the monitored status of all objects being monitored by that node to `stale`. The monitor status is shown by the `scviewer` and `scmonmgr` commands. However, if you have a redundant management server, SC Monitor fails to set the status of its monitored objects to `stale` — instead, the status remains `normal`.

5.72 SC Viewer: “Can't find class p3_desktop.Desktop” Error

This error indicates that the DISPLAY environment variable may not be set.

5.73 SC Viewer: Elan Status May Be Incorrect

The presence of an HP AlphaServer SC Elan adapter card in the `elans` database table is only tested by the `rmsd` daemon at startup. In a new network configuration, the `elans` table is empty — subsequent population by SC Viewer goes unnoticed until the `rmsd` daemon restarts.

You should restart the `rmsd` daemon on all nodes, to ensure that SC Viewer reports the correct status of the HP AlphaServer SC Elan adapter cards.

5.74 SC Viewer: “/usr/bin/scviewer: cd: too many arguments” Error

If you try to run SC Viewer while there is an error in your `.cshrc` file, SC Viewer will not start, and you will see at least two error messages. One or more of these messages will be from the `.cshrc` file. The final message is:

```
/usr/bin/scviewer: cd: too many arguments
```

To correct this problem, delete the lines that are in error from your `.cshrc` file; SC Viewer will then run correctly.

5.75 SRA: Installing on a non-RAID Cluster Disk and Generic Boot Disk

The installation process uses the disk location identifier, rather than the UNIX disk name, to identify the RAID cluster disk and the RAID generic boot disk. The identifier information is stored in the SC database. The default identifier values for the cluster disk and generic boot disk are IDENTIFIER=1 and IDENTIFIER=2 respectively.

If your HP AlphaServer SC system does not use RAID for the system storage, remove these identifiers using the `sra edit` command — press Return to enter a blank value when prompted to enter a new value for the identifier, as shown in the following example:

```
atlasms# sra edit
sra> sys
sys> edit image cluster-first

Id   Description                              Value
----------------------------------------------------------------
[0  ] Image Role                               cluster
[1  ] Image name                               first
[2  ] UNIX device name                         dsk3
[3  ] SRM device name                          #
[4  ] Disk Location (Identifier)               IDENTIFIER=1
[5  ] root partition size (%)                  5
[6  ] root partition                           b
[7  ] usr partition size (%)                   50
[8  ] usr partition                            g
[9  ] var partition size (%)                   45
[10 ] var partition                            h
----------------------------------------------------------------

Select attributes to edit, q to quit
eg. 1-5 10 15

probe = probe for value

edit? 4
Disk Location (Identifier)               [IDENTIFIER=1]
new value?
```

```
Disk Location (Identifier)              []
Correct? [y|n] y
sys>
```

You can also remove these identifiers by using the `sra setup` command — see Section 5.2 or Section 6.2 in the *HP AlphaServer SC Installation Guide*.

5.76 SRA: No Sanity Check on the sra shutdown Command

The `sra shutdown` command does not check whether you are shutting down nodes in a logical order. For example:

- It allows you to shut down the node on which you are running the `sra` command.
- It allows you to shut down the node that serves `sra` executables and configuration files.

Both of these examples mean that the `sra` command itself would be terminated before it had completed operating on other nodes. See Chapter 2 of the *HP AlphaServer SC System Administration Guide* for more information on how to correctly shut down the system.

5.77 SRA: Output Uses the Term “Cluster”

In the HP AlphaServer SC documentation set, clusters of nodes within HP AlphaServer SC systems are called “domains” (except in the case of clustered management servers). However, the terms “cluster” and “domain” are used interchangeably in output and screen dialog for the `sra` command.

5.78 SRA: Rerunning the sra setup Command

If you rerun the `sra setup` command and choose to reuse the existing database but change the number of boot disks, the partition sizes remain unchanged — for example, if you reduce the number of boot disks to one (so that you no longer configure an alternative boot disk), swap will remain at 15% instead of increasing to 30%.

As a workaround, use the `sra edit` command when the `sra setup` command has completed: use the `sys` menu to `edit image boot-first` or `edit image boot-second` or both, and change the swap, tmp, and local partitions to suit your preference.

5.79 SRA: sra cookie Command Is Only Accurate on rmshost

The `sra cookie` command displays the current state of the `msqld` cookie mechanism. However, this command is only accurate when run on the node running the `msqld` daemon (that is, the `rmshost` system). On other nodes in the system, it will report that the cookies are disabled. Apart from the misleading report, there are no side effects to this problem — cookies are indeed enabled on these nodes once cookies are enabled on the `rmshost` system.

5.80 SRA/Sysman: Updating the /etc/hosts File

When using the `sra edit` command to update the `/etc/hosts` file, the `update hosts` subcommand modifies only the section between `#sra start` and `#sra end`.

Several `sysman` commands also modify the `/etc/hosts` file. However, the `sysman` command moves all comments to the end of the `/etc/hosts` file. If you subsequently update the `/etc/hosts` file using the `sra edit` command, the `update hosts` subcommand cannot find the existing entries and so creates new entries.

HP recommends that you do not use the `sysman` command to update the `/etc/hosts` file — either use the `sra edit` command as described in Chapter 16 of the *HP AlphaServer SC System Administration Guide*, or edit the file manually.

However, there are other `sysman` commands that modify the contents of the `/etc/hosts` file, for which no such "non-`sysman`" workaround is available (for example, configuring the IP address on an additional NIC card on a node). HP recommends that you keep a copy of the `/etc/hosts` file, and use this copy to manually reorganize the contents of the original `/etc/hosts` file after a `sysman` command has altered it.

5.81 Sysman: Display Error When Configuring NIC On Other Node

When you configure a network interface card for a node other than the node on which Sysman is running, Sysman sometimes shows the network devices for the Sysman node.

5.82 TotalView: Defining the Path

You must put the path for TotalView in your `.cshrc` file (if using `csh`). It is not sufficient to define the path in the shell or in the `/etc/csh.login` file when you launch TotalView.

5.83 TotalView: TotalView Client May Not Communicate with TotalView Server

The TotalView server runs on the compute node. The TotalView client is the interactive GUI. The TotalView client may not communicate with the TotalView server; this problem only occurs if you are running the TotalView client on the management server and one or more of the domains does not have an Ethernet interface onto the external network. In this scenario, the TotalView server daemon will launch on each node allocated by RMS, but full end-to-end TCP conversation with the management server will not be possible.

This is because the TotalView server communicates with the TotalView client *via* the management network (`10.x.x.x`), but the TotalView client communicates with the TotalView server *via* the external network — the TotalView client communication is sent to the cluster alias, and never reaches its true destination.

The simplest workaround is to start `gated` on the node running the TotalView client process. This will cause the node to listen to the routing information protocol (RIP) and know that it is possible to reach the cluster alias on the `10.x.x.x` network interface, because each member advertises that the cluster alias is available through its `10.x.x.x` interface.

5.84 Upgrade: Benign Error

When running the `sc_upgrade_db` command on an HP AlphaServer SC system that does not have an external network IP address assigned to Node 0 in the SC database, the following error will occur:

```
Generating sc_cmf table
Error: Database Upgrade failure: syntax error in expression " & 255"
```

This error is benign, and may be ignored.

5.85 Upgrade: “could not locate Tru64 UNIX in RIS database” Error

After the operating system has been upgraded and the Tru64 UNIX patch kit has been installed, the following error may occur while the HP AlphaServer SC Version 2.6 (UK2) software is being installed:

```
25/Sep/2005 22:44:37 Attempting to install subsets: QSWNETDIAGS340
25/Sep/2005 22:44:37 QSWNETDIAGS340 now installing
25/Sep/2005 22:44:56 Error - could not locate Tru64 UNIX in RIS database
25/Sep/2005 22:45:03
25/Sep/2005 22:45:03 Installation Complete
25/Sep/2005 22:45:04 SC_UPGRADE: completing sub-state install_load_sc :
Thu Sep
```

This error is benign when it occurs when upgrading a domain; however, it is not benign if it occurs when upgrading a management server. For information on how to correct this error if it occurs when upgrading a management server, please see Chapter 11 of the *HP AlphaServer SC Installation Guide*.

5.86 Upgrade: Member-Specific Crontab Files Not Saved

The upgrade process involves deleting all members except member 1. Member-specific `crontab` files for the deleted members are not restored when the members are re-added.

5.87 Upgrade: “Unexpected exit while: Building boot disk” Error

If a domain is defined as a CS domain in the `sc_domain` table, but the external interface IP address for the lead member of that CS domain is not held in the SC database, the upgrade of the CS domain will fail during the `Post_Installed` state. Specifically, the upgrade will fail to add the non-lead members back into the CS domain. This happens because of a faulty network configuration caused by the missing entries in the SC database.

If this problem occurs, perform the following steps:

1. Update the SC database with the external interface IP address information for those domain members that have external interfaces.
2. Audit the lead member of the CS domain and correct it according to the commands described in the “Validating the Preferred Server Cluster Aliases Configuration” section of Chapter 19 and the “Validating the Default Route Configuration” section of Chapter 22 of the *HP AlphaServer SC System Administration Guide*.
3. Reboot the lead member of the CS domain.
4. Run the `sra upgrade` command again.

The upgrade process will continue to add the non-lead members and the boot disk phase will succeed.

5.88 Upgrade: Upgrade Fails if HP AlphaServer SC-Specific UNIX Accounting is in Place

If the HP AlphaServer SC-specific UNIX accounting setup documented in Chapter 21 of the *HP AlphaServer SC System Administration Guide* is in place, the upgrade command `installupdate` will fail. The accounting configuration should be undone before performing an upgrade.

To check whether the HP AlphaServer SC-specific UNIX accounting setup is in place, run the `/usr/sbin/cdslinvchk` command. The following output indicates that the workaround is in place:

```
Expected CDSL: ./usr/var/adm/acct -> ../cluster/members/{memb}/adm/acct
An administrator or application has modified this CDSL Target to:
/var/cluster/members/{memb}/adm/acct
```

For instructions on how to undo the HP AlphaServer SC-specific UNIX accounting setup, see Chapter 21 of the *HP AlphaServer SC System Administration Guide*.

5.89 Zombie Resources May Not Be Removed

Zombie resources are resource requests that have been killed but have not yet had their CPUs deallocated. When a parallel job completes, RMS executes its cleanup process before allocating the CPUs to another resource request. The cleanup process consists of instructing the `rmsd` daemon on each node that was in use to kill any remaining processes, remove shared memory segments, (optionally) delete corefiles, or execute an epilogue script. This cleanup normally completes quickly and the resource may be displayed briefly by `rinfo` as being in a `zombie` state.

However from time to time, the zombie resource may remain. One cause of zombie resources is that there is a process that cannot be removed on one or more of the nodes associated with the resource request. The CPUs associated with a zombie resource remain allocated while the process remains. You can remove zombie resources by restarting RMS or configuring out the node. However, the process may remain on the affected nodes.

To find the process that cannot be removed, run the following command:

```
# rinfo –rl <resource id of the zombie resource>
```

This displays all processes associated with the resource. RMS will deallocate these CPUs when attempts to end or clean up the processes have failed for 15 minutes (a timeout set in the `cleanup-timeout` attribute). An event outlining this will be logged in the `events` table. When the CPUs have been deallocated, they are available for new resource requests; however, the process may still remain on the affected node.

If you have an uninterruptible process that has not been removed, HP recommends that you examine the kernel logs on the affected nodes. If the kernel logs do not provide an explanation for the hanging processes, HP recommends that you run the `dumpsys` command on the affected nodes, and contact your HP Customer Support representative for assistance.

5.90 Incorrect Callouts in Error Log

All nodes in the HP AlphaServer SC system, including the management server, are configured to forward a copy of their binary error log events to a consolidated log on a host node (or management server cluster) in the system. By default, the management server (or Node 0 if no management server is used) is assumed to be the host node.

Incorrect callouts occur because all auto-analysis events contained in the consolidated error log are examined and treated as events of the management server system type, regardless of the cluster member types. For example, if the management server is an HP AlphaServer DS20L node, the auto-analysis events are examined and treated as HP AlphaServer DS20L events, even if the cluster members are HP AlphaServer ES40 nodes. If a cluster member error log is pulled to the management server and manually analyzed, the problem does not occur; instead, the events are examined and treated correctly.

Incorrect Callouts in Error Log

To avoid incorrect callouts, ensure that the management server is of the same system type as the cluster members. Alternatively, change the default setup, using advanced options on the `scca_setup` command, so that the consolidated error log is on one of the cluster member nodes. For information on how to change the default setup, see Chapter 28 of the *HP AlphaServer SC System Administration Guide*.