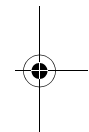
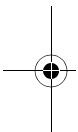
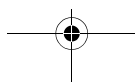




**ONE YEAR LIMITED
WARRANTY STATEMENT**
- Toshiba Accessory Product



TOSHIBA





One Year Limited Warranty Statement – Toshiba Accessory Product

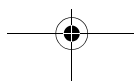
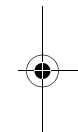
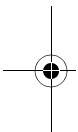


Toshiba (Australia) Pty Limited ("Toshiba") ABN 19 001 320 421 warrants that the Toshiba branded accessory and consumer product ("Product") you have purchased from Toshiba or from a Toshiba Authorised Reseller is free from defects in materials or workmanship under normal use for a period of ONE year from date of purchase. This limited warranty ("Warranty") extends only to the original purchaser and cannot be transferred to anyone.

This Warranty applies only to Products that are new and in cartons which are unopened on the date of purchase. During the warranty period your sales receipt or proof of purchase is required to receive warranty service.

Disclaimer and Limitation of Remedy

Toshiba expressly disclaims all warranties not stated in this Warranty. You must read and follow all set-up and usage instructions in the applicable user guides and/or manuals enclosed. If you fail to do so, this Product may not function properly and you may lose data or suffer other damage. Toshiba, its affiliates and suppliers do not warrant that operation of this Product will be uninterrupted or error free. If this Product fails to work as warranted above, your sole and exclusive remedy shall be repair or replacement. In no event will Toshiba, its affiliates or suppliers be liable to you or any third party for any damages in excess of the purchase price of the Product. This limitation applies to damages of any kind whatsoever including (1) damage to, or loss or corruption of, your records, programs, data or removable storage



2 One Year Limited Warranty Statement – Toshiba Accessory Product

media, or (2) any direct or indirect damages, lost profits, lost savings or other special, incidental, exemplary or consequential damages, whether for breach of warranty, contract, tort or otherwise, or whether arising out of the use of or inability to use such product and/or the enclosed user guides and/or manuals, even if Toshiba, or an authorized Toshiba representative, authorised service partner or reseller has been advised of the possibility of such damages or of any claim by any other party. Some countries, states or jurisdictions do not allow the exclusion or limitation of implied warranties or limitations on how long an implied warranty lasts; or of incidental or consequential damages for some products, so the above exclusions or limitations may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.*

This Warranty is valid only within Australia, New Zealand and PNG.

Limited Warranty Exclusions

- ❖ Damage caused by improper installation or improper connection to the computer
- ❖ Damage caused by an external electrical fault or impact.
- ❖ Damage caused by accident, misuse, abuse, neglect or improper maintenance, including fracture or damage to the LCD (screen), casework, cables, AC Adaptors, covers, plugs and latches.
- ❖ Damage from use outside usage or storage parameters set forth in the Product User's Guide
- ❖ Damage from use of accessories not manufactured or sold by Toshiba

One Year Limited Warranty Statement – Toshiba Accessory Product**3**

- ❖ Damage to or loss of any programs, data or removable storage media, or costs of recovering such programs or data.
- ❖ Software or data loss that may occur during repair or replacement.
- ❖ TFT display may present up to 2 non-conforming pixels, (bright or dark spots) representing less than 0.0001% error rate.
- ❖ Product purchased from anyone other than Toshiba or a Toshiba Authorised Reseller
- ❖ Product purchased outside Australia, New Zealand and PNG.
- ❖ Modifications to the Product not approved in writing by Toshiba.
- ❖ Service made necessary by use of incompatible third party products.
- ❖ Routine cleaning, or normal cosmetic and mechanical wear.
- ❖ Damage or loss during transit to Toshiba, Toshiba Service Provider or any Toshiba Authorised Reseller.

Software

Toshiba's sole obligations with respect to software distributed under the Toshiba brand name are set forth in the applicable end-user license agreement. Unless otherwise stated in writing, non-Toshiba software is provided on an "as is" basis by Toshiba.

Any service or repair for items not covered by this Warranty shall be at Toshiba's or its Authorised Service Provider rates and terms then in effect.



Protection of Stored Data

To protect your important data, Toshiba recommends that you make periodic back-up copies of all the data stored on the hard disk or other storage devices as a precaution against possible failures, alteration, or loss of the data.

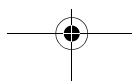
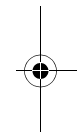
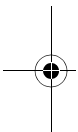
If your data is altered or lost due to any trouble, failure or malfunction of the hard disk drive or other storage devices and the data cannot be recovered, Toshiba shall not be liable for any damage or loss of data, or any other damage resulting therefrom. When copying or transferring your data, please be sure to confirm whether the data has been successfully copied or transferred. Toshiba disclaims any liability for the failure to copy or transfer the data correctly.

Critical Applications

The Product you have purchased is not designed for any "critical applications." "Critical applications" means life support systems, medical applications, connections to implanted medical devices, commercial transportation, nuclear facilities or systems or any other applications where product failure could lead to injury to persons or loss of life or catastrophic property damage.

Accordingly,

Toshiba, its affiliates and suppliers disclaim any and all liability arising out of the use of the Product in any critical applications. If you use the Product in a critical application, you, and not Toshiba, assume full responsibility for such use.



One Year Limited Warranty Statement – Toshiba Accessory Product

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How to obtain service

In the event that this Product fails under warranty, please contact your Authorised Toshiba Reseller or the place of purchase for service or replacement.

Contacting Toshiba Online Support

Technical support is available electronically on Toshiba's website www.isd.toshiba.com.au, here you will find answers to many commonly asked technical questions in Australia and New Zealand, plus hundreds of easily downloadable software drivers.

Toshiba Service Centre

Australia : 13 30 70
New Zealand : 0800-445-439

Expert staff provides technical assistance during normal business hours, 5 days a week, excluding public holidays.

Be sure to have the following information available before you call:

- ❖ Product serial number and part number
- ❖ Place of purchase
- ❖ Applicable error messages
- ❖ Operating system
- ❖ Installed third-party hardware and software

Complaints

If the warranty service provided does not meet the offer outlined in this document, please detail your concerns in writing to Customer Relations, Information Systems Division, Toshiba (Australia) Pty Limited, PO Box 350 North Ryde, NSW, 1670, Australia or by emailing customerrelations@toshiba-tap.com.

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* Statutory rights and exclusions - Australia only

Certain legislation including the Trade Practices Act (1974) and other Commonwealth, State and Territory legislation implies warranties and conditions into consumer contracts. These warranties and conditions exist separately from and are not affected by the Warranties referred to in this booklet. Subject to such legislation and to the express warranties contained in this booklet. All warranties, conditions and liability implied by law that may be excluded are hereby excluded and Toshiba shall not be liable for any direct or indirect loss or damage of any kind arising from the products (including but not limited to loss of profits and incidental or consequential loss or damage).

* Limitation of Liability (New Zealand only)

Where the Consumer Guarantees Act 1993 does not apply to the supply of the Product, Toshiba will not be liable in any way for a direct or indirect loss or damage of any kind arising from the Product, including consequential loss or damage, and loss or damage arising from the negligence of Toshiba's employees and agents. This Warranty is personal to the purchaser and cannot be transferred to a subsequent purchaser (although the purchaser, in some circumstances, may have rights under the Consumer Guarantees Act 1993).

Privacy Statement

Information supplied by you is used by Toshiba to process your request and to perform a warranty action. No information will be disclosed without your permission. See Toshiba's Web site for more information at www.isd.toshiba.com.au.

