



UP1000
User Manual

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Revision History

Date	Rev	Description
12/10/99	51-0036-0A	First product release. This manual describes the Alpha Processor, Inc. parts numbered 90-0001-2C (beta test boards) and 90-0001-3A (first product release boards).

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Preface

Overview

This manual describes the Alpha Processor, Inc. UP1000 product, including the UP1000 Motherboard and the Alpha Slot B Module.

The document emphasizes the AlphaBIOS firmware **user interface**.

Task-oriented topics include a description of **how to**:

- Navigate menus
- Install an operating system
- Check or change system configurations
- Troubleshoot basic system problems

Hardware-oriented topics include **how to**:

- Install memory modules
- Cable the I/O connections
- Cable the diskette and IDE disk I/O ports

Audience

This manual is intended for technicians and engineers who support resellers, dealers, system integrators and OEM vendors who supply UP1000-based systems.

Scope

This manual describes the features, configuration options, functional operation, troubleshooting analysis and user interface of the system and its AlphaBIOS firmware. It is a companion piece to Alpha Processor, Inc.'s UP1000 document set that includes the *UP1000 Quick Start Installation Guide* (51-0035-0A).

Manual Organization

The UP1000 User Manual is organized as follows:

- Chapter 1, "Introduction," presents the product features and includes a functional block diagram of the system.

- Chapter 2, “System Configuration,” provides a pictorial layout of the UP1000 Motherboard with its key components. Configuration elements include main memory guidelines, I/O disk port cabling, and non-keyed I/O connections.
- Chapter 3, “Electrical and Environmental Data,” furnishes the electrical and environmental requirements, and physical board dimensions.
- Chapter 4, “Software Support,” describes the three major software components that form the UP1000 user interface. Topics include installing and upgrading a Linux operating system, initializing and upgrading the firmware, as well as displaying and configuring system parameters.
- Chapter 5, “Troubleshooting,” discusses solutions for hardware and software problems encountered during system startup.
- Appendix A, “Support, Products and Documentation,” provides directions for obtaining additional product information and technical support.

Conventions and Definitions

This section defines product-specific terminology, abbreviations, and other conventions used throughout this manual.

Acronyms

The following is a list of the acronyms used in this document and their definitions.

Abbreviation	Meaning
AGP	Accelerated Graphics Port
API	Application Program Interface
BIOS	Basic Input/Output System
CE	European Conforming
CPU	Central Processing Unit
cUL	Canadian Underwriters Laboratory
DDR	Double Data Rate
DIMM	Dual Inline Memory Module
DMA	Direct Memory Access

Abbreviation	Meaning
DRAM	Dynamic Random Access Memory
ECC	Error Correcting Code
EIDE	Enhanced Integrated Device Electronics
EMI	Electromagnetic Interference
FDD	Floppy Disk Drive
FIFO	First In, First Out
FPGA	Field Programmable Gate Array
HDD	Hard Disk Drive
IDE	Integrated Device Electronics
ISA	Industry Standard Architecture (re: I/O Bus)
LED	Light Emitting Diode
LVD	Low Voltage Differential
LW	Late Write
OEM	Original Equipment Manufacturer
PCI	Peripheral Component Interconnect (re: I/O Bus)
PIO	Programmed Input/Output
PLL	Phase Locked Loop
PCB	Printed Circuit Board
ROM	Read-only Memory
SCSI	Small Computer System Interface
SDRAM	Synchronous Dynamic Random Access Memory
SROM	Serial Read-only Memory
SRAM	Static Random Access Memory
SSRAM	Synchronous SRAM
UL	Underwriters Laboratory
UART	Universal Asynchronous Receiver Transmitter
USB	Universal Serial Bus

Chapter 1 Introduction

This chapter provides an overview of the UP1000 product consisting of a UP1000 Motherboard and one Alpha Slot B Module.

1.1 Features

Following is a summary of the UP1000 product features:

Hardware Features

- Supports one Alpha Slot B Module utilizing an Alpha 21264 microprocessor running at 600 MHz or 700 MHz
- Uses AMD-751 System Controller providing:
 - 100 MHz/64 bit (DDR) System Interface
 - One 64-bit Memory Bus
 - One PCI Bus at 32-bit/33 MHz
 - One 2x AGP Bus
- Synchronous DRAM (SDRAM) memory subsystem supporting:
 - 64 MB to 768 MB memory with Error-Correcting Code (ECC)
 - Up to three 168-pin PC 100 SDRAM Unbuffered SPD DIMMs
- External L2 cache for Alpha Slot B Module supports:
 - 2 MB or 4 MB cache size with 128-bit data path
 - Late Write Synchronous SRAMs (SSRAMs)
- ALI M1543C Southbridge chip provides interface to peripherals and ISA bus:
 - Two ISA expansion slots
 - One diskette port
 - Two serial UARTs with modem control
 - One parallel port
 - PS/2 keyboard and mouse control
 - Dual USB port
 - Two Ultra DMA33 IDE connectors for Primary and Secondary buses
- 2 MB of flash ROM
- ATX form factor (12" x 9.6")

Software Features

- Embedded AlphaBIOS system interface
- Installation diskette with APB utility for installing, configuring and booting Linux operating systems
- Supports many Linux operating system distributions

1.2 System Components

The functional components of the UP1000 are shown in Figure 1-1 in block diagram form.

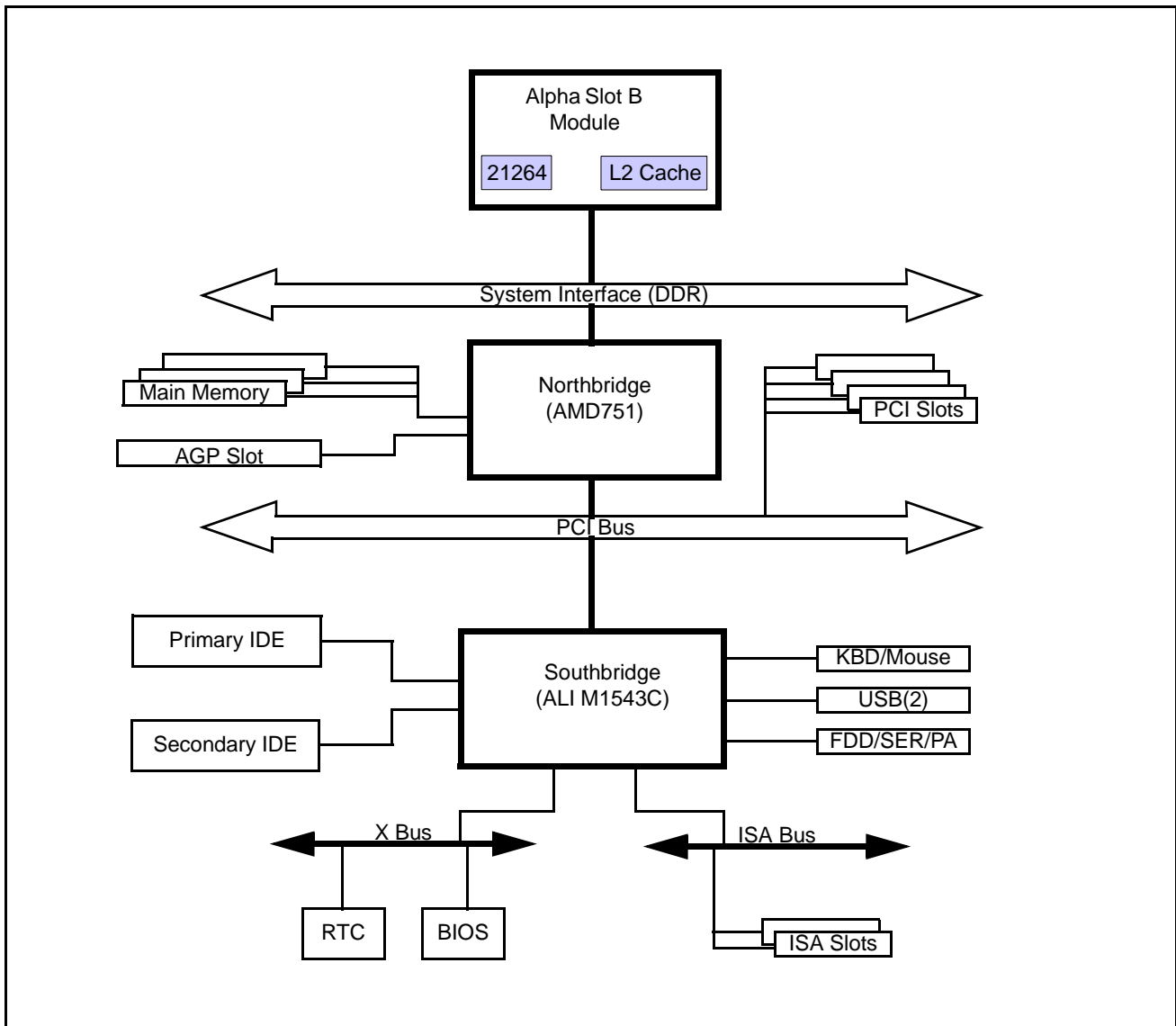


Figure 1-1 UP1000 Functional Block Diagram

1.2.1 Motherboard Layout

A layout of the UP1000 Motherboard, including placement of the major subsystems, is shown in Figure 1-2.

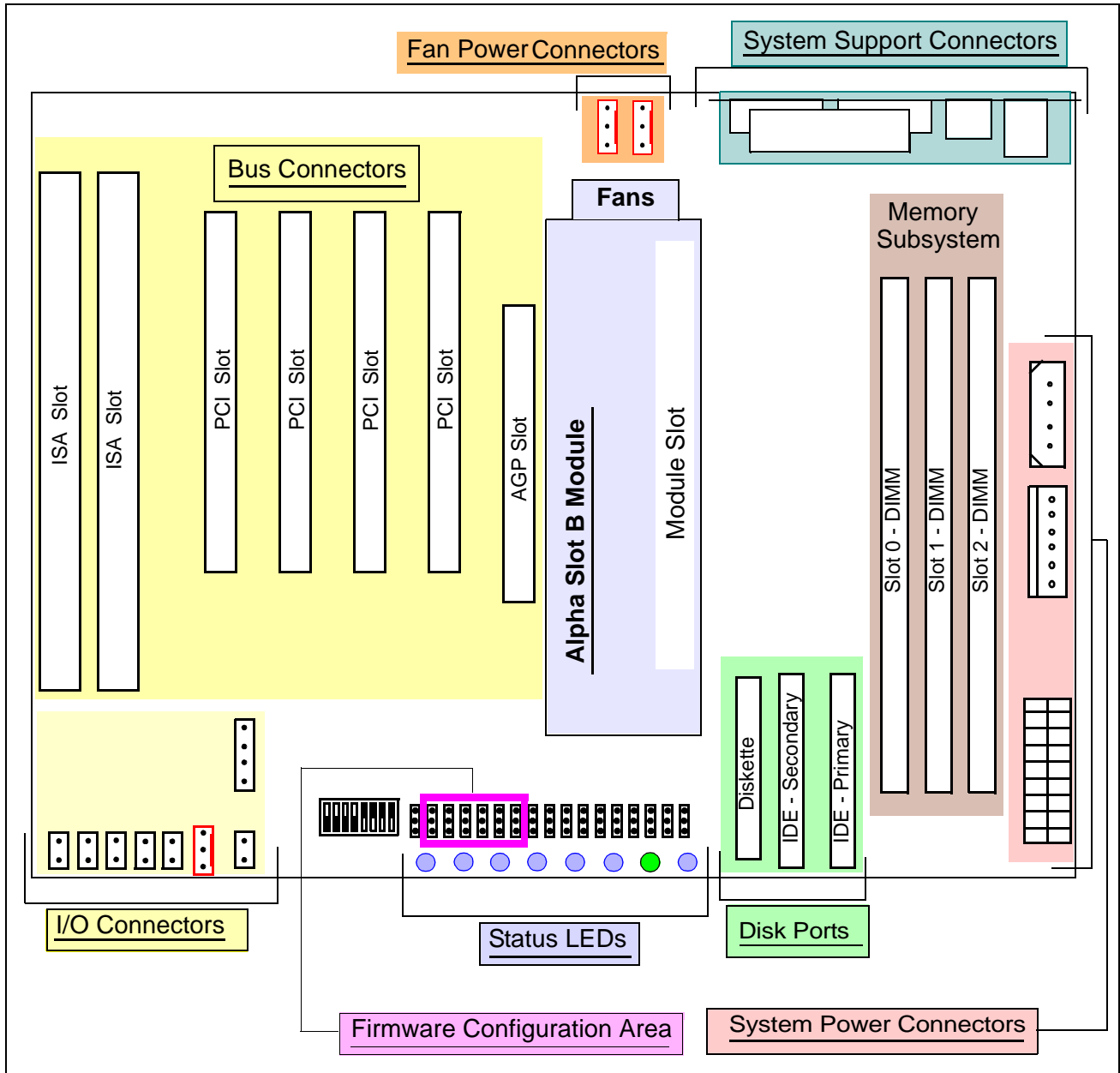


Figure 1-2 Major Subsystems of UP1000

Chapter 2 System Configuration

This chapter describes the layout and configuration of the UP1000 components.

2.1 Board Layout and Components

The UP1000 Motherboard uses onboard connectors to provide for:

- Alpha Slot B Module
- Memory modules
- AGP, PCI, and ISA modules
- System support I/O peripherals (keyboard, mouse, serial, parallel, and USB)
- IDE and floppy disk devices
- System power
- I/O connections (indicators and buttons)

These connectors are shown in Figure 2-1 and listed in Table 2-1.

Alpha Slot B Module Auto configuration

During start-up the UP1000 system detects these Alpha Slot B Module parameters:

- System speed
- Cache size

The Alpha Slot B Module is automatically configured for the proper values. You are not required to set switches or install pin jumpers.

Memory Configuration

Memory modules employed in the system must be selected and utilized under guidelines shown in Section 2.2.

I/O Cabling Configuration

I/O ports (including sockets for diskette and IDE devices) are shown in Figure 2-3.

I/O connections for internal system I/O functions are shown in Figure 2-4. These connectors are not keyed; however, their Pin 1 orientation is labelled.

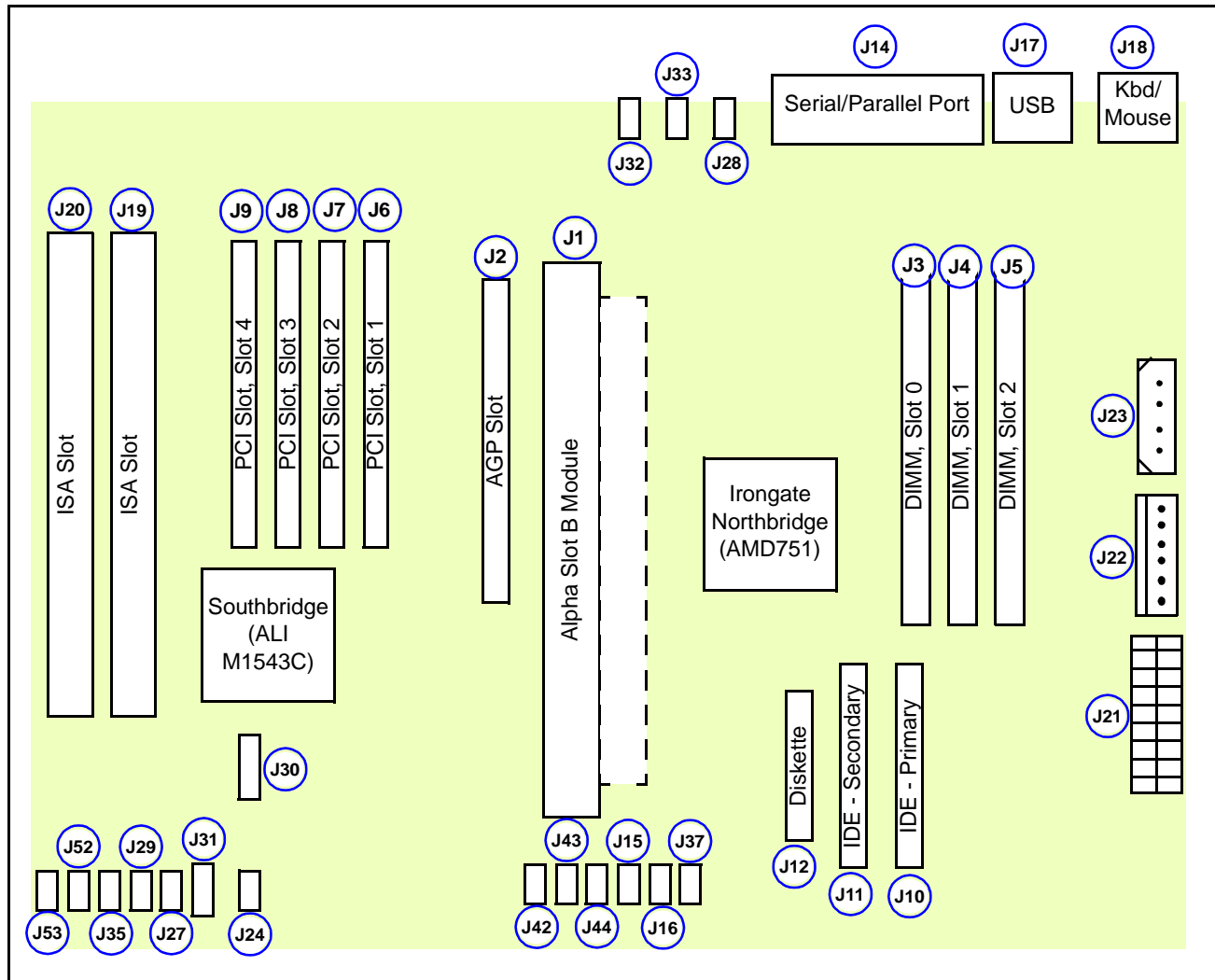


Figure 2-1 UP1000 Motherboard Layout with User Accessible Connections

Table 2-1 UP1000 User Accessible Connections List

Comp. No.	Specification
J1	Alpha Slot B Connector
J2	AGP Connector
J3	168-pin DIMM Socket, Slot 0
J4	168-pin DIMM Socket, Slot 1
J5	168-pin DIMM Socket, Slot 2
J6	32-bit PCI Connector, Slot 1

Table 2-1 UP1000 User Accessible Connections List

Comp. No.	Specification
J7	32-bit PCI Connector, Slot 2
J8	32-bit PCI Connector, Slot 3
J9	32-bit PCI Connector, Slot 4
J10	Primary IDE Connector
J11	Secondary IDE Connector
J12	Diskette Connector
J14	Serial (2) /Parallel (1) I/O Ports
J15	Option Switch 3
J16	Option Switch 4
J17	USB (2) Ports
J18	Keyboard/Mouse Ports
J19	ISA Connector
J20	ISA Connector
J21	ATX Power Connector
J22	Auxiliary ATX Power Connector
J23	System Power Connector
J24	Reset Switch Cable Connector
J27	Power Switch Cable Connector
J28	Auxiliary Fan Cable Connector
J29	LED Cable Connector
J30	Speaker Cable Connector
J31	Optional System Fan Power Connector
J32	Module Fan Cable Connector
J33	Module Fan Cable Connector
J35	Keyboard Lock Cable Connector
J37	Option Switch 5
J42	Option Switch 0
J43	Option Switch 1
J44	Option Switch 2
J52	Safety Block for Flash ROM U31
J53	Safety Block for Flash ROM U32

2.2 Memory Subsystem

Memory Configuration

The memory subsystem has one DIMM bank with three independent slots. (See Figure 2-2.) Each slot accepts 168-pin, PC 100 SDRAM Unbuffered SPD DIMM modules.

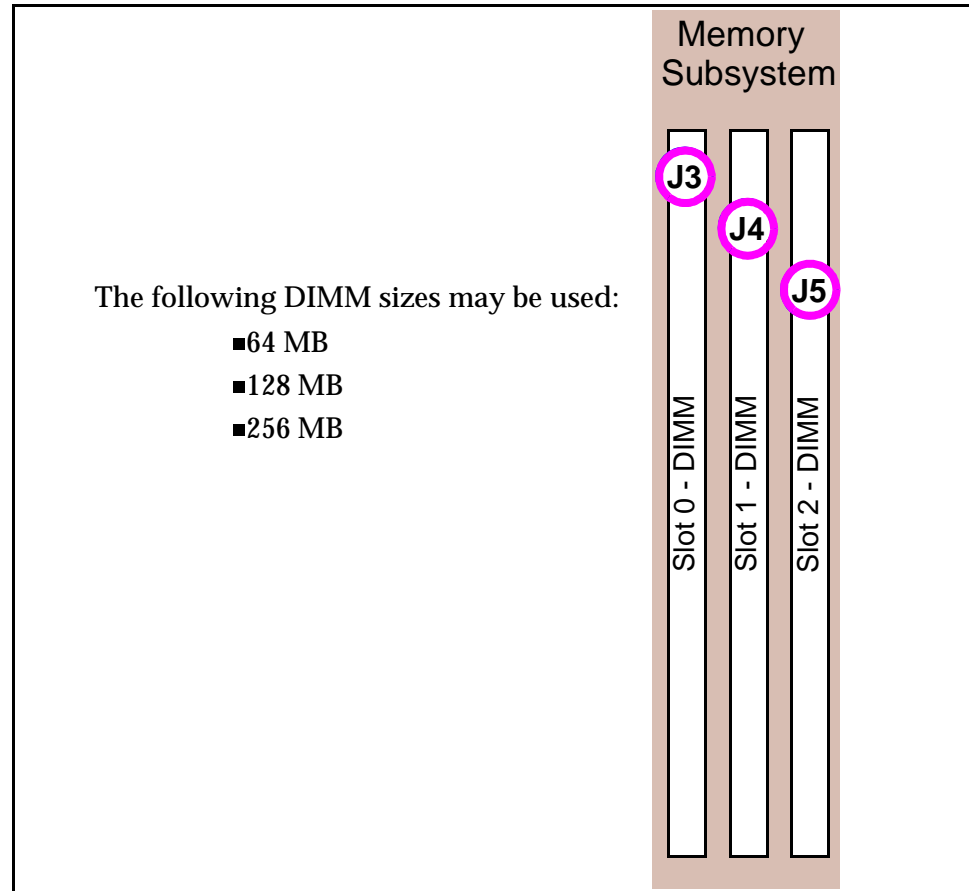


Figure 2-2Memory Subsystem - DIMM Slot Orientation

Memory Guidelines

Use the following rules:

- Populate Slot 2 (J5) **first**.
- Each slot can have a DIMM of a different type, size, and speed.
- Memory is supported in a size range between 64 MB (minimum) to 768 MB (maximum). See Table 2-2 for typical memory configurations.

Table 2-2 Typical UP1000 Memory Configurations

Total Memory	No. of DIMMs	Slot 2 (J5)	Slot 1(J4)	Slot 0 (J3)
64 MB	1	64 MB		
128 MB	1	128 MB		
128 MB	2	64 MB	64 MB	
192 Mb	2	128 MB	64 MB	
256 Mb	1	256 MB		
256 MB	2	128 MB	128 MB	
256 Mb	3	128 MB	64 MB	64 MB
320 MB	2	256 MB	64 MB	
384 MB	2	256 MB	128 MB	
384 MB	3	256 MB	64 MB	64 MB
384 MB	2	256 MB	128 MB	
512 MB	2	256 MB	256 MB	
512 MB	3	256 MB	128 MB	128 MB
576 MB	3	256 MB	256 MB	64 MB
640 MB	3	256 MB	256 MB	128 MB
768 MB	3	256 MB	256 MB	256 MB

2.3 Disk I/O Ports

A pictorial view of the UP1000 disk I/O ports is shown in Figure 2-3 below. The IDE and diskette port sockets are keyed with one or more notches.

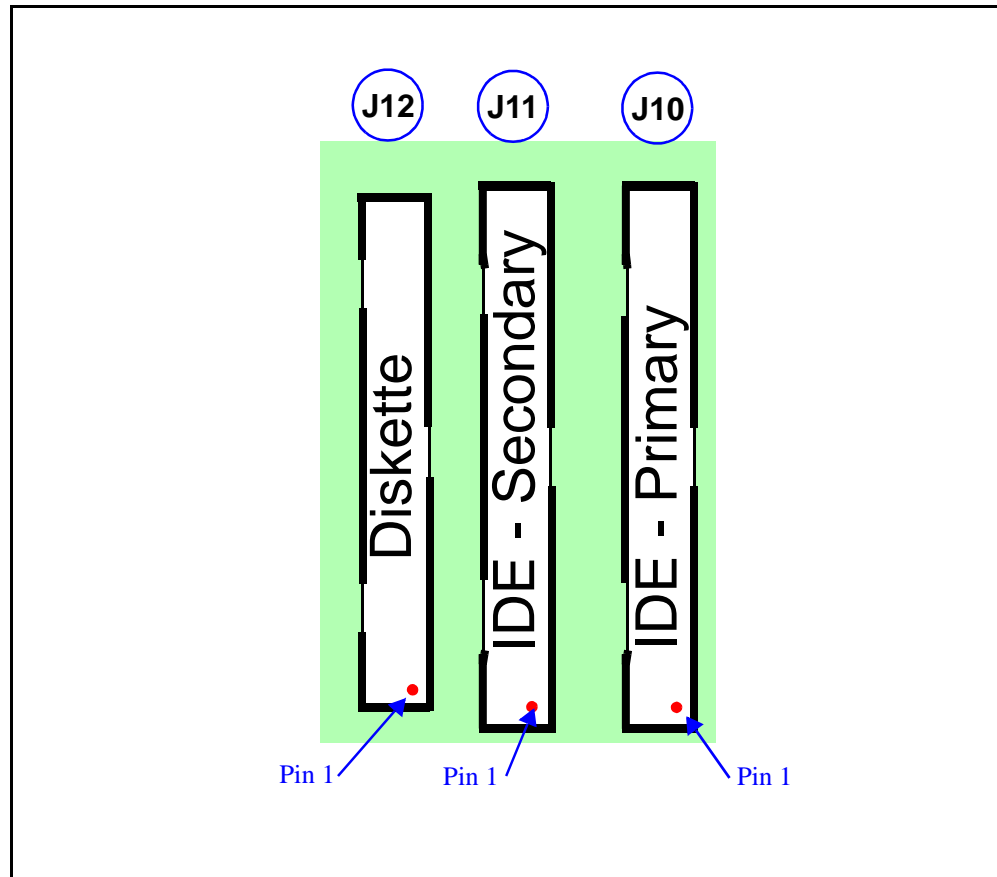


Figure 2-3 Disk I/O Ports with Pin 1 Orientation

2.4 I/O Connections

2.4.1 Indicators and Buttons

These I/O connectors are **not keyed**. Figure 2-4 shows an enlargement of the connectors and the **Pin 1 position** for each function.

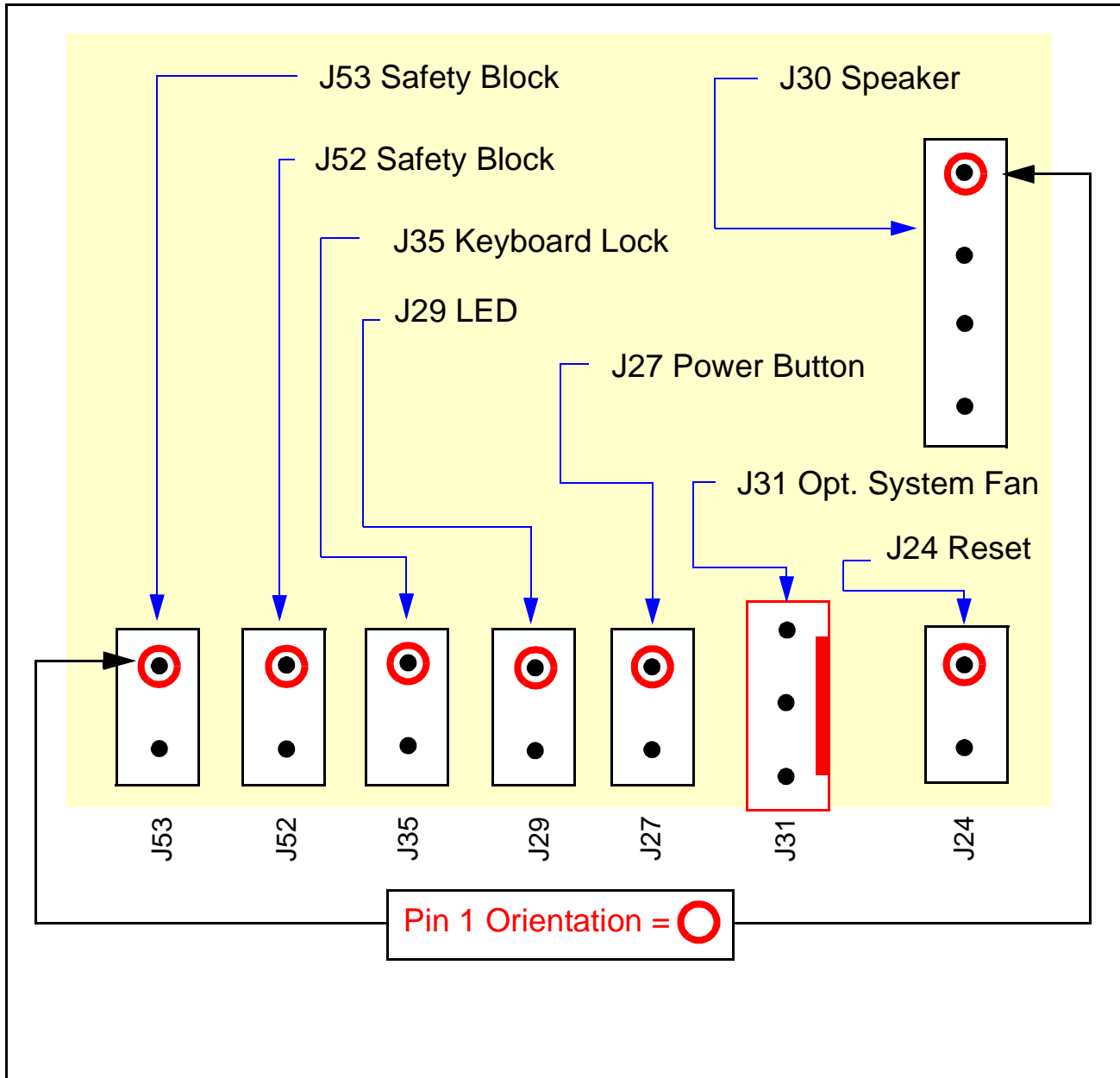


Figure 2-4 I/O Connectors with Pin 1 Orientation

2.5 Variable Configuration Jumpers

The UP1000's firmware interfaces with a set of six configuration jumpers which are used to:

- Establish the factory default conditions for the system
- Enable a re-set to the default condition (after certain errors)
- Enable a re-flash of certain firmware

Note: Each configuration jumper is composed of a 3-pin header with a 2-position jumper shunt.

There are seventeen jumpers in the configuration section. A shaded box shown within Figure 2-5 identifies the **six** variable configuration jumpers as J42, J43, J44, J15, J16 and J37.

These are the **only jumpers** that you may be required to select.

See Chapter 5, "Troubleshooting", for details concerning:

- What error conditions require changing the Variable Configuration Jumpers
- What values to select when changing the shunts
- What system procedures to use to enable error recovery

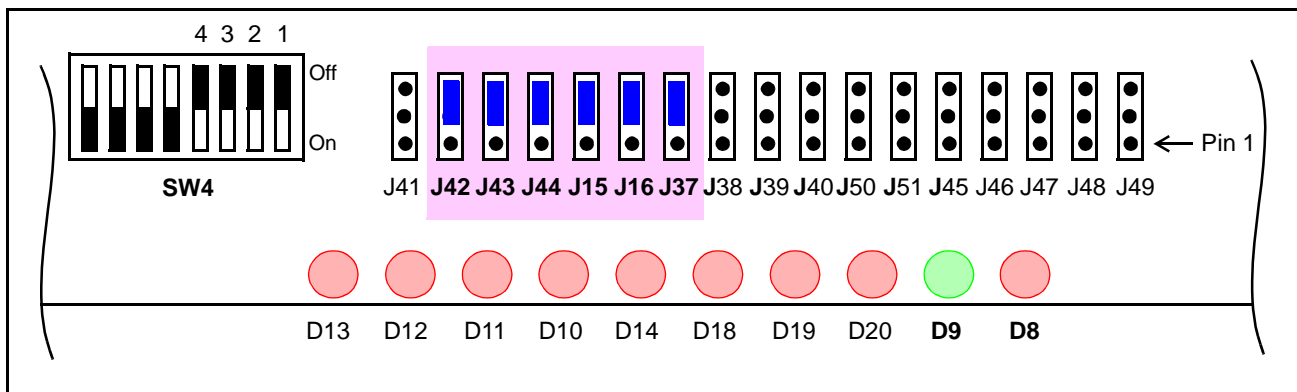


Figure 2-5 Variable Configuration Jumpers

2.6 Fixed Configuration Settings

The UP1000 Motherboard has five configuration jumpers and one 8-position DIP configuration block which **must remain with their default settings unchanged**. These components are identified as follows:

- J38—SROM format selection
- J41—MB bus speed selection
- J45, J50, J51—Hardware clocking selection
- SW4—System bus clock speed

Locations of these configuration components are highlighted in Figure 2-6.

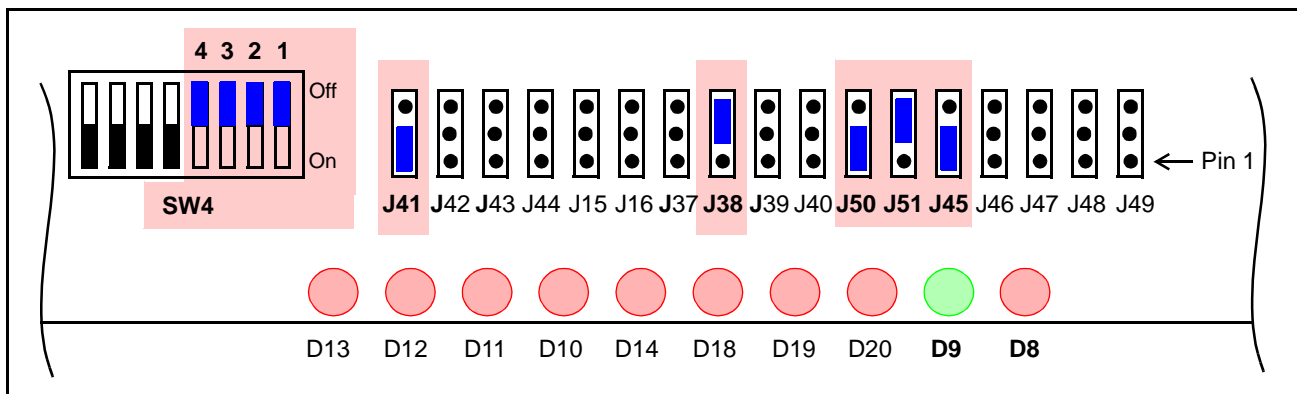


Figure 2-6 Fixed Configuration Switches



WARNING: To ensure proper operation of the UP1000, do not change the default settings of these fixed configuration components.

2.6.1 UP1000 Motherboard

The following jumpers configure the UP1000 Motherboard:

- J41—MB bus speed selection
- J38—SROM format selection

Table 2-3 shows the configuration default settings.

Table 2-3 UP1000 Motherboard Configuration Settings (J38, J41)

Jumper	Configuration
J41	100 MHz—Shunt installed on pins 1 and 2.
J38	Option Block—Shunt installed on pins 2 and 3.

Note: Pin 1 is closest to the board edge, pin 3 is closest to the Alpha Slot B Modules.

2.6.2 Hardware Clocking Settings

Jumpers J45, J50 and J51 select the hardware clocking settings. These components must be left in the default positions as shown in Table 2-4.

Table 2-4 Hardware Clocking Selection Configuration Settings (J45, J50, J51)

Jumper	Configuration
J50	Shunt installed on pins 1 and 2.
J51	Shunt installed on pins 2 and 3.
J45	Shunt installed on pins 1 and 2.

Note: Pin 1 is closest to the board edge, pin 3 is closest to the Alpha Slot B Modules.

2.6.3 System Bus Clock

Clock speed is configured on the UP1000 Motherboard by the system clock generator configuration switch, an 8-position switch block, SW4.

Only a 100 MHz system bus speed (that is, CPU/SDRAM clock speeds) configuration is supported. 100 MHz is the default setting, as seen in Table 2-5.

Table 2-5 System Clock Configuration Settings (SW4)

SW4 Settings				Clock Configurations			
SW4-1	SW4-2	SW4-3	SW4-4	CPU/SDRAM	PCI	AGP	USB
Off	Off	Off	Off	100 MHz	33.3 MHz	66.6 MHz	48 MHz

Note: Positions SW4-5 through SW4-8 are not used.

Chapter 3 Electrical and Environmental Data

In this chapter, a description is provided of the UP1000 power requirements, environmental and enclosure specifications, and physical parameters.

3.1 Power Specifications

3.1.1 Power Requirements

The power connectors utilized to support the UP1000 motherboard and one Alpha Slot B module are shown below. Connector J23 has the same form factor as power connectors used with standard disk peripherals.

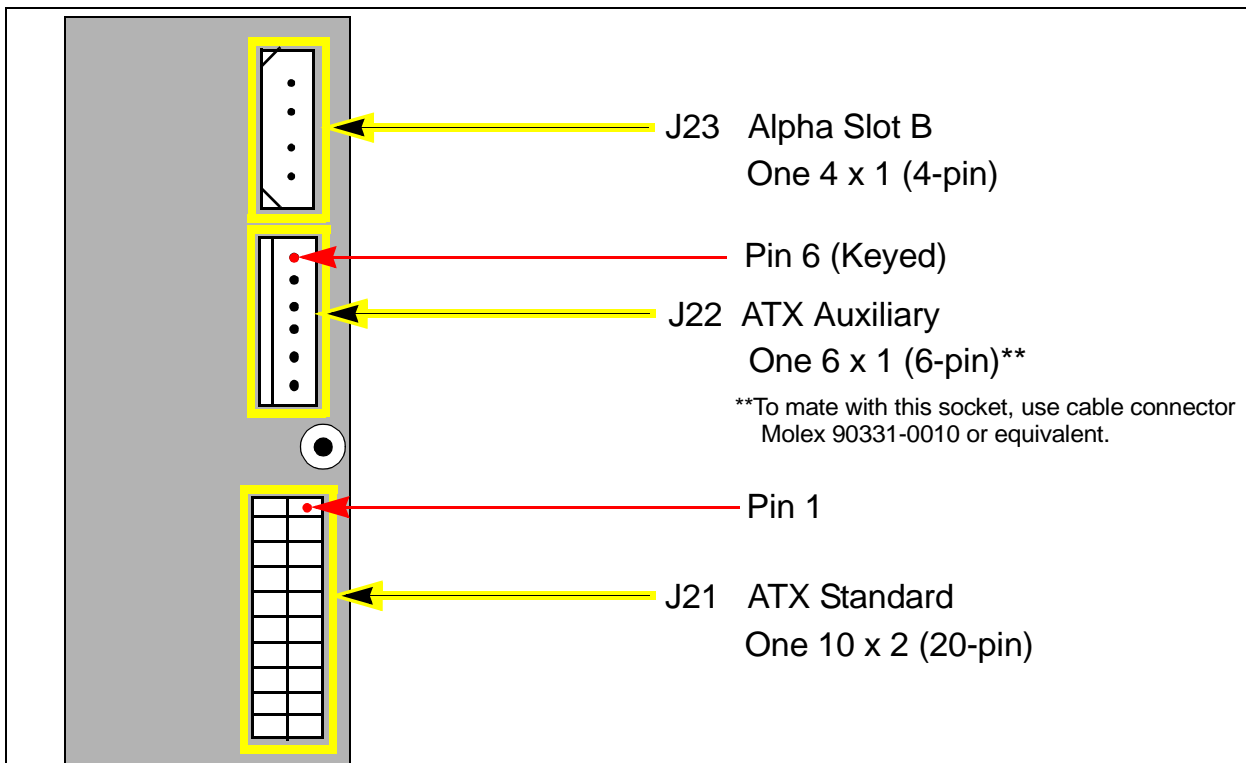


Figure 3-1 Power Connectors for UP1000 including Alpha Slot B Support

3.1.2 Power Consumption

A UP1000 system requires a 400 Watt ATX power supply which provides at least 14 Amps on the +12 Volt rail. Power is distributed as follows:

- Motherboard 37 W
- Memory DIMMs Customer System Dependent
- Peripheral Cards Customer System Dependent
- Disk Drives Customer System Dependent
- Alpha Slot B Module 132 W

The following individual power segments and specifications provide an example of an acceptable 400 Watt commercial ATX power supply. :

+5 V @ 24 to 30 A	+12 V @ 14 A	+3.3 V @ 20 to 28 A
-5 V @ 1 A	-12 V @ 1 A	+5 VSB @ 850 mA
Maximum Output for +5 V and + 3.3 V (combined) is 215 W		

3.2 Environmental Specifications

An Alpha Slot B Module is cooled by two small fans. Depending upon cabinetry and plug-in card requirements, additional fans for cooling the entire UP1000 system may be necessary.

The UP1000 Motherboard and Alpha Slot B Module are specified to run within the environment listed in Table 3-1.

Table 3-1 Environmental Requirements for UP1000 System

Parameter	Specification
Operating temperature	5° C to 35° C (41° F to 95° F)
Storage temperature	-35° C to 85° C (-31° F to 185° F)
Relative humidity	10% to 90% with maximum wet bulb temperature 35° C (95° F) and minimum dew point 2° C (36° F)
Rate of (dry bulb) temperature change	11° C/hour ± 2° C/hour (20° F/hour ± 4° F/hour)

3.2.1 Safety

The UP1000 Motherboard meets product-safety certification for Underwriters Laboratory (UL), Canadian Underwriters Laboratory (cUL) and the European Conforming (CE).

3.2.2 EMI

The UP1000 Motherboard meets electro-magnetic interference (EMI) certification for the International Electrotechnical Commission (IEC) standard CISPR122 class A and FCC 47 CFR Part 15 Class A.

3.3 Chassis Requirements

Chassis or enclosures must be capable of:

- Mounting the ATX form factor motherboard
- Accommodating four goalpost assembly mounting holes

The goalpost assembly is a mechanical fixture for aligning and supporting an Alpha Slot B module. This fixture must be installed **prior to** mounting the motherboard into the enclosure.

3.3.1 Mounting Procedures

Chassis Mounting Holes

Identify the nine standard ATX mounting holes.

Check for the four Slot B goalpost mounting holes. For chassis or enclosures without this mounting hole pattern, obtain a drill template or chassis mounting tips from our website, <http://www.alpha-processor.com>.



WARNING: *Alpha Slot B goalpost assembly must be securely fastened to chassis backplate. Refer to the "UP1000 Quick Start Installation Guide" for complete mechanical installation details.*

Motherboard & Goalposts to Chassis Assembly

Requirements for attaching motherboard and goalpost fixture to the chassis are:

- Fastening Hardware
 - Four Slot B captive nut shoulder screws and washers
 - Four M4X6 mm Phillips pan head screws
 - Assorted standoff, screws, and miscellaneous hardware supplied by the chassis vendor

- Tools
 - Phillips head screwdriver
 - Flat head screwdriver
 - Torque wrench
 - Nut driver (1/4")
- Proper chassis mounting holes drilled for goalpost captive nuts

Use the following mounting technique:

1. Align the goalposts fixture holes with the corresponding motherboard clearance holes.
2. Affix goalposts to motherboard from the backside using captive nuts. Torque to 8 inch/lbs.
3. Affix goalpost brace to goalpost assembly. Torque to 4 inch/lbs.
4. Secure this assembly to the chassis with the standoffs and screws supplied by the chassis vendor.
5. Secure M4x6 mm screws through chassis to goalpost captive nuts.

3.4 Physical Parameters

UP1000 Motherboard Parameters

The UP1000 Motherboard is a printed wiring board (PWB) with the dimensions specified in Table 3-2.

Table 3-2 UP1000 Motherboard Physical Parameters

Dimension	Value
Length	304.8 mm (12.0 in)
Width	243.8 mm (9.6 in)
Height (board only)	1.6 mm (0.063 in)
Total Product Height (from underside of motherboard to top of goalpost assembly)	127.0 mm(5.00 in)

Alpha Slot B Module Parameters

The Alpha Slot B Module is an assembly with the dimensions specified below.

Table 3-3 Alpha Slot B Module Physical Parameters

Dimension	Value
Length	168.8 mm (6.65 in)
Width	47.8 mm (1.9 in)
Height	114.3 mm (4.5 in)
Weight	1.2 Kg (2.6 lbs)

3.4.1 UP1000 Motherboard Mounting Hole Specifications

The UP1000 Motherboard's overall dimensions and mounting hole specifications conform to Standard ATX board specifications. They are depicted in Figure 3-2. Note the goalpost assembly mounting area and the additional mounting holes.

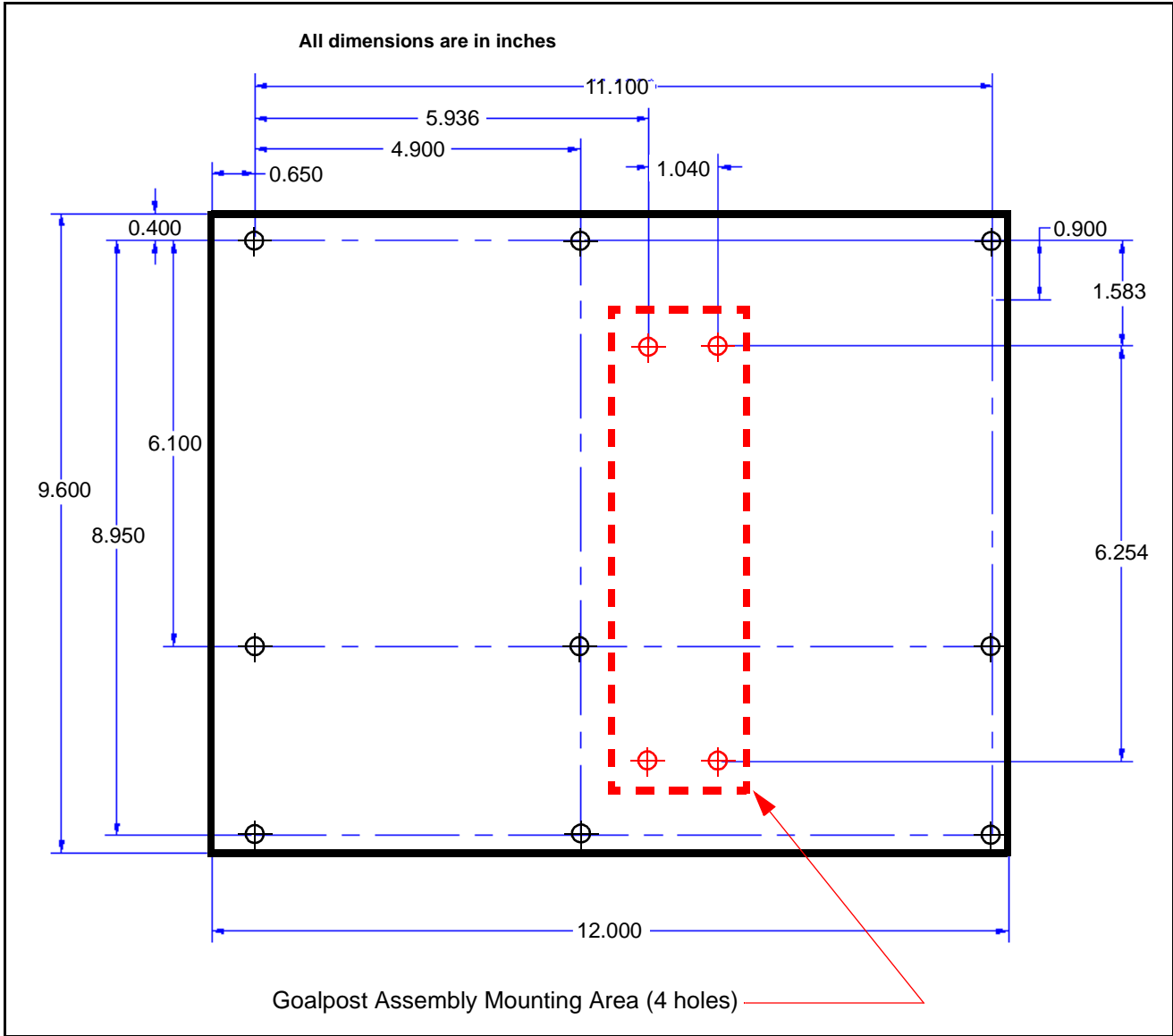


Figure 3-2 Mounting Hole Specifications including Goalpost Assembly Mounting Area

3.5 I/O Shield Information

The system support connectors must be fitted with a suitable “Venus” I/O shield. ATX compatible motherboards have various core I/O shield designs. The UP1000 utilizes the design shown in the diagram below.

Dimensions in the diagram indicate the center line of each connector as measured from the shield reference point, R1.

Chapter 4 Software Support

4.1 Software Overview

UP1000 systems support three major software components:

- AlphaBIOS
- Alpha Processor Bootstrap (APB) Loader
- Linux Operating System

4.1.1 AlphaBIOS

This is the user interface for UP1000 systems. It resides in Flash ROM on the motherboard. This chapter discusses how to navigate and apply available AlphaBIOS facilities, such as:

- Displaying system and subsystem information
- Configuring hard disk and CMOS parameters
- Facilitating AlphaBIOS upgrade procedures
- Executing maintenance programs

4.1.2 APB – Alpha Processor Bootstrap Loader

This is a special utility program provided with UP1000 systems on the UP1000 Installation Diskette (P/N 62-0019-1A). Section 4.5 describes how to use APB to install, configure and load the Linux Operating System.

4.1.3 Linux

The UP1000 works with several distributions of the Linux Operating System.

Note: Consult the API website for a list of the vendors and versions currently supported.

4.2 AlphaBIOS Conventions

AlphaBIOS uses standard keys and keystroke combinations for navigating the interface and selecting items. See Table 4-1 below.

Table 4-1 Navigation Keys and Keystroke Combinations

KEYSTROKE	ACTION
TAB	Move highlight forward between fields in a dialog box
SHIFT + TAB	Move highlight backward between fields of a dialog box
▲ or ▼	Move highlight within a menu, or cycle through available field values in a dialog box
ALT + ▼	Select a menu from a drop-down list box. The arrow symbol indicates that a drop-down list box is available.
HOME	Move to the beginning of a text entry field
END	Move to the end of a text entry field
◀ or ▶	Move to the left or right in a text entry field
ESC	Discard changes and back up to previous screen

Two levels of keyboard help are available:

- Press F1 **once** to display explanations of the keystrokes for the *currently displayed* part of AlphaBIOS.
- Press F1 **twice** to display explanations of the keystrokes available for navigating *throughout* AlphaBIOS.

4.3 Initial AlphaBIOS Sequence

When the UP1000 is powered on, the system provides a three beep audio signal to indicate that the firmware has been successfully loaded. The system console displays the following :

1. Several screens that indicate initialization and testing routines are active. There is no operator intervention required for these.

Note: *If a system utilizes a PCI-SCSI controller module, configuration and initialization screens may require user input.*
2. After a brief interval the system console reports:
 - There are no operating system selections available.
 - Press F2 to continue.
3. Immediately press **F2** to call the AlphaBIOS Setup Screen. See Figure 4-1.

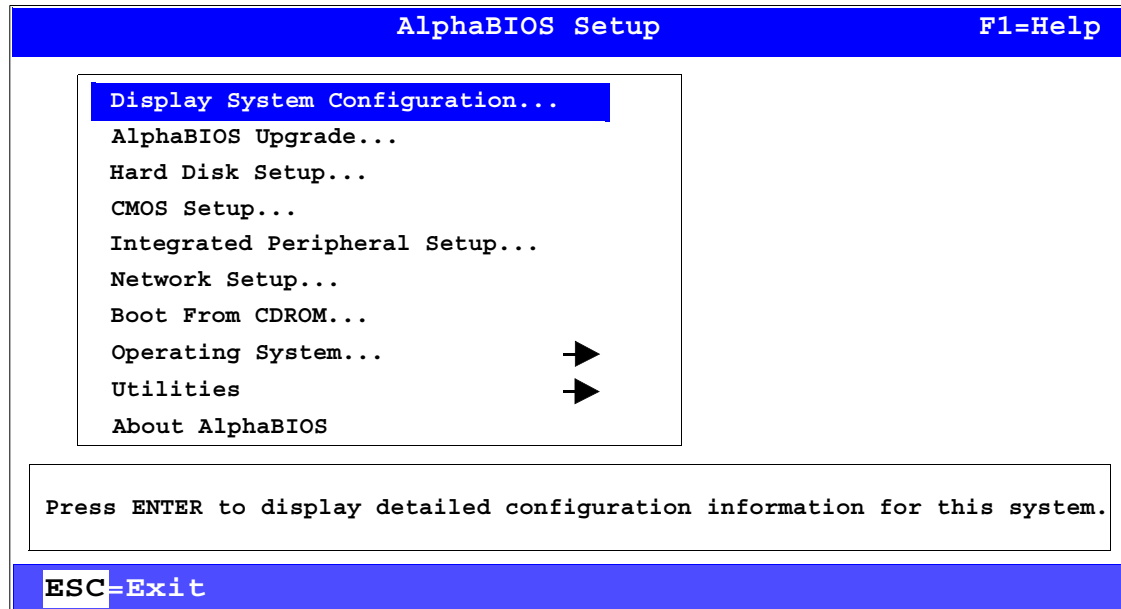


Figure 4-1 AlphaBIOS Setup Screen (Display System Configuration)

4.4 AlphaBIOS Capabilities

Figure 4-1 displays the ten menu options available from the AlphaBIOS Setup screen. They represent the UP1000 system's major user interface.

4.4.1 System Configuration Display

Use AlphaBIOS to display information concerning various sub-system categories that comprise a total system configuration. Sub-systems of the UP1000 Motherboard are as follows:

- Memory
- Hard Disk
- PCI
- AGP
- Peripherals

To display the system configuration screens, use these steps:

1. Select **Display System Configuration** from the AlphaBIOS Setup Screen
2. Press **Enter**. The Display System Configuration Screen appears.

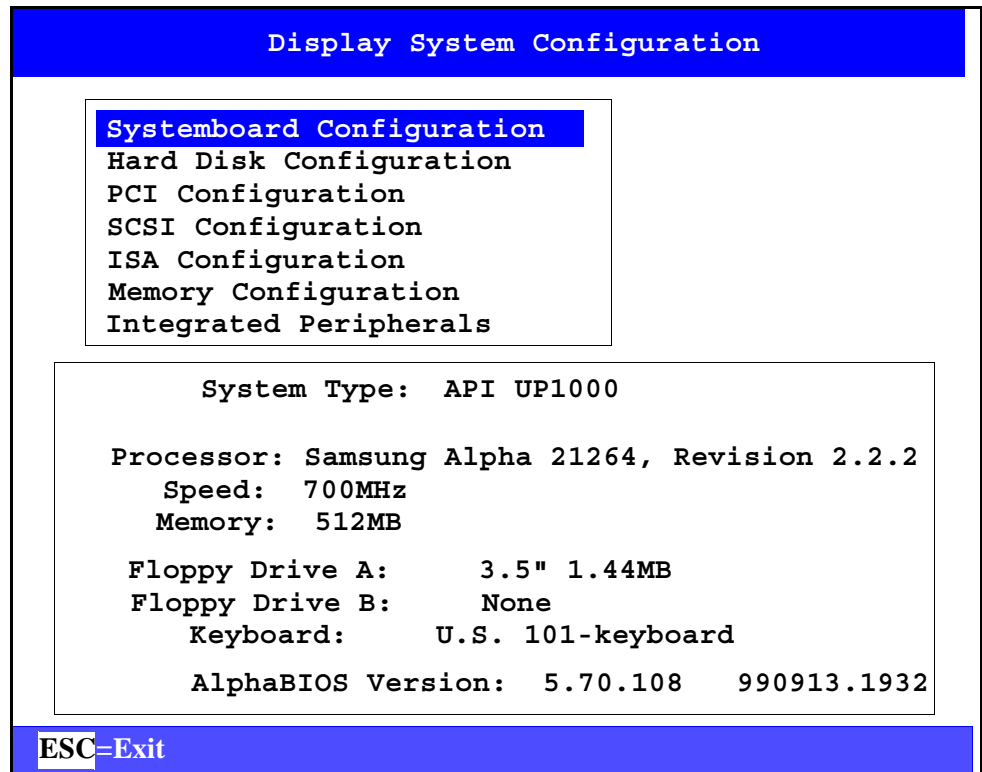


Figure 4-2 Display System Configuration Screen

- Using the arrow keys, select a subsystem to display from the list box. Examples of configuration displays are shown in Figure 4-2 to Figure 4-7.

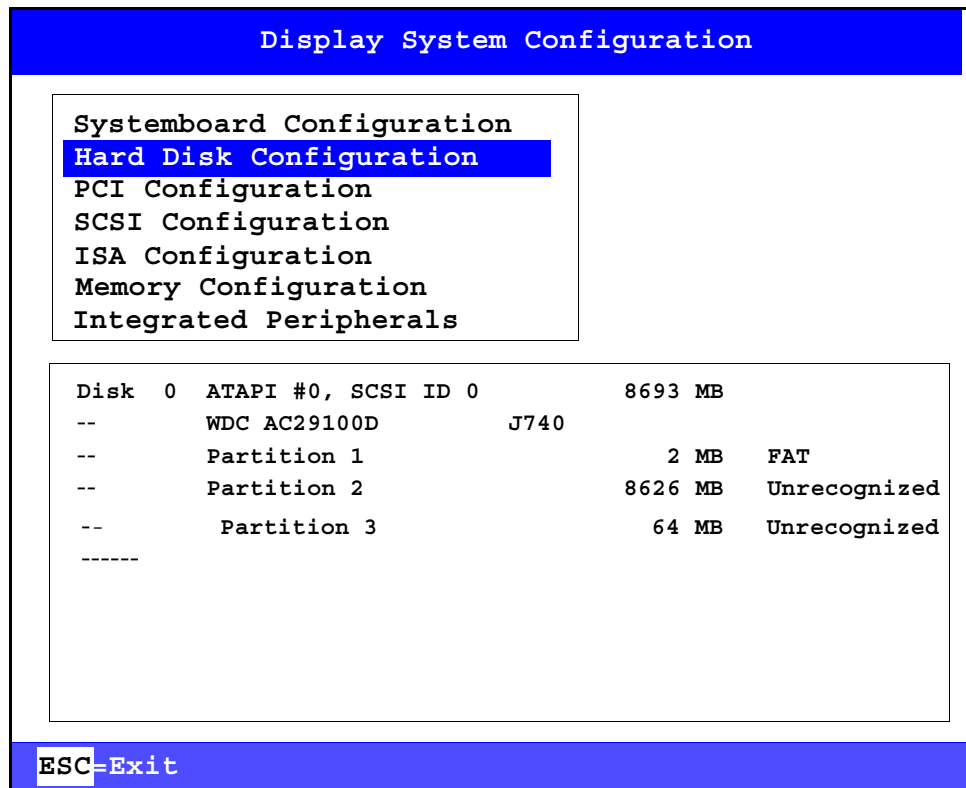


Figure 4-3 Hard Disk Configuration Screen

Display System Configuration

Systemboard Configuration
Hard Disk Configuration
PCI Configuration
SCSI Configuration
ISA Configuration
Memory Configuration
Integrated Peripherals

<u>PCI Configuration</u>			
<u>Device Name</u>	<u>Device Type</u>	<u>Revision</u>	<u>Physical Slot</u>
AMD751 NorthBridge	Host Bridge	36	Embedded
AMD751 PCI-PCI Bridge	PCI Bridge	1	Embedded
AcerLabs PCI-ISA	ISA Bridge	195	Embedded
AcerLabs IDE M5229	IDE	193	Embedded
AcerLabs PMU M7101	Power Mgmt	0	Embedded
AcerLabs USB	USB	3	Embedded
VenID=3030, DevID=9	VGA	1	Embedded

ENTER=Select ESC=Exit

Figure 4-4 PCI Configuration Screen

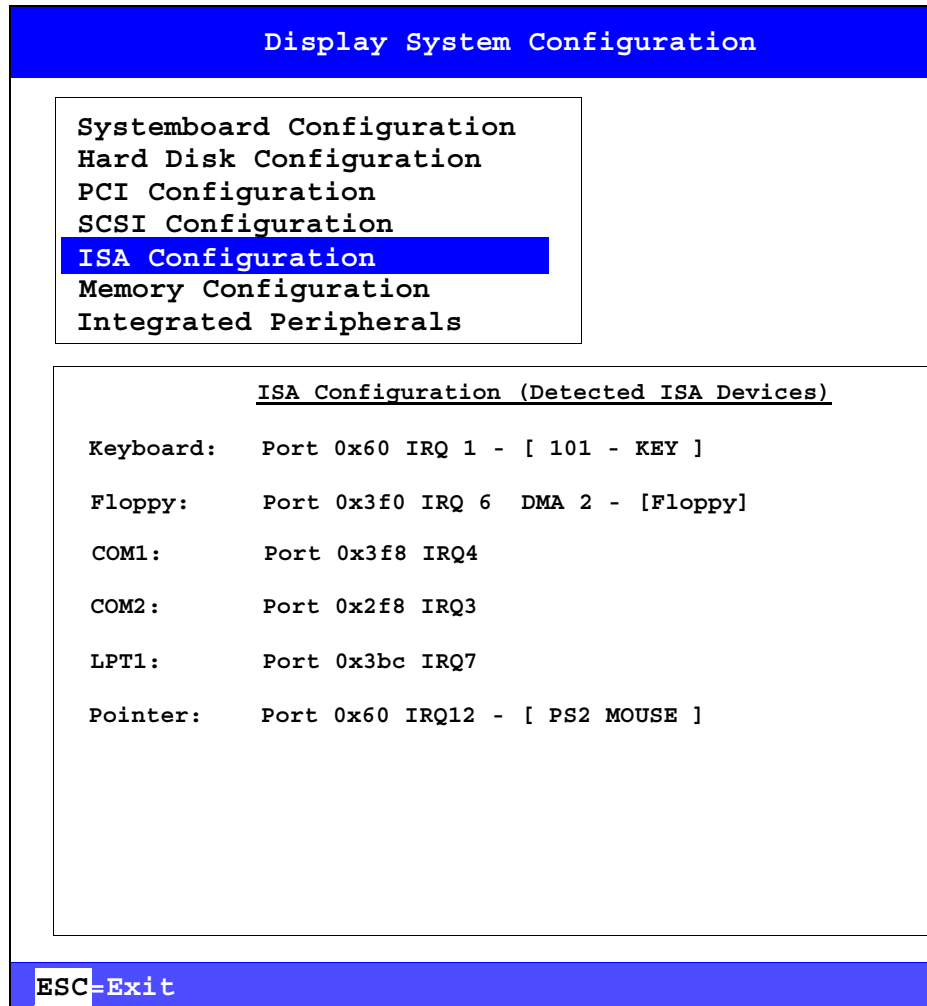


Figure 4-5 ISA Configuration Screen

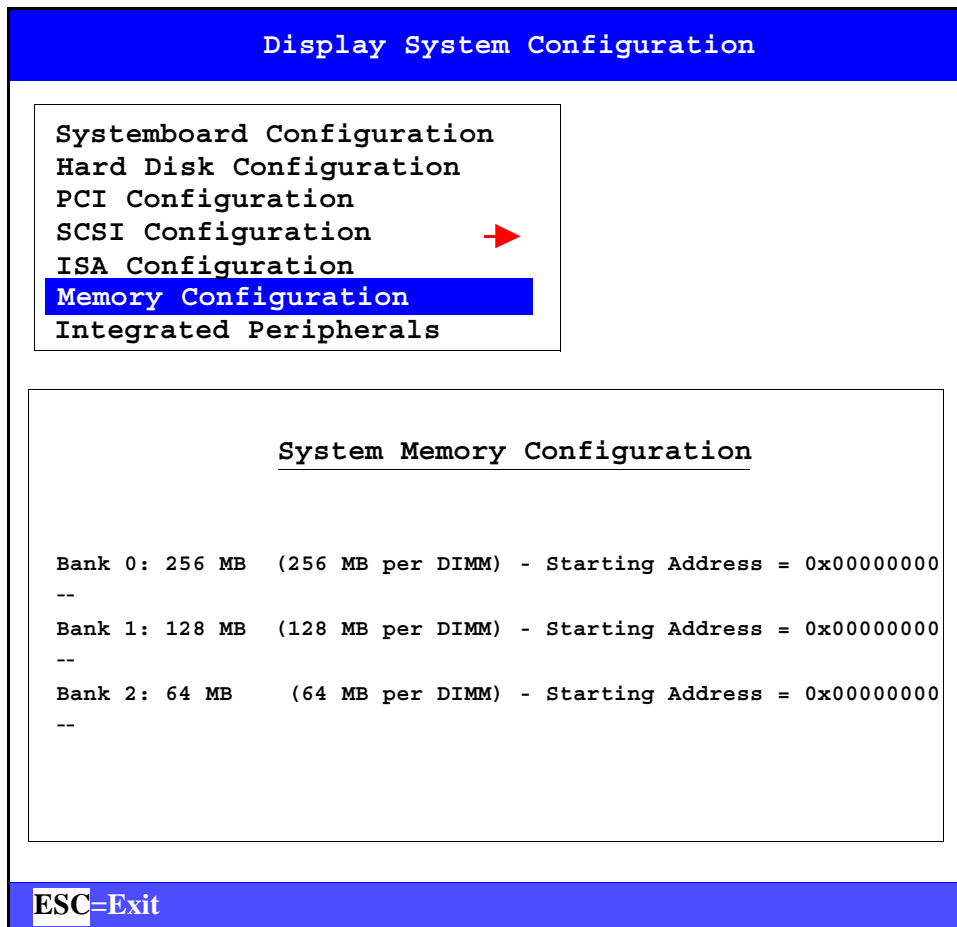


Figure 4-6 Memory Configuration Screen

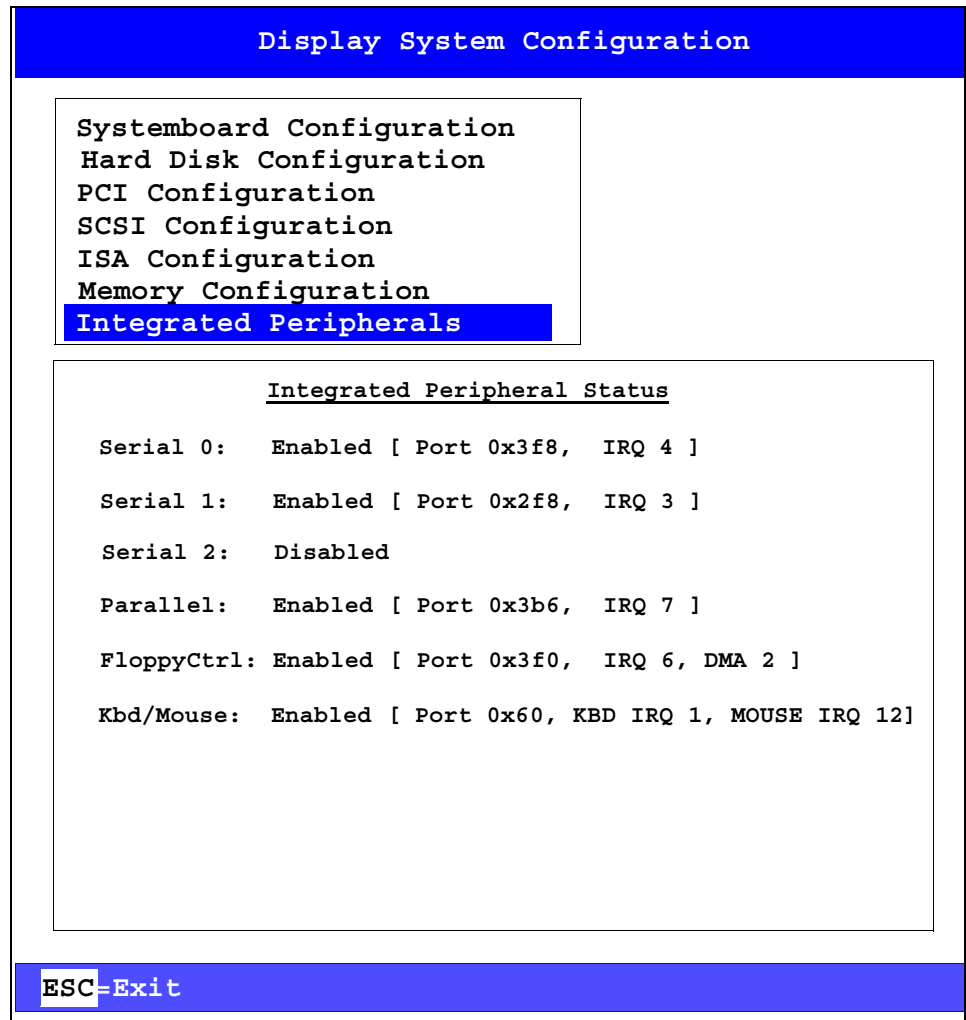


Figure 4-7 Integrated Peripheral Configuration Screen

4.4.2 Upgrading AlphaBIOS

An upgrade to AlphaBIOS may be chosen for the following reasons:

- A newly released version of Linux requires it
- A newly released version of AlphaBIOS contains features that are useful enhancements to the present system.

Use the following sequence to perform the upgrade:

1. Insert diskette or CD-ROM containing the new AlphaBIOS firmware image(s).
2. Restart the system.
3. Call the AlphaBIOS Setup Screen by pressing **F2** when the Boot screen appears.

4. Select **Upgrade AlphaBIOS** from the list box in the AlphaBIOS Setup Screen shown below in Figure 4-8.
5. Press **ENTER**.

The system automatically:

- Finds the executable update file on diskette or CD-ROM
- Changes the on-board firmware accordingly
- Performs a system reset, or
- Prompts the user to reset the system

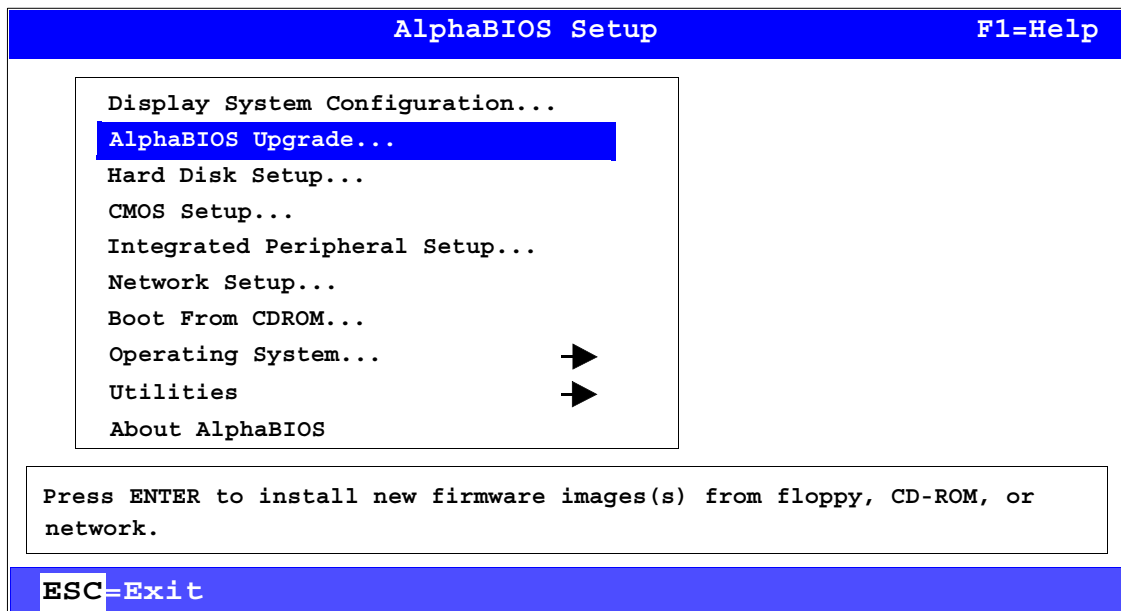


Figure 4-8 Setup Screen with AlphaBIOS Upgrade Selection

4.4.3 Performing CMOS Setup Tasks

There are two modes for CMOS Setup tasks, standard and advanced. The individual tasks are listed in Table 4-2.

Table 4-2 CMOS Setup Tasks

STANDARD	ADVANCED
Autostart	Memory test
Date and Time	PCI parity
Floppy	Password protection
Keyboard	SCSI BIOS emulation
	Boot From CDROM
	Warm Reboot
	Temperature OS Selection

To enter standard CMOS Setup:

1. Start AlphaBIOS Setup.
2. Select **CMOS Setup** from the list box.
3. Press **ENTER**.

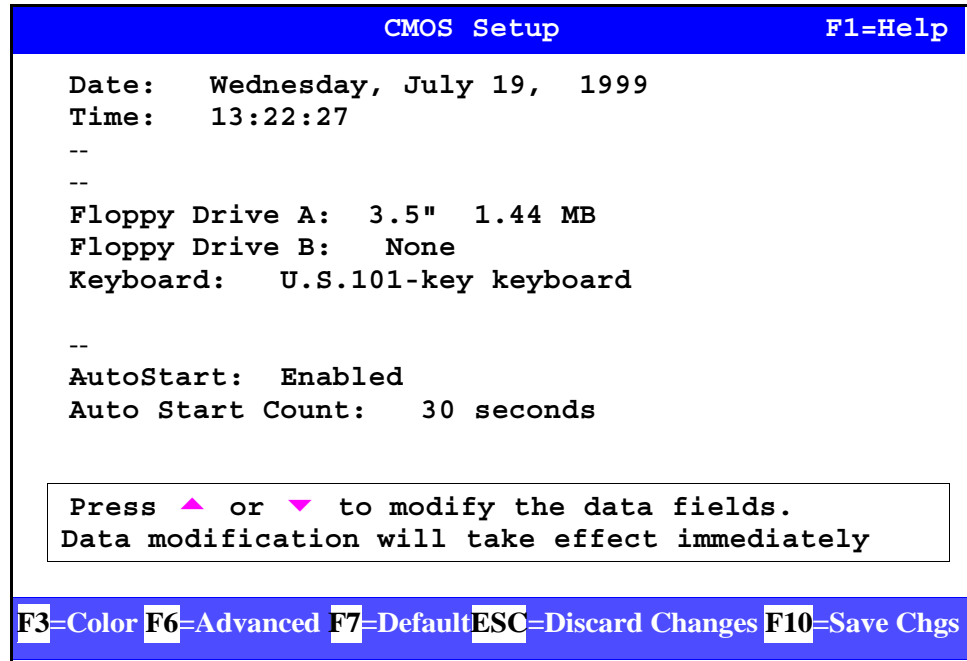


Figure 4-9 Standard CMOS Setup Screen

To enter Advanced CMOS Setup:

- Press **F6** from the Standard CMOS Setup Screen.

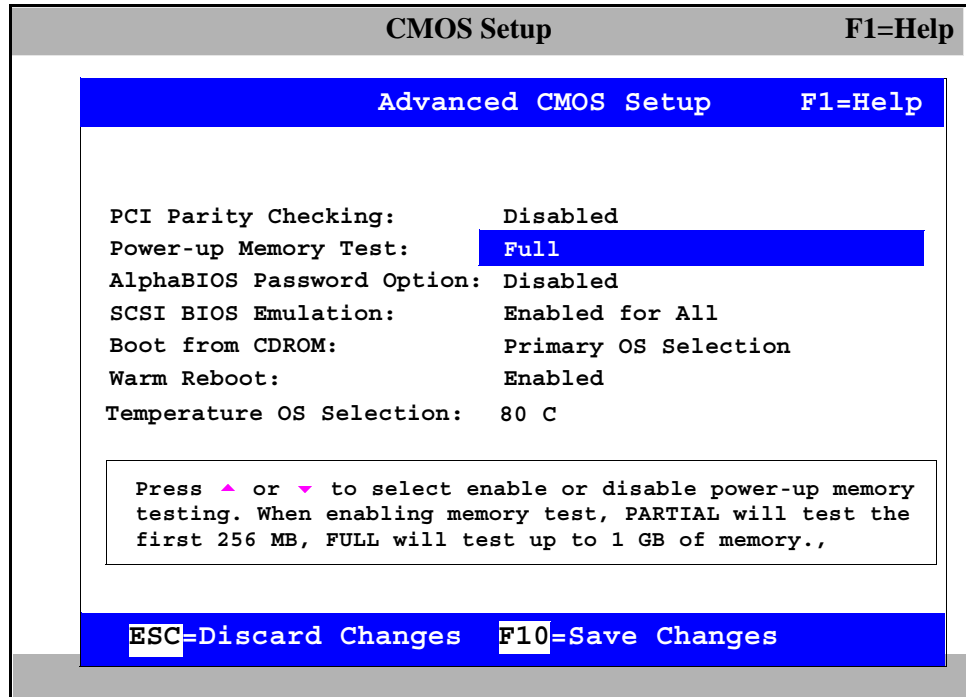


Figure 4-10 Advanced CMOS Setup Screen

4.4.4 Running a Maintenance Program

AlphaBIOS executes maintenance programs such as RAID or other configuration utilities directly from a submenu.

Note: The Alpha Processor Bootstrap (APB.EXE) loader can be called from this submenu.

To run a maintenance program use these steps:

1. Start AlphaBIOS Setup.
2. Select **Utilities** from the list box.
3. Select **Run Maintenance Program** from the submenu as shown in Figure 4-11.
4. Press **ENTER**.

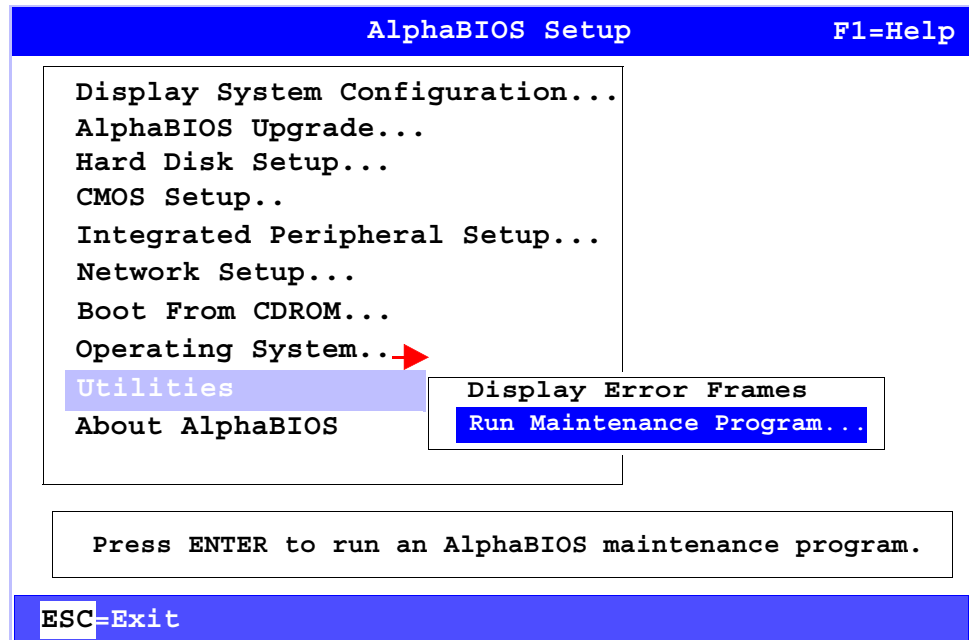


Figure 4-11 AlphaBIOS Setup with Utilities Selection to Run Maintenance

5. Enter the program name at the prompt in the Run Maintenance Program dialog box.
6. Tab to the Location list box.
7. Select from the following program source devices:
 - Floppy diskette drive (default)
 - CD-ROM drive
 - Hard disk partition
8. Press **ENTER** to execute the program.

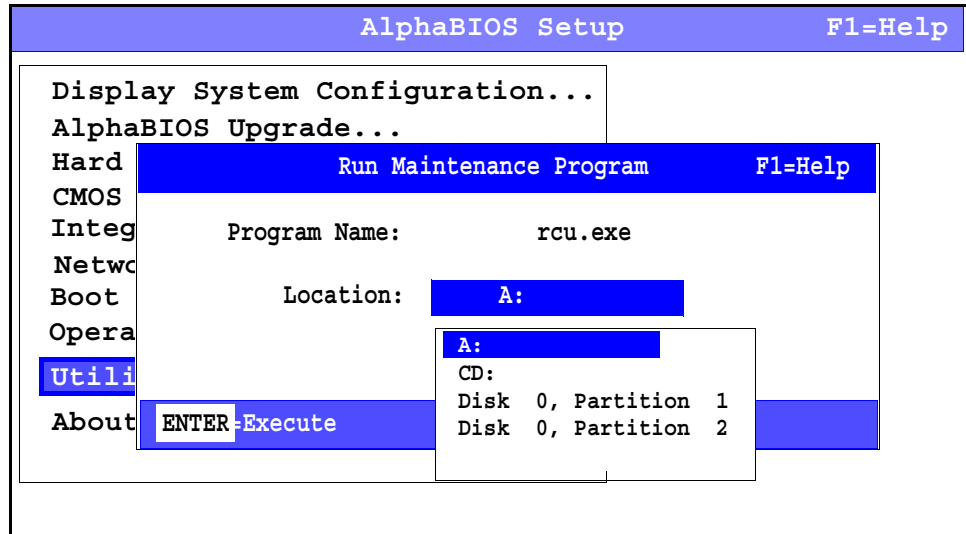


Figure 4-12 Run Maintenance Program with Location List Box

Note: Use ALT + ▼ (down arrow) to open the list when a list box is selected.

4.4.5 Daily Operations with AlphaBIOS

During normal daily operations (any time after initial operating system installation) access to the AlphaBIOS Setup program is preceded by the AlphaBIOS Boot Screen. Either of these actions invoke the Boot Screen:

- Power On
- Reset

4.5 APB—Alpha Processor Bootstrap Loader

APB is a bootstrap loader utility for Alpha processor based systems with AlphaBIOS firmware. It is primarily intended to be used for booting Linux.

4.5.1 What APB does

Booting Linux with APB uses the following sequence:

1. AlphaBIOS loads and transfers control to APB.
2. APB reads the AlphaBIOS boot configuration to find the Linux kernel location.

3. APB sets up the environment for Linux, including:
 - Loading the correct PAL code,
 - Establishing the Reset Parameter Block parameters,
 - Copying kernel arguments to the right location in memory
4. APB reads the Linux kernel image into memory from the specified device and transfers control.

Note: *The kernel may be read from an MS-DOS format filesystem, or an ISO 9660 format CD-ROM. Other filesystems and network booting may be supported in future releases.*

4.5.2 UP1000 Installation Diskette

The contents of the UP1000 Installation Diskette (P/N 62-0019-1A) are listed in Table 4-3.

Table 4-3 Contents of UP1000 Installation Diskette

File Name	Description
apb.exe	Alpha Processor bootloader v. 1.0.0
apb.cfg	Sample apb configuration file
up1000.pal	PAL code for Linux on UP1000
system.gz	Kernel symbol information file
vmlinux.gz	Linux kernel v. 2.2.12 with UP1000 patch
Readme_1st	Known-bug list and installation procedure
APB_howto	Instructions for APB

4.5.3 APB Commands

The user interface to APB is a simple command line. Table 4-4 lists the supported commands.

Table 4-4 Commands Supported by APB

boot <i>target</i>	boot a target in the configuration file
bootl palcode kernel arg1	boot Unix
cd <i>device</i>	set the current device
cp copy file1 file2	copy files
exit quit	exit to AlphaBIOS

Table 4-4 Commands Supported by APB (Continued)

halt reset	system shutdown options
ls dir	list files on the current device
mkdir dir	make a directory
more file	list a file
mv rename file1 file2	rename a file
pwd	print the current device
rm delete file	delete a file
printenv [name]	print environment variable(s)
setenv [name [val]]	(un)set environment variable
show targets devices	show information

4.6 Installing A Linux Operating System

The AlphaBIOS firmware initializes the UP1000 system and, via the Alpha Processor Bootstrap (APB) loader, enables you to install and boot various Linux operating systems.

As noted at the beginning of Chapter 4, this system supports many Linux distributions and vendors. Consult our Web site for a complete current list.

Examples of installing commercially available Linux distributions are given in this section. Typical requirements and procedures for Red Hat Linux (Versions 5.2 and 6.0) and SuSE (Version 6.1) have been selected.

4.6.1 Requirements

The following hardware components and settings are necessary for a Linux installation:

- Hard disk connected to the **primary** IDE port as a **master**, i.e., "/dev/hda"
- CD-ROM drive connected to the **secondary** IDE port as a **master**, i.e., "/dev/hdc"

IDE disks and SCSI adapters use different device names. To the Linux kernel:

- IDE devices will be "/dev/hd x "
- SCSI hard disk names will be "/dev/sd x "

- SCSI CD-ROM names will be "/dev/scd x " where x is the device number

Note: The system must utilize an ATAPI CD-ROM drive which Linux will recognize as /dev/hdb or, alternatively, /dev/hda, /dev/hdc, etc.

The following software components are necessary:

- UP1000 Linux Installation Diskette (P/N 62-0019-1A)
- The appropriate Linux operating system distribution CD-ROM disk
- SuSE ramdisk floppy (for SuSE 6.1 install only)

4.6.2 Before Installing Linux

Before installing the Linux operating system, follow these instructions:

1. Apply the appropriate AlphaBIOS facilities to complete the tasks shown below:

Program	Task	Reference Section
CMOS Setup	<ul style="list-style-type: none"> • Set System Time and Date • Verify that all other standard CMOS settings match the motherboard configuration 	4.4.3

2. Make a backup copy of the UP1000 Linux Installation Diskette

4.6.3 Starting the RedHat Linux OS Installation

Use this procedure:

1. Power on the UP1000 system.
2. After system initialization, press **F2** at the AlphaBIOS Boot Screen to call the AlphaBIOS Setup Screen.
3. Insert the UP1000 Linux Installation Diskette and appropriate Linux distribution CDROM into their respective drives.
4. Select **Utilities > Run Maintenance Program** option.

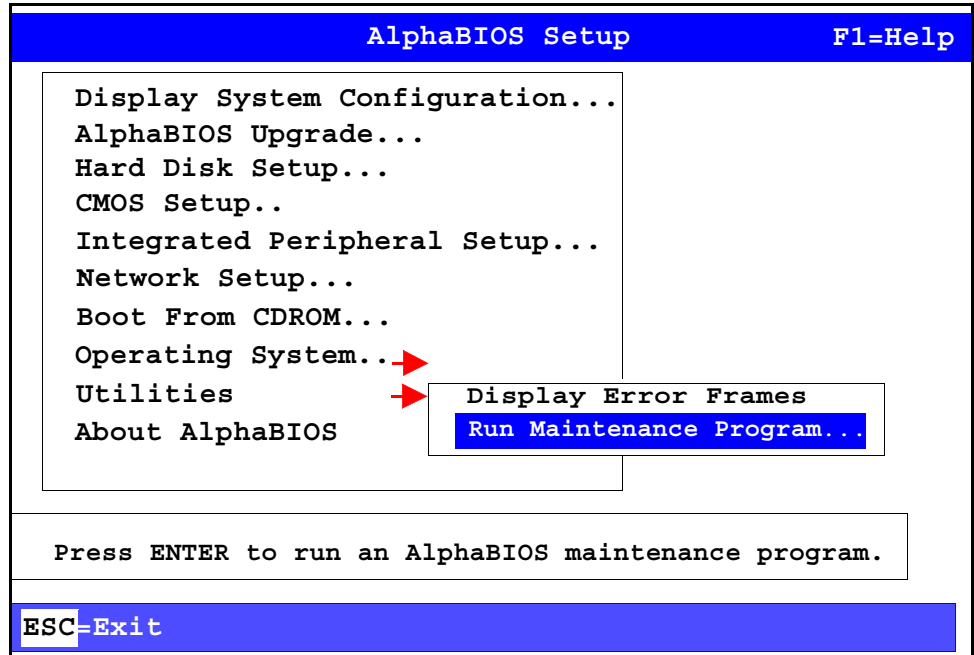


Figure 4-13 AlphaBIOS Setup with Utilities Selection to Run Maintenance

5. Run **apb.exe** as a Maintenance Program.

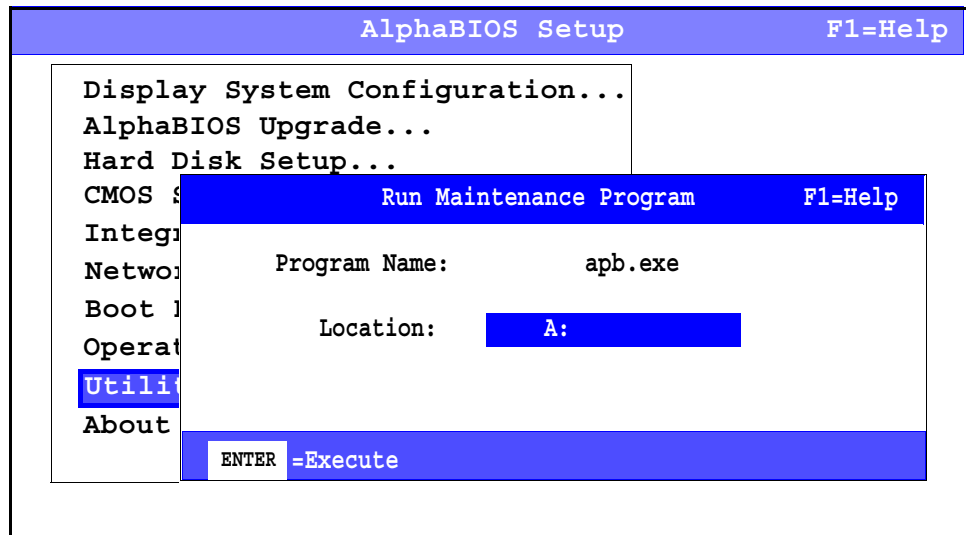


Figure 4-14 Run Maintenance Program

6. To get to the specific RedHat installation program at the apb command prompt, type the following:
apb> **cd floppy**

```
apb> boot1 up1000.pal vmlinux.gz root=/dev/hdc
OR
apb> boot redhat_install
```

RedHat Installation Requirements

The following items should be observed while performing the standard installation procedures:

1. Be careful when configuring the X server.
Note: *DO NOT TEST the X server configuration*
2. During disk partitioning, allocate from 10 MB to 30 MB for a FAT partition; this will be used as the "boot" partition.
3. If you choose the 'Workstation' or 'Server' package, you don't need to partition the disk by yourself.
4. Select "Startup through ARC console" on timezone setup menu.

Copy APB to Hard Disk, RedHat Version 5.2

Use the following steps to copy APB :

1. Run apb.exe from the floppy diskette.
2. At the apt command prompt, type:

```
apb> cd floppy
apb> boot1 up1000.pal vmlinux.gz root=/dev/hda5 single
```

The shell prompt appears.
3. Type the following commands at the bash# prompt:

```
bash# mcopy a:*. * /dos
bash# gzip -dc /dos/system.gz > /boot/System.map
bash# ln -s Tsunami /etc/alpha_systype
bash# Xconfigurator
bash# init 6
```

FAT Partition Problem, RedHat Version 6.0

Currently the FAT partitioning instructions do not work with RedHat Version 6.0. Use the following steps to create the FAT partition:

1. Run apb.exe from the floppy diskette.
2. At the apt command prompt, type:

```
apb> cd floppy
apb> boot1 up1000.pal vmlinux.gz root=/dev/hda5 single
```

The shell prompt appears.
3. Type the following commands at the bash# prompt:

```
bash# mkfs -t msdos /dev/hda1
bash# mkdir /dos
bash# mount /dev/hda1 /dos
bash# mcopy a:*. * /dos
bash# gzip -dc /dos/system.gz > /boot/System.map
bash# ln -s Tsunami /etc/alpha_systype
bash# Xconfigurator
bash# init 6
```

4.6.4 Starting the SuSE Linux OS Installation

Use this procedure:

1. Power on the UP1000 system.
2. After system initialization, press **F2** at the AlphaBIOS Boot Screen to call the AlphaBIOS Setup Screen.
3. Insert the UP1000 Linux Installation Diskette and appropriate Linux distribution CDROM into their respective drives.
4. Make the SuSE ramdisk for the SuSE CDROM on another machine.
5. Select **Utilities > Run Maintenance Program** option.
6. Run **apb.exe** as a Maintenance Program.
7. At the apb command prompt, type the following


```
apb> cd floppy
apb> boot1 up1000.pal vmlinux.gz root=/dev/fd0
      load_ramdisk=1 ramdisk_size=20480
      or
apb> boot suse_install
```

SuSE Installation Requirements

The following items should be observed while performing the standard installation procedures:

1. Be careful when configuring the X server.

Note: DO NOT TEST the X server configuration
2. If users partition the disk themselves, they need to make a small (5–10 MB) FAT filesystem. If the “entire disk” option is selected, the SuSE installer will create this small partition.
3. After this portion of the install, reboot the system and start apb again from the AlphaBIOS Run Maintenance option.
4. Continue with the SuSE installation by entering the following command:


```
apb> boot1 up1000.pal vmlinux.gz root=/dev/hda3
      or
apb> boot suse_linux
```
5. Once the SuSE installation is complete and Yast has terminated, login as root using the password set during install.
6. Type the following commands:


```
bash# mcopy a:*. * /boot
bash# gzip -dc /boot/system.gz /boot/system.map
bash# ln -s Tsunami /etc/alpha_systype
```
7. Yast can be used now to configure X Windows and any other software.

4.6.5 Boot Issues

How To Start apb.exe from Boot Partition

To configure AlphaBIOS so that apb.exe starts from the boot partition, use the following steps:

1. Call the AlphaBIOS Setup Screen by pressing **F2** when the boot screen

appears.

2. Select **Operating System** from the list box.
3. Select **OS Selection Setup** from the sub-menu.
4. In the Dialog Box, make an entry like this example:

```

Boot name:      Linux
Boot file:      Disk 0 Partition 1   \apb.exe
OS Path:        Disk 0 Partition 2
OS Options:

```

Note: “OS Path” has no meaning here, but leave it intact.

5. Set the environment variable, APB_DEVICE, to be the AlphaBIOS name of the boot partition. For example:

```
apb> setenv APB_DEVICE scsi(0)disk(0)rdisk(0)partition(1)
```
6. Type **cd** to apply this environment variable.

```
apb> cd
```

Linux Boot Options

Several boot options are now available.

- Selection 1 requires typing a long string at the prompt.
- Selection 2 requires typing a short string.
- Selection 3 boots Linux without any further operator intervention.

Selection 1.

1. Choose 'Linux' on the AlphaBIOS OS boot menu
2. At the apb prompt, type:

```
apb> boot1 up1000.pal vmlinux.gz root=/dev/hda5
```

Selection 2.

1. Create an **apb.cfg** file under **/dos** directory.
As an example, its contents could look like:

```
linux|boot1 up1000.pal vmlinux.gz root=/dev/hda5
```
2. Boot Linux by typing:

```
apb> boot linux
```

Selection 3.

Put option string in **OS Selection Setup** menu from AlphaBIOS Setup.

For example, the entry could be:

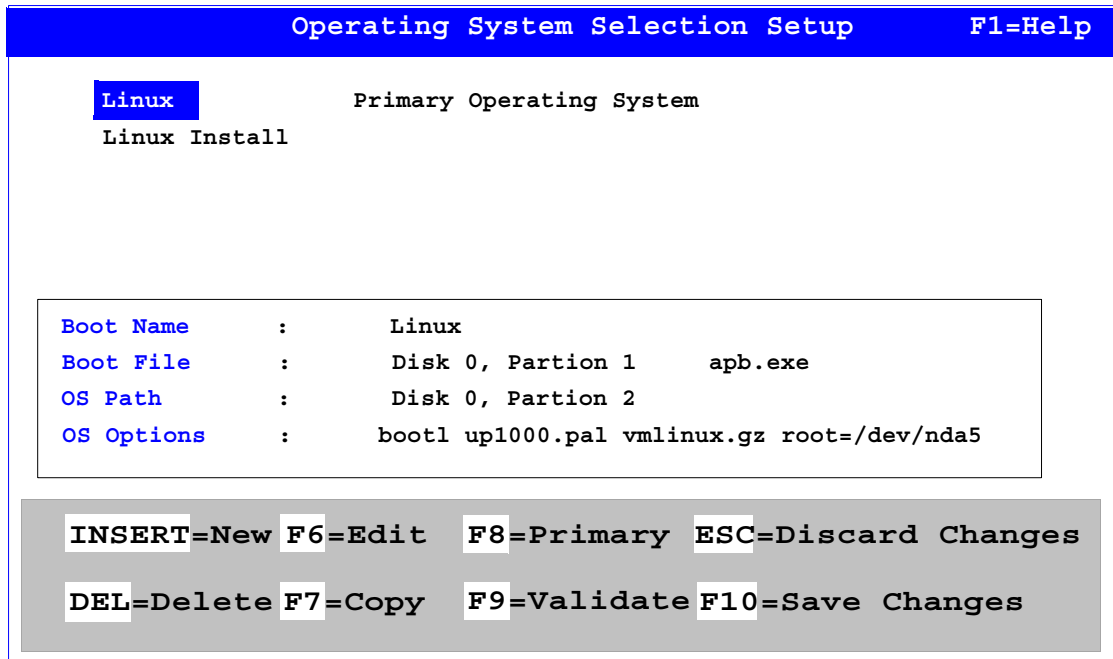


Figure 4-15 Typical Operating System Selection Setup

Linux will boot without the apb prompt with this configuration.

Chapter 5 Troubleshooting

This chapter discusses troubleshooting aspects for both hardware and software components during the UP1000 system startup.

Topics covered include:

- Video review checklist
- Status LEDs
- POST Codes
- Beep Codes
- Variable Firmware Configuration Issues
 - Firmware Error Categories
 - Error Recovery Jumper Settings
 - Error Recovery Procedure

5.1 Hardware Startup

5.1.1 No Video Present

Use the following steps to diagnose and fix video problems:

1. Check the AC power cord connection to the AC outlet.
2. Ensure that the monitor is connected and switched on.
3. Check the voltage setting on the chassis power supply (115 VAC in the U.S.).



WARNING: *Always take appropriate electrostatic discharge safety measures when handling boards or modules.*

4. Check that the Alpha Slot B Module fans are connected and spinning.
5. Turn the system power OFF.
6. Reseat the video card and ensure that it is connected to the monitor.
7. Reseat the DIMMs.
8. Replace the DIMMs.

5.1.2 LED Status Indicators

Ten LED indicators provide diagnostic information about a UP1000 system including the status of certain Alpha Slot B Module functions.

The LEDs are mounted on the lower edge of the motherboard *below* the Alpha Slot B Module and to the right of the I/O connector area. Their orientation is shown in Figure 5-1:

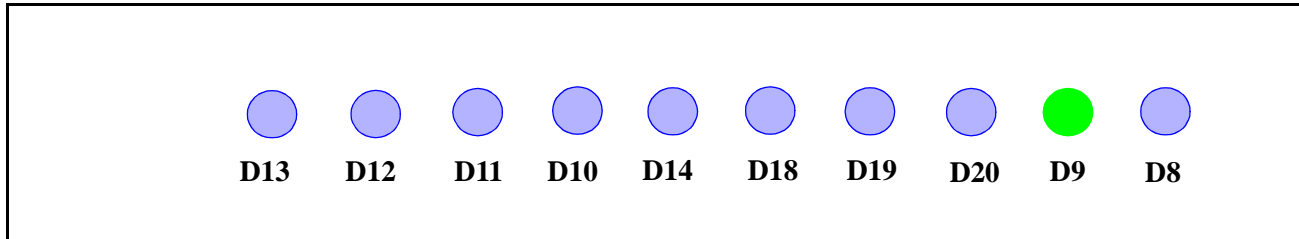


Figure 5-1 LED Status Indicators

Use Table 5-1 to interpret the LED status information

Table 5-1 LED Status Indicators

LED	Function	Comment
D9	PAL	Green LED ON when PAL codes are loading
D8	PowerGOOD	ON when power to Slot B is good

5.1.3 POST (Power On Self Test) Codes

Utilizing an ISA-based POST card module, a user can monitor the sequential steps as the system is initialized and AlphaBIOS is loaded from the SROM. Each post code, its source and a description of its message is listed in Table 5-2.

Table 5-2 POST Codes with Source and Message Information

Source	POST Code (hex)	Message
SROM	20	Firmware initialization complete
	01	CPU speed detected; initialize Southbridge
	02	Southbridge ready
	03	Initialize L2 cache
	05	Start sweep of L2 cache and memory

Table 5-2 POST Codes with Source and Message Information (Continued)

Source	POST Code (hex)	Message
	06	L2 cache and memory ready
	14	Load system code
	15	Loading uncompressed firmware into memory
	16	Loading compressed firmware into memory
	17	Jump to loaded firmware
	3F	Fatal error. Second code identifies source of error 06 = no memory found or bad memory
AlphaBIOS	98	Firmware has control
	97	Buses Initialized
	95	Video console opened
	51	FATAL - returned from boot menu selection
	50	FATAL - firmware fatal error
	42	Firmware drivers started
	00	Firmware initialized

5.1.4 Beep Codes

The UP1000 system delivers several audible troubleshooting messages which are referred to as beep codes. They are described in Table 5-3.

Table 5-3 Beep Codes and Message Information

Beep Code	Message Description
4	No valid header found in ROM; loading entire ROM
6	Memory error detected

5.2 Variable Configuration Settings

The UP1000 Motherboard has six configuration jumpers which have selectable settings. These jumpers are all firmware-related. They are identified by the shaded box in Figure 5-2. Changing the variable configuration settings is used to recover from several error conditions.

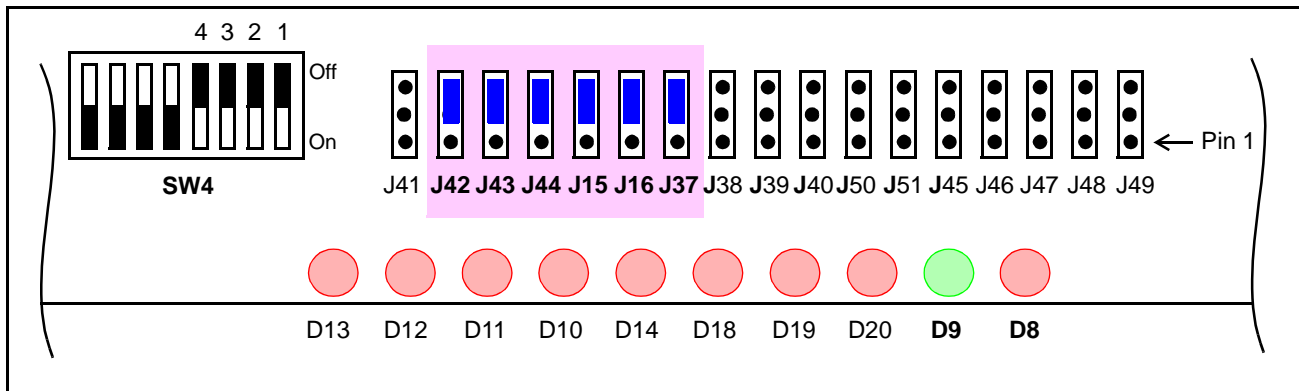


Figure 5-2 Variable Configuration Jumpers

5.2.1 Error Categories

In addition to the factory default setting, there are two other settings which you select based on certain error categories.

Category 1

Some Category 1 error conditions include:

- Choosing incorrect selections when configuring AlphaBIOS. These selections prevent the system from booting.
- Forgetting your system password.

Category 2

A Category 2 error condition occurs during an “Upgrading AlphaBIOS” procedure (see Section 4.4.2) by an improper system action. An example would be: accidentally powering off the system during this procedure.

5.2.2 Error Recovery Utilizing Variable Configuration Jumpers

For these error recoveries, select the appropriate settings from Table 5-4:

Table 5-4 Jumper Settings for Various Error Conditions

Error	Function	J42	J43	J44	J15	J16	J37
None = Factory Default	Boot to AlphaBIOS	0	0	0	0	0	0
Category 1	Restore Factory Defaults	1	0	0	0	0	0
Category 2	Reload ADE	1	1	0	0	0	0

Notes: 1. Pin 1 is closest to the board edge, pin 3 is closest to the Alpha Slot B Modules.
 0 = Shunt installed on pins 2 and 3.
 1 = Shunt installed on pins 1 and 2.
 2. ADE is special firmware that enables AlphaBIOS to load.

An enlarged visual representation of these settings is shown in Figure 5-3

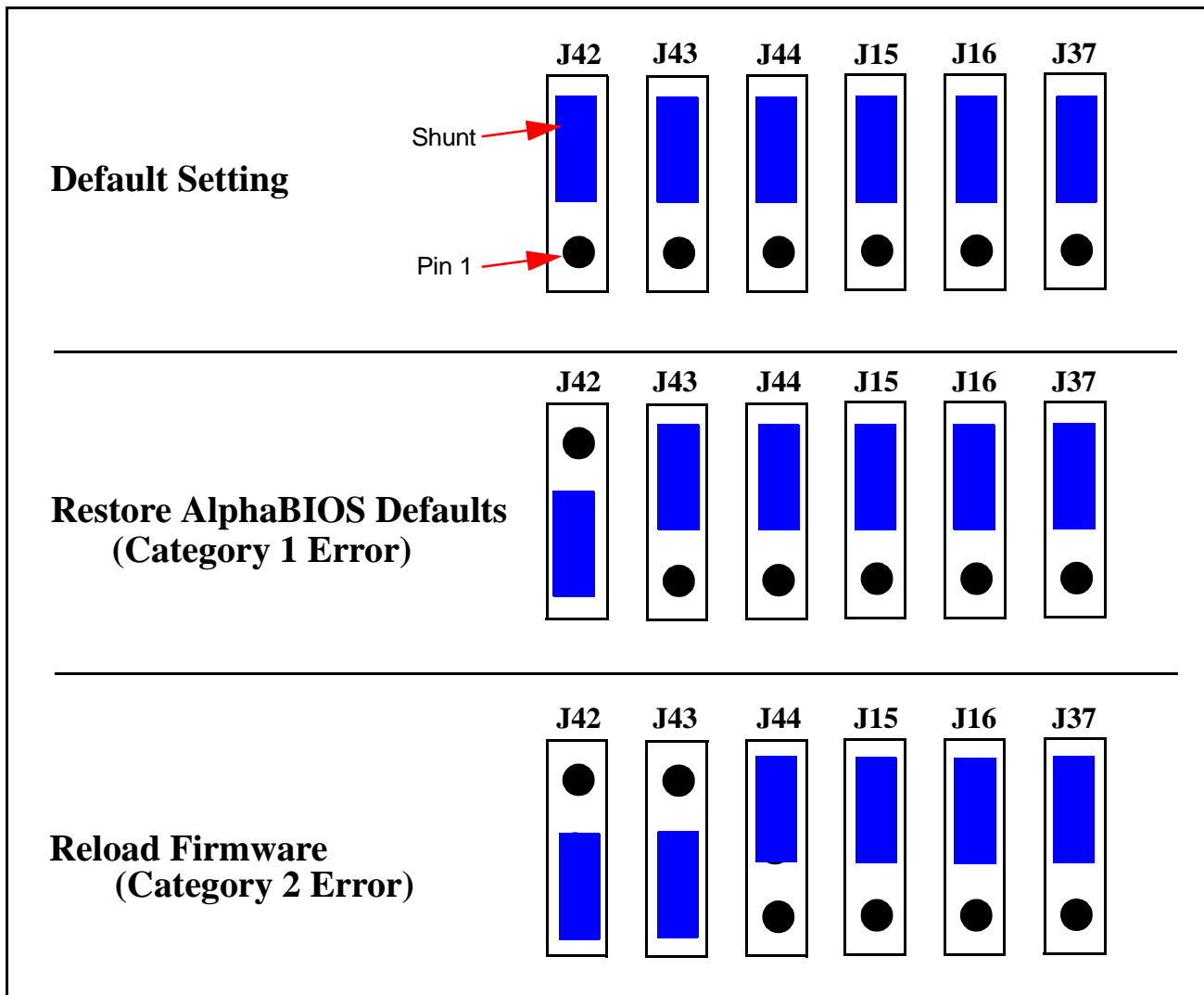


Figure 5-3 Enlarged View, Variable Configuration Jumpers

5.2.3 Error Recovery Procedure

To clear the errors noted in Section 5.2.1, take the following steps:

1. Power off the system
2. Change the jumper shunts according to the error to be cleared
3. Start the system
4. Enter the proper parameters in AlphaBIOS, load the Operating System
5. Power off the system
6. Restore the jumper shunts to their default positions
7. Start the system

Appendix A

Support,

Products and

Documentation

A.1 Customer Support

API provides assistance for their products on their web page at:

www.alpha-processor.com.

A.2 Supporting Products

API maintains a Hardware Compatibility List on their web site for components and accessories that are not included with the UP1000. Compatibility for items such as memory, power supplies, and enclosures are listed.

Point your browser to www.alpha-processor.com and check the Product Information list for Peripherals.

A.3 Alpha Products

API maintains information about other Alpha products on their web site. Point your browser to www.alpha-processor.com and check the Product Information list for Alpha products.

A.4 Alpha Documentation

Title	Vendor
<i>UP1000 Quick Start Installation Guide (51-0035-0A)</i>	API
<i>UP1000 User Manual (51-0036-0A)</i>	API

A Publication Evaluation Form is available on the API web page.

A.5 Related Publications

API Publications

The UP1000 suite of publications available from API include the following:

UP1000 Quick Start Installation Guide The *UP1000 Quick Start Installation Guide*, part number 51-0035-0A, is an illustrated step-by-step procedure focused on setting up and configuring a UP1000 system.

Third-Party Publications

The following documents are useful for understanding and navigating the UP1000 system and its user interface.

Linux *Linux for Dummies, 2nd Edition*, Jon “maddog” Hall, IDG Books Worldwide, Inc., Foster City, CA 94404

Alpha Architecture *Alpha Architecture Reference Manual, Third Edition*, Digital Press, order # EQ-W938E-DP.

Alpha Architecture Handbook, Version 4, Compaq Computer Corporation, order # EC-QD2KC-TE, October, 1998.

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