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Microsoft BackOffice Small Business Server 4.0/4.0(a) Installation Instructions for Compaq Prosignia and ProLiant Servers

Abstract: This document provides instructions for installing the Microsoft BackOffice Small Business Server (SBS) 4.0/4.0(a) software on specified Compaq Prosignia and ProLiant servers.

The Microsoft BackOffice SBS 4.0/4.0(a) software does not supply the necessary drivers for the following Compaq servers: Compaq Prosignia 720, Prosignia 740, Compaq ProLiant 400, ProLiant 800, ProLiant 1600, and ProLiant1850R. This document provides step-by-step instructions to identify and to install the necessary drivers, allowing successful completion of the Microsoft BackOffice SBS software installation.

For all other Compaq server models, install the Microsoft BackOffice SBS 4.0/4.0(a) software by using the instructions supplied with the software (with no additional steps). Use the instructions described in this document **only** for the Compaq servers specified above.

Note: This document describes the installation instructions for Microsoft BackOffice SBS 4.0/4.0(a) only. For Microsoft BackOffice SBS 4.5 installation instructions, search the Compaq website for additional white papers.

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Microsoft BackOffice Small Business Server 4.0/4.0(a) Installation Instructions for Compaq Prosignia and ProLiant Servers

White Paper prepared by Small and Medium Business Segment

First Edition (June 1999)

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Introduction

This document provides instructions for installing the Microsoft BackOffice SBS 4.0/4.0(a) on the following Compaq servers:

- Prosignia 720
- Prosignia 740
- ProLiant 400
- ProLiant 800
- ProLiant 1600
- ProLiant 1850R

These instructions do not apply to other Compaq server models.

Note: This document describes the installation instructions for Microsoft BackOffice SBS 4.0/4.0(a) **only**. It supersedes previously published white papers on this topic. For Microsoft BackOffice SBS 4.5 installation instructions, search the Compaq website for additional white papers.

Requirements

IMPORTANT: For Year 2000 (Y2K) compliance, this software requires an additional Microsoft Service Pack. You can download the latest Service Pack from the Microsoft website (www.microsoft.com). You may also want to check this website for additional upgrades to the individual BackOffice components.

Minimum Requirements

The following tables list the minimum hardware and software requirements.

Table 1. Hardware Requirements

√ Hardware	
<input type="checkbox"/>	Compaq Prosignia 720, Prosignia 740, ProLiant 400, ProLiant 800, ProLiant 1600, ProLiant 1850R Server
<input type="checkbox"/>	64-MB RAM minimum (more RAM recommended)
<input type="checkbox"/>	Computer monitor, keyboard, and mouse
<input type="checkbox"/>	1 network interface adapter or card (NIC)
<input type="checkbox"/>	Hard drive with at least 2 GB free space (larger drive recommended)
<input type="checkbox"/>	Diskette (floppy) drive
<input type="checkbox"/>	At least 5 blank diskettes
<input type="checkbox"/>	Modem (<i>class 1 fax modem</i> as specified in the Microsoft BackOffice SBS documentation)
<input type="checkbox"/>	CD-ROM drive

Table 2. Software Requirements

√ Software	
<input type="checkbox"/>	Microsoft BackOffice Small Business Server 4.0/4.0(a) <ul style="list-style-type: none"> • 2 operating system CDs • 3 boot diskettes
<input type="checkbox"/>	Compaq SmartStart and Support Software (supplied with the Compaq server)
<input type="checkbox"/>	(For Prosignia 720 or ProLiant 400 Server only) Must use 11 May 1999 ROM or later for SmartStart 4.23 support, which can be downloaded from the Compaq Support Software website (www.compaq.com/support)
<input type="checkbox"/>	Driver for modem (supplied by the modem manufacturer)

Required Information

The following table lists additional information you need to know for the installation.

Table 3. Information Required for Installation

√ Information	
<input type="checkbox"/>	Name of licensee for the Microsoft BackOffice Small Business Server 4.0/4.0(a) software
<input type="checkbox"/>	Name of your organization
<input type="checkbox"/>	Name of server
<input type="checkbox"/>	Name of domain
<input type="checkbox"/>	Product ID for the Microsoft BackOffice SBS (see software packaging)
<input type="checkbox"/>	Area code and phone number for telephone line(s) connected to modem(s)

Additional Notes

When installing Microsoft BackOffice SBS 4.0/4.0(a) on a Prosignia 720 or ProLiant 400 server, the following Display windows may appear several times: Invalid Display Settings window and Display Properties window.

During the installation:

- Click **OK** when the Invalid Display Settings window appears.
- Click **Cancel** when the Display Properties window appears.

These windows will no longer appear after the system drivers are updated (see “Task 8: Updating the system drivers in Table 7).

Creating Compaq Server Support for Microsoft Windows NT 4.0

Compaq Server Support for Microsoft Windows NT 4.0, also referred to as the Support Software Diskettes (SSD) for Windows NT, are required for the Microsoft BackOffice SBS 4.0/4.0(a) software installation. **This section provides two sets of instructions.** Identify the SmartStart and Support software version you are using, and then follow the instructions in the appropriate section.

These instructions assume you are performing the installation for the first time.

Using SmartStart 4.23 or Later

Table 4. Creating SSD for Windows NT Using SmartStart 4.23 or Later

√	Procedures	Steps
<input type="checkbox"/>	Booting the SmartStart and Support Software CD	<ol style="list-style-type: none"> 1. Insert the SmartStart and Support Software CD in the CD-ROM drive. 2. Select your language preference. The Regional Settings window appears. 3. Click Next. The System Settings Summary window appears. 4. Click Continue. The License Agreement window appears. 5. Click I Agree. Then, click OK. 6. Under Installation Path, select Manual Configuration. Then, click Begin. 7. Expand the Microsoft tree on the Operating System Selection page. 8. Highlight Microsoft BackOffice Small Business Server. Then, click Next. 9. When the Operating System Selection Summary window appears, click Continue. The system restarts. After the system restarts, the System Partition Installation Utility will automatically run. The system then displays: <i>Formatting Temporary Swap Partition</i> After this process completes, the SmartStart and Support Software CD restarts at the Diskette Builder window.
<input type="checkbox"/>	Creating support software diskettes	<ol style="list-style-type: none"> 1. From the Diskette Builder window, click Create Support Software. 2. From the Integration Server Selection window, select Create software diskettes from CD only. Then, click Next. 3. Expand the Compaq tree.

continued

Table 4. Creating SSD for Windows NT Using SmartStart 4.23 or Later *(continued)*

√	Procedures	Steps
□	Creating support software diskettes <i>(continued)</i>	<ol style="list-style-type: none"> 4. Make sure Compaq Server Support for Microsoft Windows NT 4.0 is selected. Look under Description to see how many diskettes are required to create the support software. Make sure you have the required number of diskettes. 5. Click Next to launch the Diskette Builder Utility. The system prompts you to insert diskette #1. 6. Insert the first diskette, then click Next. Note: If the diskette contains information (that is, the diskette is not blank), the system prompts you to verify the deletion of this data. Click Yes to overwrite any information already on the diskette. The system continues to prompt you to remove the diskette and insert another diskette until all of the required diskettes are created. 7. Click Finish to exit the Diskette Builder Utility. 8. Click Next to continue the SmartStart process. 9. On the Manual Path window, click Continue. 10. Remove the SmartStart and Support Software CD and diskette when prompted. 11. Insert SBS boot diskette #1 (of 3). 12. Click Continue on the Manual Path window. The system restarts.
□	Displaying the contents of the <i>Ntreadme.hlp</i> file	<p>You will need to know the location of certain files on the SSD for Windows NT. This procedure must be done on a separate system (one that has a Windows 95 or Windows NT operating system installed).</p> <p>To display the contents:</p> <ol style="list-style-type: none"> 1. Insert SSD for Windows NT diskette #1 into the diskette drive. 2. Right-click Start => Explore => 3 ½ Floppy (A:). 3. Double-click the <i>Ntreadme.hlp</i> file. The Help Topics window appears. 4. Double-click Compaq Server Support for Microsoft Windows NT. 5. Double-click Compaq SSD for Windows NT. <p>A list of the contents of each SSD for Windows NT diskette appears. You may want to print this screen for future reference.</p>

Using an Earlier Version of SmartStart (Prior to SmartStart 4.23)

Note: Use the following procedures for Prosignia 720 and ProLiant 400 Servers **only**.

Table 5. Creating SSD for Windows NT Using an Older Version of SmartStart

√	Procedures	Steps
<input type="checkbox"/>	Booting the SmartStart and Support Software CD	<ol style="list-style-type: none"> 1. Insert the SmartStart and Support Software CD into the CD-ROM drive. 2. Select your language preference. The Regional Settings window appears. 3. Click Next. The System Settings Summary window appears. 4. Click Continue. The License Agreement window appears. 5. Click I Agree. Then, click OK. The system prompts you to insert the SmartStart Server Profile diskette. 6. Insert the SmartStart Server Profile diskette. 7. Click OK. The System Utilities window appears.
<input type="checkbox"/>	Creating support software diskettes	<ol style="list-style-type: none"> 1. From the System Utilities window, double-click Create Support Software. 2. Click OK to launch the Diskette Builder Utility. 3. Expand the Compaq tree. 4. Select Compaq Support Software for Microsoft Windows NT 4.0. Look under Description to see how many diskettes are required to create the support software. Make sure you have the required number of diskettes. 5. Click Next to launch the Diskette Builder Utility. 6. After the system prompts you to insert diskette #1, insert the first diskette. Then, click OK. Note: If the diskette contains information (that is, the diskette is not blank), the system prompts you to verify the deletion of this data. Click Yes to overwrite any information already on the diskette. The system continues to prompt you to remove the diskette and insert another diskette until all of the required diskettes are created.

continued

Table 5. Creating SSD for Windows NT Using an Older Version of SmartStart (continued)

√	Procedures	Steps
<input type="checkbox"/>	Creating support software diskettes (continued)	<ol style="list-style-type: none"> 7. Click Finish to exit the Diskette Builder Utility. 8. Click Exit. 9. Click OK to exit the upgrade process. 10. Insert the Server Profile diskette when prompted, then click OK. 11. Remove the CD and Server Profile diskette when the system restarts.
<input type="checkbox"/>	Displaying the contents of the <i>Ntreadme.hlp</i> file	<p>You will need to know the location of certain files on the SSD for Windows NT. This procedure must be done on a separate system (one that has a Windows 95 or Windows NT operating system installed).</p> <p>To display the contents:</p> <ol style="list-style-type: none"> 1. Insert SSD for Windows NT diskette #1 into the diskette drive. 2. Right-click Start => Explore => 3 ½ Floppy (A:). 3. Double-click the <i>Ntreadme.hlp</i> file. The Help Topics window appears. 4. Double-click Compaq Server Support for Microsoft Windows NT. 5. Double-click Compaq SSD for Windows NT. <p>A list of the contents of each SSD for Windows NT diskette appears. You may want to print this screen for future reference.</p>

Installation Instructions

Part 1: Starting the Microsoft BackOffice SBS Installation

This section provides the steps you must perform to begin the Microsoft BackOffice SBS 4.0/4.0(a) installation.

Note: The following steps assume that you have already created the Support Software Diskettes (SSD) for Windows NT. If you have not created these diskettes, see the previous section, “Creating Compaq Server Support for Microsoft Windows NT 4.0.”

Table 6. Initial Microsoft BackOffice SBS Installation Procedures

√	Procedures	Steps
<input type="checkbox"/>	Task 1: Editing the <i>winnt.sif</i> file IMPORTANT: This is required for Prosignia 720 and ProLiant 400 only.	You must perform the following steps on a separate computer from the one on which you plan to install the Microsoft BackOffice SBS 4.0/4.0(a) software. Perform the following steps when installing the BackOffice SBS software on Prosignia 720 and ProLiant 400 servers only. For Prosignia 740, ProLiant 800, ProLiant 1600, and ProLiant 1850R servers, skip this task and proceed to Task 2. <ol style="list-style-type: none"> 1. Insert diskette #2 of the Microsoft BackOffice SBS 4.0/4.0(a) boot diskettes. 2. Locate the <i>winnt.sif</i> file on the diskette. 3. Edit the file using a text editor such as Notepad. 4. Change the value of OEMPreinstall from Yes to No. 5. Save and close the <i>winnt.sif</i> file. Return to your Compaq server to begin the installation.

continued

Table 6. Initial Microsoft BackOffice SBS Installation Procedures *(continued)*

√	Procedures	Steps
□	Task 2: Starting the installation	<p>At the Compaq server on which you want to install Microsoft BackOffice SBS 4.0/4.0(a):</p> <ol style="list-style-type: none"> 1. Start the installation by using diskette #1 (of 3 boot diskettes) supplied with Microsoft BackOffice SBS 4.0/4.0a. Note: When prompted, remove boot diskette #1 and insert boot diskette #2. Again, when prompted, remove boot diskette #2 and insert boot diskette #3. After boot diskette #3 is read, the system prompts you to specify additional devices. 2. Do one of the following: <ul style="list-style-type: none"> • For Prosignia 720 or ProLiant 400, press the S key (to specify additional devices). Then, go to Step 3. • For Prosignia 740, ProLiant 800, ProLiant 1600, ProLiant 1850R, go to Step 10. 3. Remove boot diskette #3. 4. Insert the appropriate SSD for Windows NT diskette. Note: Locate the appropriate SCSI driver on the SSD for Windows NT list of contents that you obtained from the <i>Ntreadme.hlp</i> file. 5. Press Enter. 6. Highlight Compaq 32-Bit SCSI-2 Controllers for Windows NT 4.0, then press Enter. 7. Since there are no additional storage devices to install, press Enter. 8. Remove the SSD for Windows NT diskette, then insert the Microsoft BackOffice SBS diskette #3. 9. Press Enter to load the Microsoft device drivers. 10. Remove the Microsoft BackOffice SBS diskette #3, then insert the Microsoft BackOffice SBS operating system CD when prompted. 11. Press Enter to continue loading the Microsoft device drivers. 12. Press Enter to accept the default hardware and software components when the Windows NT Server Setup window appears.

continued

Table 6. Initial Microsoft BackOffice SBS Installation Procedures *(continued)*

√	Procedures	Steps
□	Task 3: Choosing disk carving options	<p>Note: If there is a Compaq system partition (EISA Utilities), leave the partition as is. The remaining unpartitioned space can be divided into two partitions. Allocate a minimum of 2 GB (2000 MB) of hard drive space for the first partition.</p> <p>IMPORTANT: If you are using the Compaq SmartStart and Support Software with Microsoft BackOffice SBS 4.0/4.0(a), you will not be prompted to enter the disk partitioning information because SmartStart will have already created an NTFS partition. Proceed to Step 4.</p> <ol style="list-style-type: none"> 1. Create an NTFS partition for the Microsoft BackOffice SBS software and log files: <ul style="list-style-type: none"> • Select the unpartitioned space. • Press the C key to create partitions. <p>Note: Create a partition that is at least 2000 MB. (You can specify a larger partition if you desire.)</p> <ul style="list-style-type: none"> • At the Create Partition of Size (in MB) field, use the backspace key to delete the current number displayed. Then, type 2000 (or greater). • Press Enter to create the partition. <p>The system displays the new partition.</p> <ul style="list-style-type: none"> • Highlight New (unformatted) partition. 2. Press Enter to install. 3. Select Format the partition using NTFS file system. 4. If prompted for an SSD for Windows NT diskette, then press Enter. <p>Note: Use the same SSD for Windows NT diskette as you did in Step 4 of "Task 2: Starting the installation." When the copying is completed (green light is off), remove the SSD for Windows NT diskette.</p> <p>The setup program copies files from the Microsoft BackOffice SBS operating system CD to the hard drive. When the copying is complete, the system restarts. This process requires no user intervention.</p>

continued

Table 6. Initial Microsoft BackOffice SBS Installation Procedures (continued)

√	Procedures	Steps
<input type="checkbox"/>	Task 4: Installing the operating system	<p>After the system restarts, the Microsoft BackOffice Small Business Server 4.0/4.0(a) operating system installation automatically starts.</p> <p>Accept the license agreement and complete the setup:</p> <ol style="list-style-type: none"> 1. Supply licensee name and organization when prompted. <p>Note: At this point, you can change the default server name and the default domain.</p> 2. Supply the 20-digit product ID registration number (located on the software packaging) when prompted. 3. Supply requested modem information when prompted: <ul style="list-style-type: none"> • Click Change. • Click Have Disk. • Insert the manufacturer's modem driver installation diskette. Then, click OK. <p>The system searches the diskette for the driver information.</p> <ul style="list-style-type: none"> • Select the desired modem driver, then click Next. 4. Set the correct date, time, and time zone when prompted. 5. Remove any diskettes from the diskette drive. Do not remove the Microsoft BackOffice SBS operating system CD from the CD-ROM drive. <p>At the end of the Microsoft BackOffice SBS installation, the server automatically restarts.</p>
<input type="checkbox"/>	Task 5: Completing the initial process	<ol style="list-style-type: none"> 1. After the system restarts, the following message appears: <p><i>At least one service or driver failed during system setup. Use Event Viewer to examine the Event log for details.</i></p> <p>This message appears because an incorrect network driver was detected and loaded.</p> 2. Click OK to clear the message. <p>The Small Business Server Installation window appears, asking if you want to continue the Microsoft BackOffice SBS installation.</p> 3. DO NOT CONTINUE! <p>Leave the dialog box as it appears. Proceed to the steps outlined in the next section, "Part 2: Completing the Microsoft BackOffice SBS Installation."</p>

Part 2: Completing the Microsoft BackOffice SBS Installation

The Microsoft BackOffice SBS 4.0/4.0(a) software has incorrectly identified your onboard network interface card (NIC). Before you can continue with the Microsoft BackOffice SBS installation, perform the steps in Task 6 in Table 7 to select the correct network adapter. The remainder of the table lists the steps you need to perform to complete the installation and to update system drivers.

Table 7. Final Microsoft BackOffice SBS Installation Procedures

√	Procedures	Steps
<input type="checkbox"/>	Task 6: Selecting the correct network interface adapter or card (NIC)	<ol style="list-style-type: none"> 1. Select Start => Settings => Control Panel. 2. Double-click the Network icon. The Network window appears. 3. Select the Adapters tab. 4. Remove the entry in the Network Adapters window: <ul style="list-style-type: none"> • Highlight the entry in the Network Adapters window. • Click Remove. A warning box appears. <ul style="list-style-type: none"> • Click Yes to continue. 5. Add the correct network interface adapter (from the appropriate SSD for Windows NT diskette): <ul style="list-style-type: none"> • Click Add. • Click Have Disk. • Insert the appropriate SSD for Windows NT diskette. <p>Note: Locate the appropriate driver on the SSD for Windows NT list of contents that you obtained from the <i>Ntreadme.hlp</i> file.</p> <ul style="list-style-type: none"> • Do one of the following: <ul style="list-style-type: none"> <input type="checkbox"/> For Prosignia 720 and ProLiant 400 Servers, type A:\net\intelnic. Click OK. Then, highlight Compaq Ethernet/Fast Ethernet or Gigabit NICs. <input type="checkbox"/> For Prosignia 740, ProLiant 800, ProLiant 1600, and ProLiant 1850R Servers, type A:\net\netflx3. Click OK. Then, highlight Compaq NetFlex-3 Controller. • Click OK. The system copies the correct network interface adapter software driver from the diskette to your hard drive. <ul style="list-style-type: none"> • When the copying is completed (green light is off), remove the SSD for Windows NT diskette.

continued

Table 7. Final Microsoft BackOffice SBS Installation Procedures (continued)

√	Procedures	Steps
□	Task 6: Selecting the correct network interface adapter or card (NIC) (continued)	<ol style="list-style-type: none"> 6. Select the Bindings tab to update the system settings. 7. Select the Protocol tab to set the IP address. The system displays the appropriate network adapter. 8. Click Properties. 9. In the IP Address field, type 10.0.0.2. (This address is the recommended Microsoft default and should be used unless there are network conflicts. Contact Microsoft Technical Support if conflicts occur.) 10. In the Subnet Mask field, type 255.255.255.0. 11. Click OK. 12. Click OK to close the Control Panel window. 13. Click Close to exit the Network dialog box. You must now restart the system for the new settings to take effect. 14. At the Network Settings Change window, click Yes to shut down and restart your computer. The system restarts.
□	Task 7: Completing the Microsoft BackOffice SBS software installation	<p>After the system restarts, it may prompt you for an Administrator password at the logon dialog box.</p> <ul style="list-style-type: none"> • Do not enter a password. • Press Enter. <p>To complete the Microsoft BackOffice SBS software installation:</p> <ol style="list-style-type: none"> 1. Enter the appropriate information in the Dial-Up Dialog Properties window. 2. Enter the appropriate information in the Company Information window. (All of the fields must be filled in. You will not be able to proceed to the next step if one or more fields are not completed.) 3. Manually select all of the Microsoft BackOffice SBS 4.0/4.0(a) components listed in the Select Components window. (Select each component by clicking the check box next to it.) Note: This may take some time to complete, but it will ensure that all of the necessary components are installed. 4. Click Next. When this portion of the installation is completed, the following message appears: <i>The files in C:\SmallBusiness\Client cannot be found. Do you want them copied over?</i> 5. Click Yes. The system prompts you for the Microsoft BackOffice SBS operating system CD #2.

continued

Table 7. Final Microsoft BackOffice SBS Installation Procedures *(continued)*

√	Procedures	Steps
☐	Task 7: Completing the Microsoft BackOffice SBS software installation <i>(continued)</i>	<p>6. Insert the Microsoft BackOffice SBS operating system CD #2, then click OK.</p> <p>The system copies the client files from the CD to the hard drive.</p> <p>7. After the client files have been copied, click Finish.</p> <p>8. Remove the Microsoft BackOffice SBS operating system CD #2.</p> <p>9. At the System Settings Change dialog box, click Yes to restart the server.</p> <p>The system restarts and the installation is complete. Proceed to Task 8 to update the system drivers.</p>
☐	Task 8: Updating the system drivers	<p>1. Log on to the system using the Administrator account with system administrative privileges.</p> <p>The To Do List window appears if the installation process has been successfully completed.</p> <p>Note: Remember to change the Administrator password, which was set to blank at the beginning of Task 7 when you completed the server setup. To change the password, see the online Help for instructions.</p> <p>2. Click OK in the Invalid Display Settings window.</p> <p>3. Click Cancel in the Display Properties window.</p> <p>4. Insert SSD for Windows NT diskette #1.</p> <p>5. Right-click Start => Explore => 3 ½ Floppy (A:).</p> <p>6. Double-click Setup (on SSD for Windows NT diskette #1).</p> <p>The Compaq Server Support Setup for Microsoft Windows NT 4.0 window appears.</p> <p>7. Click Express.</p> <p>8. On the next screen, click Update.</p> <p>9. Insert the requested media when prompted.</p> <p>10. Press Retry.</p> <p>Note: The system might prompt you for additional source media. Insert the requested media when prompted. (When prompted repeat Steps 8 and 9.)</p> <p>11. Click Exit.</p> <p>12. Remove the diskette.</p>

continued

Table 7. Final Microsoft BackOffice SBS Installation Procedures (continued)

√	Procedures	Steps
<input type="checkbox"/>	Task 8: Updating the system drivers (continued)	<p>Note: If the system prompts you to restart the system, do the following:</p> <ul style="list-style-type: none"> • Click Reboot to restart the system. (This may take a few minutes. Please wait.) <p>After the system restarts, an Invalid Display Settings window appears, indicating that a new graphics driver has been installed.</p> <ul style="list-style-type: none"> • Click OK to ignore the message. • If the Display Properties window appears, do the following: <ul style="list-style-type: none"> <input type="checkbox"/> Set the pixels to 800 x 600 (or greater). <input type="checkbox"/> Click Test. <input type="checkbox"/> Click OK. <p>If the screen settings look good to you, click Yes. If not, choose another pixel setting.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Click OK. <p>The system drivers are now updated.</p> <p>Note: For Year 2000 (Y2K) compliance, this software requires an additional Microsoft Service Pack. You can download the latest Service Pack from the Microsoft website (www.microsoft.com). You may also want to check this website for additional upgrades to the individual BackOffice components.</p>