Systems Integration Software for Enterprise Applications

Integrating the Enterprise

Enterprise Applications

To achieve customer responsiveness and global reach, many enterprises are turning to Enterprise Applications. Enterprise Applications are complex software packages that manage the core enterprise business functions—Enterprise Resource Planning (ERP)—as well as the extended enterprise — Customer Relationship Management (CRM) and Supply Chain Management (SCM). Enterprise Applications are powerful tools for improving and changing business processes, but they raise challenges: How do you successfully integrate new and existing applications and plan for the future? How do you archive a truly integrated view of your business?

Compaq Services helps companies address the complex organizational and IT challenges in integrating business processes and information and managing projects across the enterprise. Our specialized software tools help that effort by addressing two important customer concerns: application integration and electronic archiving. By eliminating custom coding, *Compaq BusinessBus* dramatically reduces the time it takes for customers to integrate existing applications with new ERP applications such as SAP, or CRM applications such as Siebel or Clarify. *Compaq Archive* provides a simple, flexible, fast, and SAP-certified way to electronically archive and retrieve documents and data. It is a welcome tool for customers whose one- to two-year-old R/3 systems are starting to suffer from data overload.

These leading-edge tools, combined with our global and local partnerships and extensive systems integration expertise, will ensure your implementation's success.

Application Integration— *Compaq BusinessBus*
Your applications working together

Compaq BusinessBus enterprise application integration software supports quick response to changing business requirements with flexible and rapid integration of your business processes and applications. *BusinessBus* reduces time to solution and allows you to integrate all types of applications—commercial off-the-shelf, Web-enabled, or custom—with, for example, SAP R/3 to form an easy-to-maintain solution that can grow with your business needs. *BusinessBus* eliminates the need for custom integration coding, saving you time and money and insulating you from the specifics of application interfaces.

BusinessBus:

➔ *Offers a non-invasive application integration infrastructure that lets you support changing business processes quickly—without custom coding interfaces or modifying applications.*

➔ *Protects your investment by letting you integrate to legacy applications until you are ready to replace them.*

➔ *Provides an extensible environment that lets you easily add or remove applications in response to business requirements.*

➔ *Saves you time and money with an off-the-shelf solution that is quick to implement and easy to maintain.*

➔ *Is based on proven, scalable, industry-standard messaging technologies.*

➔ *As a SAP-certified R/3 wrapper supporting all SAP interfaces (IDOCs, BDC, ABAP/4, RFC, and data access), eliminates costly hard-coded links between R/3 and other applications.*

For more information, call your nearest Compaq office, visit our Web site at **http://www.compaq.com/services/apps/**, or e-mail us at **BusinessBus@compaq.com**.

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Electronic Archiving—*Compaq Archive* for R/3

Managing your data explosion

Compaq Archive for R/3 offers a simple, flexible, fast, and SAP-certified solution to information overload. It can help you fulfill legal requirements for R/3 data and document archiving, increase and improve information access and flow, and link archiving systems to ordinary business processes. It also takes into account your broader archiving needs. With its open API, the system is able to archive data and documents from applications outside of SAP R/3. Examples include an archiving solution with SAP R/2, or data from legacy systems and applications such as incoming original documents, outgoing documents, print lists, re-organization data, and electronic files of any format.

Archive:

→ *Is SAP-certified for all current releases and all options of SAP's ArchiveLink interface (few vendors can say this).*

→ *Supports all R/3 document types for all types of archiving operations.*

→ *Is fully integrated into R/3 business workflow, allowing for optimized business document access.*

→ *Has the scalability to accommodate your future growth and increasing archive needs.*

→ *Electronically archives SAP R/3 application data and also scanned documents.*

→ *Integrates non-R/3 data that need to be stored and linked to the SAP system.*

→ *Allows you to build an SAP R/3 archive that can be fully distributed, meets high availability needs, and includes any number of electronic archives and storage devices, such as jukeboxes with optical discs, to meet your specific requirements.*

For more information, call your nearest Compaq office, visit our Web site at **http://www.compaq.com/services/apps/**, or e-mail us at **SAParchive@compaq.com**.

Compaq Services for Cross-Industry Solutions

Enabling the Enterprise

To remain agile and innovative, you need an infrastructure that enables you to deploy your information technology (IT) quickly and flexibly. Constant changes in technology and the growing number of heterogeneous systems provide unique challenges in addressing the manageability of your IT infrastructure. Not only do you need to effectively manage all your resources now but you must also look ahead to ensure the reliability, availability, serviceability, and security of your IT environment in the future.

Compaq's systems integration software solutions put the power in your hands. We've coupled our application integration expertise with the best possible tools to ensure your Year 2000 readiness. Our performance and capacity planning tools help you manage current resources and determine future needs. And our enterprise management software solutions allow you to manage your network from a central point.

Y2K Tools

A comprehensive portfolio of Year 2000 solutions

Together with our partners, Compaq Services offers a comprehensive portfolio of Year 2000 (Y2K) solutions that span all phases of the Year 2000 readiness lifecycle for Compaq's WINTEL, NT, NSK, *Tru64 UNIX*, and *OpenVMS* platforms. From assessment to inventory, planning, remediation, testing, and implementation, Compaq's Year 2000 solutions address the millennium transition needs of its customer base. Our suite of tools is unmatched in the industry for Compaq and desktop platforms and provides necessary archiving features in the event of litigation.

➔ *Navig8 2000*, from Accelr8 Technology Corporation, detects Y2K-related problems in custom applications written in a variety of languages, including Fortran, COBOL, Basic, Visual Basic, and C++.

➔ *Check 2000 Client/Server*, from Greenwich Mean Time (GMT), provides desktop asset management, detects Y2K problems on standalone PCs and PC-based networks and advises on corrective action.

➔ *Millennium Test*, from Cyrano, validates legacy, terminal-based applications. Included in the Millennium Test suite is *DateWarp*, a system clock simulation utility for OpenVMS *that allows Y2K testing without having to change the real system clock. Also from Cyrano is* *Cyrano Video*, *terminal monitoring and recording tools that help prevent damage from hostile and unauthorized users and ensure good communication between users and help desk staff.*

➔ *IST Year 2000*, from IST Development, Inc., comprises two suites. *IST Year 2000 Analysis Suite* analyzes applications and files created by the most common client/server, PC, and LAN-based products, including Microsoft Access, Excel, and FoxPro; Lotus 1-2-3 and Approach; Basic, Visual Basic, C, and Visual C source code. *IST Year 2000 Management Suite* provides high-level reporting capability, allowing users to mark, track, and report Y2K compliance. It prioritizes desktop analysis and remediation and provides online status of activities and progress.

➔ *LEON*, from Compaq, scans the source files of various VAX *languages, identifying potential date fields on a pattern-matching basis. The tool is an aid to the process of manual code analysis and supports both Year 2000 and European Monetary Union analysis.*

➔ *Network2000*, from NetSuite Development Corporation, discovers enterprise network equipment, such as switches and routers, checks it for Y2K compliance, and documents the findings.

For more information call your nearest Compaq office or visit our Year 2000 Web site at **www.compaq.com/services/y2k/**.

Compaq Performance and Capacity Planner

Proactive management of your system and network

Compaq Performance and Capacity Planning solutions allow you to proactively plan and manage your system and network resources, resulting in more efficient and economical operations. Compaq can provide you with the technology you need, whether your critical system is five or five hundred systems. New Web-based performance

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tools now allow you to more easily view and share performance information, so you can always be proactive, not reactive. Whether your applications are complex or simple, Compaq has the Capacity Planning modeling software to assist you. From our easy-to-use Windows-based sizing tool to our Enterprise Capacity Planner, our sophisticated modeling tools will ensure you can match computing resources with business needs.

➜ *Enterprise Edition* *is for the IT professional who needs to do in-depth performance management and capacity planning studies in which performance data can be collected, analyzed, and modeled. It runs on* Compaq Tru64 UNIX, *HP-UX, IBM-AIX, and* Compaq OpenVMS *operating systems. The product provides you with the capability of producing daily performance charts, zooming into charts to further analyze problems, and conducting "end-to-end" capacity planning of systems, networks, and applications that run under UNIX, Windows NT, and* OpenVMS.

➜ *Performance Analysis Web Zone (PAWZ)* *provides you with the ability to view and analyze the system performance data of your* OpenVMS, *mixed UNIX, and Windows NT environments from a central Web-based station.* PAWZ Agent *downloads performance data from all monitored systems to a common* PAWZ Server *database. Viewing and analyzing performance data is now a simple process using the Internet/intranet and a Web browser. Performance experts can view and analyze in detail all system performance information, including all major system components, while management can simultaneously view management summaries at their desktop by running a Web browser.*

➜ *Personal Edition* *is a Windows-based Capacity Planning tool that allows application developers, systems architects, and IT planners to quickly size new systems and networks as well as plan the future needs of their current infrastructure. This ability is particularly useful to organizations planning deployment of standard applications such as Microsoft Exchange, Internet Server, and SAP/R3.*

For more information, call your nearest Compaq office or **+1 603 884-2510**, e-mail us at **capacity@compaq.com**, or visit our Web site at **http://www.compaq.com/services/management/**.

Enterprise Management Software Solutions

Enterprise management with end-to-end visibility and control

Compaq supports all major enterprise-wide framework solutions, which provide end-to-end management of your heterogeneous, multivendor systems and networks. Compaq can also provide enterprise-class point products to solve specific management problems. Whatever your need, we can provide enterprise management solutions that allow you to view, manage, and enhance your IT infrastructure.

Compaq enterprise management solutions provide:

➜ *Increased system availability, performance, and security through comprehensive central management of mission-critical systems and networks.*

➜ *Easy access to data essential for informed management decisions.*

➜ *Lower costs through more proactive and efficient centralized management.*

➜ *Scalability—from desktop to data center—so that the management solution can grow with the changing needs of the enterprise.*

CA Unicenter TNG

Compaq has teamed with Computer Associates (CA) to offer CA Unicenter TNG, one of the leading management frameworks. End-to-end management with solutions based on Unicenter TNG allows you to consistently view and manage the entire infrastructure: LANS, WANs, systems, servers, storage, applications, security, and policies. Unicenter TNG runs on a wide range of platforms, including Tandem NonStop Kernel (NSK), *Compaq OpenVMS*, and UNIX.

CA Unicenter TNG:

➜ *Eliminates the data clutter of traditional management by focusing on the answers to business-relevant questions.*

➜ *Integrates the management of resources and provides a cohesive view of your complex IT environment.*

➜ *Automates the full range of management tasks.*

➜ *Implements new capabilities such as policy-based management and service provisioning.*

Work with a trusted and proven partner. Technology is only useful when it is optimized for your business. Compaq can assist you in designing and implementing the right solution for your needs. With a worldwide capability and local presence, our consulting and support people can ensure that your needs are met. For more information, call your nearest Compaq office or visit our Web site at **www.compaq.com/services/management/**.

Connecting the Enterprise

For communications service providers, business is a high-speed balancing act amid intense competition. Companies must deliver the innovative services the market demands as quickly as possible and manage a rapidly expanding infra-structure. At the same time, they must provide high quality services protecting the network from disruptions and aggressively manage infrastructure costs.

Compaq Services provides award-winning software solutions for customers who want to get there first, deliver the best, manage their costs, and reduce risk. Our *TeMIP* platform, *DECss7*, and *Compaq Fraud Management System* software, coupled with our systems integration expertise and world-wide delivery organization, result in solutions that work—managing and enhancing the infrastructure, creating intelligent networks, and controlling fraud.

Telecommunications Management Information Platform **(TeMIP)**
The open, distributed, and flexible network and service management solution

TeMIP is Compaq's network and service management platform for telecommunications companies. It allows operators to implement integrated, end-to-end management of complex heterogeneous networks and services, thereby reducing operation costs, optimizing network resources, and improving reliability and availability. Major telecom operators worldwide are successfully using our *TeMIP* network and service management solutions to maximize existing network management systems and enhance capabilities. Pre-integrated solution sets cost-effectively deliver core function-ality for mid-size and small operators. By integrating diverse systems into one unified view, *TeMIP* gives network managers the ability to control the various elements of complex communications networks. The *TeMIP* object-oriented, distributed, and open architecture assures you of flexible growth, an essential requirement for network operations.

TeMIP:

➜ *Improves service quality and deployment of resources, and provides a faster response to problems.*

➜ *Ensures smooth functional enhancements and the capacity to manage future growth.*

➜ *Conforms to industry standards.*

➜ *Guarantees a high level of security.*

➜ *Supports best-in-class partners' applications and tools for enhanced functionality.*

For more information call your nearest Compaq office, e-mail us at **temipsales@compaq.com**, or visit our Web site at **www.compaq.com/services/industry/communications/**.

Telecommunications

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DECss7—Intelligent Network Service Delivery Platform

For the fastest, most cost-effective deployment of telephony services

DECss7, the Compaq implementation of the world's Signalling System 7 standards, gives you the functionality to create cost-effective, reliable, high-performance, computer-based services for wireline and wireless users. This flexible Intelligent Network (IN) services delivery platform provides entry-level to high-availability performance, and can be customized to meet your network and service requirements.

DECss7 :

➔ *Provides high performance and rapid deployment of services to lower cost.*

➔ *Offers a modular design for complete configuration flexibility, scalability, and reliability.*

➔ *Is compliant with worldwide standards to reduce development time and protect your platform investment.*

➔ *Features a distributed architecture to help ensure non-stop operation, allowing you to add processors, links, and applications "on the fly".*

For more information call your nearest Compaq office, e-mail us at **DECss7@compaq.com**, or visit our Web site at **www.compaq.com/services/industry/communications/**.

Compaq Fraud Management System (CFMS)

Protects your network and bottom line

Compaq helps wireless, wireline, and convergent communication service providers fight fraud with a powerful, flexible software environment now in its sixth release. CFMS, one of the industry's most widely used fraud products, is a proven fraud management system that detects and analyzes potentially fraudulent behavior and provides recommendations for further action. It enables telecommunications companies to act swiftly and forcefully to protect their bottom line.

CFMS:

➔ *Analyzes possible fraud.*

➔ *Minimizes your losses and operating expenses.*

➔ *Shortens "time to detection".*

➔ *Goes beyond basic detection by supporting advanced detection, profiling, analysis, and decision support solutions.*

➔ *Optimizes your resources by quickly identifying and prioritizing events based on the likelihood of fraud and the potential scope of loss.*

➔ *Enhances your capabilities.*

➔ *Increases your staff's expertise and self-reliance in fraud management.*

For more information call your nearest Compaq office, e-mail us at **FraudSolutions@compaq.com**, or visit our Web site at **www.compaq.com/services/industry/communications**.

Compaq Services Enterprise Messaging and Collaboration

Empowering the Enterprise

The work process in today's organization typically involves a variety of people with specific roles and responsibilities, who all require access to documents and data to perform their tasks. The work needs to be tracked and controlled, both by those involved in the process and by those responsible for managing the organization. You need the right tools to help your workgroups collaborate more efficiently, take better control of your business processes, and improve customer service.

Compaq's innovative, standards-based messaging and collaboration software solutions take e-mail to a new level. That's particularly important today, when the ability of teams and companies to collaborate, communicate, and share documents is often critical to productivity.

Compaq developed *Compaq Work Expeditor* to add significant functionality to Microsoft Exchange and extend its utility in the enterprise. *Work Expeditor* streamlines document workflow and management and ensures data and process integrity.

Compaq is Microsoft's first Worldwide Prime Integrator for Windows NT and BackOffice in the enterprise. As the number one systems integrator of Microsoft Exchange, and with more than 17 years of experience supporting enterprise messaging solutions, Compaq brings more to enterprise messaging than any other vendor.

Compaq Work Expeditor
Customizable work management software increases productivity and flexibility in dynamic team environments

Compaq Work Expeditor brings industrial-strength work management and world-class collaboration services to the Microsoft Exchange/Outlook messaging and collaboration infrastructure. It also integrates tightly with Microsoft BackOffice. *Work Expeditor* extends Microsoft Exchange into a real-time, dynamic collaboration platform, delivering a custom solution to selected users' desktops for organizing, displaying, and automating work items.

Work Expeditor is the only Microsoft Exchange work management product to integrate document collaboration, workflow, data/forms management, and flexible programmable capabilities in a single product. The software increases productivity and flexibility by managing document-intensive work and securely maximizing information flow.

Work Expeditor:

➜ *Combines document management, workflow, security framework, team collaboration capability, and a solution-building capability into one tightly integrated product that uses the Microsoft Outlook user interface and standard Microsoft development tools for customization.*

➜ *Helps you improve time to solution by managing document-intensive work and maximizing information flow.*

➜ *Ensures strict data integrity and provides an extensive security framework at the folder, document, and data-item levels, so you can decide who can read, modify, add, or delete items, and who provides approvals at various stages in the process.*

➜ *Provides easy-to-use visual displays for graphically creating and monitoring workflows without programming.*

➜ *Leverages your investment in Microsoft Exchange by adding the capability to store and maintain electronic work files providing personalized access to related business functions, applications, and services.*

➜ *Boosts productivity by providing groupware, document management, and workflow solutions in one easy-to-use product.*

➜ *Offers secure document management, with secure document templates, version management, document sharing, and signature approvals.*

➜ *Provides point-and-click menu selections for easily building collaborative solutions, as well as highly customized solutions using standard Microsoft interfaces such as collaborative data objects.*

Compaq has a full range of messaging and collaboration products and an award-winning service organization. We can help you evaluate your requirements and implement a work management and collaboration solution that will help you achieve your messaging and collaboration goals.

For more information call your nearest Compaq office or visit the messaging Web site at **www.compaq.com/services/message/**.

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