



NORTH AMERICA CUSTOMER SERVICES MICROSOFT NT BACKOFFICE INSTALLATION & STARTUP SERVICE PACKAGES AT-A-GLANCE

Compaq Services Windows NT Installation and Startup (I&S) Services packages are modular by design, so you can choose the level of service that is right for your customer's environment - no matter how simple or complex. Choose from any of the below I&S service packages or contact your local Sales Representative for any products not included here.

NT Server Base

This service Installs and Configures (I&C) the NT operating system's basic file, print, and network access functionality. It is applicable to the broadest range of customers in the target market.

Clusters Complete

Creates a two-node NT Cluster via the I&C of **both** the basic NT operating system and the NT Cluster software. This is for customers who want Compaq Services to do the entire NT & Clusters set up work.

Clusters Add-on

This creates a two-node NT cluster via the I&C of **only** the NT Cluster software. This is for customers who will set up the NT operating system themselves and desire Compaq Services to **only do** the Cluster work.

Exchange Server

This includes I&C of Exchange Server and Exchange Client software. This is for customers who want Compaq to do the **entire** Exchange set up work. It includes mail, messaging, and GroupWare setup.

Exchange Clients Add-on

This delivers the same **client** work as in the Exchange Server package for an additional 10 clients. This is for customers who need **additional** Exchange clients set up.

Internet Foundation

This establishes basic AltaVista Firewall functionality by I&C of AltaVista Firewall for NT, Microsoft's Dynamic Naming Services (DNS), and Internet Information Server (IIS).

Internet Mail

This provides Internet mail capability via the I&C of AltaVista Mail for NT, DNS and IIS.

Internet Web Server

This creates an external World Wide Web server via the I&C of IIS and DNS. The creation of Web **content** is **not** included.

Benefits

Compaq Installation and Startup Services offer you the benefit of knowing that the Compaq/Microsoft Alliance backs us for Enterprise Computing, which leads the industry in integration, service, and support for Windows NT Enterprises. As part of this alliance, our NT software specialists become Microsoft-Certified Systems Engineers (MCSEs), so you can be assured that your NT server software installation will be done right the first time.

For further information about any of these Installation & Startup packages, contact your local Compaq Services Sales Representative or call us today at 1-800-344-4825 and ask for North America Customer Services. You can also visit our World Wide Web site at: <http://www.compaq.com/services>. Compaq Partners can access the partner Web page at: <http://cpn.compaq.com>

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Package Name Characteristics	<u>NT Server Base</u>	<u>Clusters Complete</u>	<u>Clusters Add-on</u>	<u>Exchange Server</u>	<u>Exchange Clients Add-on</u>	<u>Internet Foundation</u>	<u>Internet Mail</u>	<u>Internet Web Server</u>
Key Products Installed	NT Server 4.0 or NT Server Enterprise Edition (Ex. Clusters)	NT Server 4.0 or NT Server Enterprise Edition or M/S Cluster Server	Microsoft Cluster Server	Microsoft Exchange Server Exchange client	Exchange client	AltaVista Firewall for NT Dynamic Naming Services (DNS) Internet Information Server	AltaVista Mail for NT Internet Information Server	Internet Information Server Dynamic Naming Services (DNS)
Targeted Customer	Small-to-Medium Enterprises (SME)	Implementing NT Server & BackOffice applications	Limited internal availability of NT or BackOffice technical resources	Require predictable implementations (timing, cost & functionality)	SME customers typically reached via indirect channels	Less than five servers per site to install & configure	Implementing basic product functionality	Limited need for extensive domain planning & design
# Installed/package - Servers - Clients - Printers	One Five One, local	Two Five One, local	Two Five One, local	One Ten None	One Ten None	One Five None	One Five None	One None None
Prerequisites	Hardware & Client o/s installed, No software installed on server	Hardware & Client o/s installed, No software installed on server	NT Server o/s installed, Hardware & Client o/s installed	NT Server o/s installed, Hardware & Clients o/s installed	Exchange Server installed, NT Server o/s installed, Hardware & Clients o/s installed	Internet connected TCP/IP configured, NT Server o/s installed, Hardware Client o/s, browsers installed	AltaVista Firewall installed, Internet connected, TCP/IP configured, NT Server o/s installed, Hardware Client o/s, browsers installed	Internet connected TCP/IP configured, NT Server o/s installed, Hardware Client o/s, browsers installed
Exclusions	Migrations Upgrades Application work	Migrations Upgrades Application work	Migrations Upgrades Application work	Migrations Upgrades	Migrations Upgrades	Migrations Upgrades	Migrations Upgrades	Migrations Upgrades Web content
Part Number	QR-SMWNT-BA	QR-SMWNT -BM	QR-SMWNT-BN	QR-SMEXC-BA	QR-SMEXC-BB	QR-SMINT-BA	QR-SMINT-BB	QR-SMINTBC
CarePaq Part Numbers	FM-SMWNT-IN	FM-WNTBM-IN	FM-WNTBN-IN	FM-EXCBA-IN	FM-EXCBB-IN	FM-INTBA-IN	FM-INTBB-IN	FM-INTBC-IN