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Call Technologies, Inc. and DIGITAL: Partners in Computer Telephony

Delivering Enhanced Services capabilities to Telecom Service Providers

Telecom Service Providers need their products to stand out in the crowd. To do that, they have to move unique enhanced services to market quickly and inexpensively. This calls for flexible, scalable, and compatible unified voice, fax and e-mail messaging solutions like those from Call Technologies, Inc. and Digital Equipment Corporation.

Partner Profile

Call Technologies, Inc.

Based in Reston, Virginia, Call Technologies, Inc. is a leader in hardware independent, value-added enhanced service software and voice processing systems for Telecom Service Providers.

With a comprehensive suite of open, enhanced service solutions, Call Technologies, Inc. helps existing and emerging service providers deliver innovative revenue producing services more quickly and at less cost than traditional proprietary solutions.

Call Technologies, Inc. products are in use by many of America's largest wireline and wireless Telecom Service Providers.

Digital Equipment Corporation

Digital Equipment Corporation's approach to Computer Telephony (CT) is guided by over two decades of experience ranging from the Central Office to the Customer Premises.

With industry-leading 64-bit processing technology, DIGITAL voice and Intelligent Network solutions attain the highest levels of availability, scalability, and performance. What's more, DIGITAL system integration and implementation capabilities deliver wireline and wireless enhanced services solutions for mission-critical network environments.





Power platforms

The DIGITAL AlphaServer Voice and Intelligent Peripheral Platforms energize enhanced services solutions with industry-leading high-performance, reliability, scalability, and high-availability.

The 64-bit Alpha processors have the clock speed and memory capacity that Advanced Intelligent Networks (AIN) applications require, along with reliability backed by a three-year hardware warranty.

The AlphaServer Voice Platform itself has a flexible growth path that enables Service Providers to smoothly scale up their enhanced services as demand grows. In fact, Call Technologies, Inc. software and the AlphaServer Voice Platform scales up to support thousands of users.

High availability

Service Providers succeed or fail on the availability of their services.

If they're not up, they're not running. If they're not running, they're not generating revenue for you.

This is what high availability is all about and where Call Technologies, Inc. and DIGITAL excel.

On the applications side, Call Apprentice Enhanced Services Platform systems support clustered, redundant software components for all server-level processes.

On the hardware side, DIGITAL—both a pioneer and a front-runner in clustered computing—delivers high availability with TruCluster™ solutions for UNIX.®

For more information

Learn more about computer telephony solutions from Call Technologies, Inc. and DIGITAL by using the following contact information.

Moving at market speed: Call Apprentice

The Call Apprentice Enhanced Services Platform architecture was designed by Call Technologies, Inc.

It provides an advanced computer telephony real-time engine that supports the rapid introduction and customization of message-based Enhanced Services applets.

This robust suite of Voice and Fax Processing applets can be quickly and easily customized and deployed to meet subscribers' needs.

Managing multimedia messaging

It's one thing to deploy multiple Enhanced Services applets and another thing to manage them.

That's why Call Technologies, Inc. created Call Apprentice Enhanced Messaging Services to eliminate the frustrations associated with managing multimedia messages.

Call Technologies, Inc. offers a truly integrated, easy-to-use messaging environment.

With Call Apprentice Enhanced Messaging Services, all messages are combined in a single, unified mailbox that allows subscribers to efficiently and effectively communicate 24 hours per day, seven days per week, whether at the office, at home, or on the road.

Visit Call Technologies, Inc. on the Web at

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CTI Web Site	http://www.calltec.com

Contact Information for Digital Equipment Corporation

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Association of Software & Application Partners

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