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## APEX Voice Communications and DIGITAL: Partners in Computer Telephony

### High-performance mission-critical call processing solutions

**Solutions:** high-density, high-availability, high-performance Enhanced Services solutions for the global business environment.

**Skill:** decades of experience with Telecom and Computer Telephony implementations.

**Speed:** rapid generation of Enhanced Services applications for Windows NT® and UNIX® on the DIGITAL 64-bit Alpha platform.

#### Partner Profiles

In Computer Telephony, APEX and DIGITAL have forged a winning relationship anchored in the technological bedrock of the Windows NT and UNIX operating systems, Dialogic™ voice technology, and 64-bit Alpha processors.

From this solid foundation arise industry-leading CT solutions designed and built with the competence and expertise that comes only from decades of real-world experience.

#### APEX Voice Communications, Inc.

Throughout its history, APEX has maintained a sole focus on the call processing market. With products ranging from high-density voice messaging and prepaid/billing solutions to graphical service creation tools and web-based service provisioning and management tools, APEX provides its worldwide base of customers a comprehensive set of products to succeed in Computer Telephony.

#### Digital Equipment Corporation

DIGITAL's approach to Computer Telephony (CT) is guided by over two decades of experience ranging from the Central Office to the customer premises and attaining the highest levels of availability, scalability, and performance. Added to that are unique system integration and implementation capabilities that deliver mission-critical solutions on a global scale.

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**Time is of the essence**

The faster you can deploy a call-processing application, the faster you can meet your business needs.

The faster you can process a call, the more calls you can take.

And the more calls you can take the more business you can do.

That's where APEX and DIGITAL come in: providing the solutions for rapid application design and deployment, and industry-leading 64-bit Alpha platforms to run them on.

And with the addition of the DIGITAL Memory Channel interconnect, you have the ability to configure systems that are unrivaled in terms of high-speed database access and file storage capabilities.

But the benefits of APEX on Alpha go far beyond speed and processing muscle. They also include reliability, high-availability, and scalability — hallmarks of DIGITAL's AlphaServer™ family of voice-based enhanced services platforms.

**Reliability** stems from proven DIGITAL technology backed by a three-year hardware warranty. **High availability** is achieved with clustering in both the UNIX and Windows NT environments. **Scalability** arises from an open architecture approach that supports the growth of systems with investment protection well into the next century.

**Putting the voice in voice solutions**

Both APEX and DIGITAL employ voice technology from Dialogic. In fact, APEX has pioneered a number of advancements in the Dialogic environment.

For its part, DIGITAL, in close consultation with Dialogic, creates device drivers in a timely fashion to ensure that APEX software products can get the most out of the latest Dialogic technology.

**For more information**

For detailed information on DIGITAL's approach to Computer Telephony and the 64-bit AlphaServer platforms, contact your DIGITAL sales representative or Authorized Business Partner.

**APEX Product Portfolio**

**Service Creation Environment**

*OmniVox®*

OmniVox (for Windows NT and DIGITAL UNIX) is a development, runtime and management environment for telephony and call processing applications. OmniVox includes an object-oriented service creation tool for rapid application generation, modules for fax processing, voice recognition, text-to-speech and host interface, and for international customers, support for telephony protocols worldwide (T-1, E-1, ISDN, custom) and support for Dialogic's Global Tone Detection.

*OmniNet®*

The OmniNet Service Provisioning tool is a network manager for OmniVox Intelligent Call Processors (ICPs) based on the SNMP protocol. OmniNet can be accessed via any Java-enabled Web browser on a Local or Wide Area Network to control and administer a network of OmniVox ICPs. Key features include alarming, reporting, administration utilities and configuration management.

**Contact Information for APEX Voice Communications**

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DIGITAL U.S.	800-DIGITAL (800-344-4825)
	Or call your local DIGITAL office worldwide



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